Dell OpenManage Server Administrator Version 7.4 Error and Event Messages Reference Guide



Notes, Cautions, and Warnings



NOTE: A NOTE indicates important information that helps you make better use of your computer.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

Copyright © **2014 Dell Inc. All rights reserved.** This product is protected by U.S. and international copyright and intellectual property laws. Dell™ and the Dell logo are trademarks of Dell Inc. in the United States and/or other jurisdictions. All other marks and names mentioned herein may be trademarks of their respective companies.

2014 - 03

Rev. A00

Contents

1 Introduction	17
2 AMP Event Messages	19
AMP400	
AMP401	19
AMP402	20
AMP403	20
AMP404	21
AMP405	22
3 ASR Event Messages	23
ASR200	23
ASR201	23
ASR202	24
ASR203	24
4 BAT Event Messages	27
BAT0001	
BAT0002	27
BAT0003	28
BAT0004	28
BAT0030	29
BAT0031	29
BAT1000	30
BAT1001	30
BAT1002	31
BAT1003	31
BAT1004	32
BAT1005	33
BAT1006	33
BAT1007	34
BAT1008	34
BAT1009	35
BAT1010	35
BAT1011	36
BAT1013	36
BAT1014	37
BAT1015	37

BAT1016	38
BAT1017	39
BAT1018	39
BAT1019	40
BAT1020	40
BAT1021	41
BAT1022	41
BAT1023	42
BAT1024	42
BAT1025	43
BAT1026	43
BAT1027	44
BAT1028	44
BAT1029	45
BAT1030	46
BAT1031	46
BAT1032	47
BAT1033	47
BAT1035	48
BAT1036	48
_	51
	51
	51
BIOS103	52
6 CDLI Event Messages	53
	53
	53
	53
	54
	55
	55
	55
	56
CF00012	50
7 CPUA Event Messages	59
	59
8 CTL Event Messages	61
CTL2	61
CTL3	61

CTL4	62
CTL5	62
CTL6	63
CTL7	63
CTL8	64
CTL9	64
CTL10	65
CTL11	65
CTL12	66
CTL13	67
CTL14	67
CTL16	68
CTL18	68
CTL19	69
CTL20	69
CTL21	70
CTL22	70
CTL23	71
CTL24	71
CTL25	72
CTL26	72
CTL27	73
CTL28	74
CTL29	74
CTL30	75
CTL31	75
CTL32	76
CTL33	76
CTL34	77
CTL35	77
CTL36	78
CTL37	78
CTL38	79
CTL39	
CTL40	
CTL41	81
CTL42	
CTL43	
CTL44	
CTL45	
CTL46	
CTL47	
-	

CTL48	84
CTL49	85
CTL50	85
CTL51	86
CTL52	87
CTL53	87
CTL54	88
CTL55	88
CTL56	89
CTL57	89
CTL58	90
CTL59	91
CTL60	91
CTL61	92
CTL62	92
CTL63	93
CTL64	93
CTL66	94
CTL67	95
CTL68	95
CTL69	96
CTL70	96
CTL71	97
CTL72	97
CTL73	98
CTL74	98
CTL75	99
CTL76	99
CTL200	100
CTL201	101
CTL202	101
CTL203	102
CTL204	102
CTL205	103
CTL206	103
CTL207	104
CTL208	105
CTL209	105
CTL210	106
CTL211	106
CTL212	107
CTL213	107

CTL214	108
CTL215	
CTL216	109
CTL217	109
NC Event Messages	111
ENC1	
ENC2	
ENC3	
ENC4	112
ENC5	113
ENC6	114
ENC7	
ENC8	115
ENC9	115
ENC10	116
ENC11	116
ENC12	117
ENC13	117
ENC14	118
ENC15	119
ENC16	119
ENC17	120
ENC18	120
ENC19	121
ENC21	
ENC22	
ENC23	
ENC24	
ENC25	
ENC26	124
ENC27	
ENC28	
ENC29	
ENC30	
ENC31	
ENC32	
ENC33	
ENC40	
ENC100	

	FAN0020	131
	FAN0021	131
	FAN0022	132
	FAN0024	132
	FAN0025	133
	FAN0026	133
	FAN0027	134
	FAN0023	135
11	FLDC Event Messages	137
	FLDC1001	137
	FLDC1002	137
	FLDC1003	138
	FLDC1004	138
	FLDC1006	139
	FLDC1007	139
	FLDC1008	140
	FLDC1009	141
	FLDC1010	141
	FLDC1012	142
	FLDC1013	142
	FLDC1014	143
	FLDC1015	144
	FLDC1016	144
	FLDC1017	145
	FLDC1018	145
	FLDC1019	146
	FLDC1020	146
	FLDC1021	147
	FLDC1022	147
	FLDC1023	148
	FLDC1024	148
	FLDC1025	149
	FLDC1026	
	FLDC1027	150
	FLDC1028	150
	FLDC1029	151
	FLDC1030	152
	FLDC1031	
	FLDC1032	
	FLDC1033	
	FLDC1034	

FLDC1035	154
FLDC1036	
FLDC1037	
FLDC1038	
FLDC1039	156
40.104.0.5	450
12 HWC Event Messages	
HWC8000	
HWC8001	
HWC8002	
HWC8003	
HWC8004	
HWC8005	
HWC8006	
HWC8007	163
HWC8008	163
HWC8009	
13 LOG Event Messages	167
LOG320	
LOG321	
LOG322	
LOG323	
LOG324	
LOG325	
LOG326	
LOG327	
LOG328	
LOG329	
14 MEM Event Messages	
MEM6000	
MEM6001	
MEM6002	
MEM6003	
MEM6004	175
MEM6005	175
15 PDR Event Messages	177
PDR1	
PDR2	
PDR5	
. =	±/ O

PDR6	178
PDR7	179
PDR8	180
PDR9	180
PDR10	181
PDR11	181
PDR12	182
PDR13	182
PDR14	183
PDR15	183
PDR16	184
PDR17	184
PDR18	185
PDR19	186
PDR20	186
PDR21	187
PDR22	187
PDR23	188
PDR24	189
PDR25	189
PDR26	190
PDR27	190
PDR28	191
PDR29	191
PDR30	192
PDR31	192
PDR32	193
PDR33	194
PDR34	194
PDR35	195
PDR36	195
PDR37	196
PDR38	196
PDR39	197
PDR40	197
PDR41	198
PDR42	199
PDR43	199
PDR44	200
PDR46	
PDR47	201
PDR48	201

PDR49	202
PDR50	202
PDR51	203
PDR52	203
PDR53	204
PDR54	205
PDR55	205
PDR56	206
PDR57	206
PDR58	207
PDR59	207
PDR60	208
PDR61	208
PDR62	209
PDR63	210
PDR64	210
PDR65	211
PDR66	211
PDR68	212
PDR69	212
PDR70	213
PDR71	213
PDR72	214
PDR74	214
PDR75	215
PDR76	216
PDR88	216
PDR98	217
PDR100	217
PDR101	218
PDR102	218
PDR103	219
PDR104	219
PDR110	220
PDR111	220
PDR206	221
PDR207	221
PDR208	222
PDR209	222
PDR210	223
PDR211	224
PDR212	224

	PDR213	225
	PDR214	225
	PDR215	
16	S PSU Event Messages	227
	PSU0001	
	PSU0005	
	PSU0006	
	PSU0017	
	PSU0077	
	PSU0078	
	PSU100	
	PSU101	
	PSU102	
	PSU0908	
	PSU0912	
	PSU0914	
	PSU1000	
	PSU1002	234
	PSU1004	234
	PSU1050	235
17	PWR Event Messages	237
	PWR3000	
	PWR3001	237
18	RDU Event Messages	239
	RDU0001	
	RDU0002	239
	RDU0003	240
	RDU0011	240
	RDU0012	241
	RDU0013	241
	RDU0020	242
	RDU0021	242
	RDU0022	243
	RDU0023	243
19	RFL Event Messages	245
	RFL2002	
	RFL2004	245

20 RRDU Event Messages	247
RRDU0001	
RRDU0002	247
RRDU0003	248
RRDU0010	248
RRDU0011	249
21 SEC Event Messages	251
SEC0000	251
SEC0016	251
SEC0051	252
SEC0052	252
22 SSD Event Messages	255
SSD1001	255
SSD1002	255
SSD1003	256
SSD1004	256
SSD1005	257
SSD1006	257
SSD1007	258
SSD1008	258
SSD1009	259
SSD1010	260
23 STOR Event Messages	261
STOR1	261
STOR5	261
STOR0200	262
STOR0201	263
STOR0202	263
STOR0203	264
STOR0204	264
STOR0205	265
STOR0206	265
STOR0207	266
STOR0208	266
STOR0209	267
STOR0210	267
STOR0211	268
STOR0212	268

24 SYS Event Messages	271
SYS101	271
SYS102	271
SYS103	272
SYS104	272
SYS105	273
SYS106	273
SYS107	274
SYS108	274
SYS109	275
SYS110	275
SYS111	276
SYS112	276
SYS113	277
SYS114	277
SYS115	278
SYS116	278
SYS117	279
SYS118	279
25 TMP Event Messages	281
TMP5	281
TMP6	281
TMP500	282
TMP501	282
TMP502	283
TMP503	283
TMP504	284
TMP505	285
TMP1000	285
TMP1001	286
TMP1002	286
TMP1003	287
	289
	289
VDR5	289
	290
VDR7	290
VDR8	291
VDR9	291

VDR10	292
VDR11	293
VDR12	293
VDR13	294
VDR14	294
VDR15	295
VDR16	295
VDR17	296
VDR18	296
VDR19	297
VDR20	297
VDR21	298
VDR22	298
VDR23	299
VDR24	300
VDR25	300
VDR26	301
VDR27	301
VDR28	302
VDR29	302
VDR30	303
VDR31	303
VDR32	304
VDR33	304
VDR34	305
VDR35	305
VDR37	306
VDR38	306
VDR39	307
VDR40	308
VDR41	308
VDR42	309
VDR43	309
VDR44	310
VDR45	310
VDR46	311
VDR47	311
VDR48	312
VDR49	312
VDR50	313
VDR51	314
VDR52	314

V	DR53	315
V	DR54	315
V	DR55	316
V	DR58	316
V	DR91	317
V	DR92	317
V	DR93	318
V	DR94	318
V	DR97	319
V	DR100	320
V	DR101	320
V	DR102	321
V	DR103	321
V	DR104	322
V	DR105	322
V	DR106	323
V	DR107	324
V	DR108	324
V	DR109	325
V	DR110	325
VI	DR111	326
VI	DR112	326
27 V	'LT Event Messages	329
V	′LT400	329
V	′LT401	329
V	′LT402	330
V	LT403	331
V	′LT404	331
V	LT405	332

1

Introduction

The Event Message Reference contains the error and event information generated by firmware and other agents that monitor system components. These events might be logged, presented to the user on one of the system management consoles, or both logged and displayed.

Each event consists of the following fields:

Message ID The uniq	ue alphanumeric identifier for the event	. This identifier can be up to eight
---------------------	--	--------------------------------------

characters long and consists of two parts:

Message ID Up to four alphabetic characters.

Prefix

Message ID Up to four numeric digits.

Sequence

Message The message text that is displayed to the user or logged as a result of the event.

If the message has variable content in it, the variable substitution is reflected by text in *italics*. These substitution variables are described in the **Arguments** field of the

event.

Arguments Describes the values for any substitution variables appearing in the event message

text

If there is no variable content in the message, this field is omitted from the event

description.

Detailed Description Additional information describing the event.

Recommended Response

Action

The recommended action to remedy the event described. The response action can

vary based on the specific platform.

Category Dell Lifecycle Controller log filter used to select a subset of messages from

different domains or agents.

Subcategory Additional filter to further subset the event.

Trap/EventID The identification number used as the Trap ID for SNMP alert traps and as the Event

ID when the message is logged in operating system logs.

Severity The classification of the event based on its impact to the platform or system. The

severity can be:

Severity 1 Critical Indicates a catastrophic production problem that might severely impact production systems or components, or

systems are down or not functioning.

Severity 2 Indicates a high-impact problem where a system or Warning component is disrupted but can remain productive and

perform business-level operations.

Severity 3 Indicates a medium-to-low impact problem that involves a Information partial or noncritical loss of functionality; operations are

impaired but can continue to function.

LCD Message The event message text that is displayed on the system's LCD.

Initial Default Event messages result in event actions such as logging, SNMP or email alerts.

Generally, the event actions are configurable using the Dell iDRAC event action filtering feature. This item describes the initial default and possible event actions for

the message.

Event Action Filter Describes additional configurable actions that are available for the event action for this message. This information is presented in a table, and each entry has a value of TRUE or FALSE to indicate its applicability.

Filter Visibility Event visible to iDRAC event filtering.

IPMI Alert Event can generate an IMPI alert.

SNMP Alert Event can generate an SNMP trap.

Email Alert Event can generate an email alert.

LC Log Event can generate a Dell Lifecycle Controller log entry.

LCD Event is displayed on the system's LCD.

Power Off Event can cause the system to power off.

Power Cycle Event can cause the system to perform a power cycle.

Reset Event can cause the system to perform a reset.

AMP Event Messages

AMP400

Message

Thearg1sensor has failed, and the last recorded value by the sensor wasarg2A.

Arguments

arg1 = sensor name

arg2 = current

Detailed Description The current sensor identified in the message has failed. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response **Action**

Check the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. For more information, contact your service provider.

System Health Category SubCategory AMP = Amperage

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server Administrator Trap ID

5200

AMP401

Message

Unable to read the arg1 sensor value.

Arguments

arg1 = sensor name

Detailed Description The current sensor identified in the message has failed. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Check the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. For more information, contact your service provider.

Category System Health

SubCategory AMP = Amperage

Severity Severity 2 (Warning)

5201

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server Administrator

Trap ID

AMP402

Message The arg1 sensor returned to a normal state with a value of arg2A.

Arguments

• arg1 = sensor name

• arg2 = current

Detailed

Description

The current sensor identified in the message has returned to a normal state.

Recommended Response

Response Action No response action is required.

Category System Health

SubCategory AMP = Amperage

Severity Severity 3 (Informational)

5202

LCD Message No LCD message display defined.

Server

Administrator Event ID

ent ID

Server Administrator

Trap ID

5202

AMP403

Message The arg1 sensor state has changed to a warning state with a value of arg2A.

Arguments

• arg1 = sensor name

• arg2 = current

Detailed Description The current sensor identified in the message is faulty or the current drawn by the system exceeds the warning threshold. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. For more information, contact your service provider. Otherwise, change the warning threshold for the current sensor such that it corresponds to the hardware configuration.

Category System Health SubCategory AMP = Amperage Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID

5203

Server

Administrator Trap ID

5203

AMP404

Message

Thearg1sensor detected an error with a value of arg2A.

Arguments

arg1 = sensor name

arg2 = current

Detailed Description The current sensor identified in the message is faulty or the current drawn by the system exceed the critical threshold. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Review system power policy, check system logs for power related failures, and review system configuration changes. For more information, contact your service provider.

Category System Health SubCategory AMP = Amperage Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID

5204

Server

5204

Administrator Trap ID

AMP405

Message Thearg1sensor state has changed to a failed state with a value of arg2A.

Arguments

• arg1 = sensor name

• arg2 = current

Detailed Description The current sensor identified in the message may be faulty. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action Check the Embedded System Management (ESM) Log for any sensor related faults. If there is a faulty sensor, replace the system board. For more information, contact your service provider.

Category System Health
SubCategory AMP = Amperage
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator 5205

Event ID Server

rver 5205

Administrator Trap ID

ASR Event Messages

ASR200

Message

The watchdog timer expired at arg1.

Arguments

• arg1 = day month date hh:mm:ss yyyy

Detailed Description The watchdog timer has expired at the date and time identified in the message,

because iDRAC did not receive a response within the specified time.

Recommended Response Action To determine the correct cause of the exception, contact your service provider

Category System Health

SubCategory ASR = Auto Sys Reset

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

5006

Administrator Event ID

Server Administrator 5006

Administrator Trap ID

ASR201

Message

The watchdog timer restarted the system atarg1.

Arguments

• arg1 = day month date hh:mm:ss yyyy

Detailed Description The watchdog timer has restarted the system at the date and time identified in the message, because the operating system has crashed or hung.

Recommended Response Action To determine the correct cause of the exception, contact your service provider

Category System Health

SubCategory ASR = Auto Sys Reset

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

5006

Server Administrator

Event ID

Server Administrator

Trap ID

ASR202

Message The watchdog timer turned off the system at arg1.

Arguments

• arg1 = day month date hh:mm:ss yyyy

Detailed Description The watchdog timer has turned off the system after the specified time at the date and time identified in the message, because the operating system has crashed or hung.

Recommended Response Action To determine the correct cause of the exception, contact your service provider

Category System Health

SubCategory ASR = Auto Sys Reset
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID

Server Administrator Trap ID 5006

ASR203

Message The watchdog timer performed an AC power cycle on the system atarg1.

Arguments

• arg1 = day month date hh:mm:ss yyyy

Detailed Description The watchdog timer has performed an AC power cycle on the system after the specified time at the date and time identified in the message, because the operating system has crashed or hung.

Recommended

Response Action To determine the correct cause of the exception, contact your service provider

_ .

Category System Health

SubCategory ASR = Auto Sys Reset

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

5006

Server

Administrator Event ID

Server

Administrator

Trap ID

BAT Event Messages

BAT0001

Message The system board battery is operating normally.

Detailed

None

Description

_

Recommended

Response Action No response action is required.

Category

System Health

SubCategory

BAT = Battery Event

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

5702

Administrator

Event ID

5702

Server Administrator

Trap ID

BAT0002

Message The system board battery has failed.

Detailed

System settings may be preserved if input power is not removed from the power

Description

supplies.

Recommended

Response

Action

Check the system board battery.

Category System Health

SubCategory BAT = Battery Event

Severity Severity 1 (Critical)

LCD Message System board battery has failed. Check battery

Server 57,045,705

Administrator Event ID

Server 5704

Administrator Trap ID

BAT0003

Message The system board battery is present.

Detailed None

Description

Recommended No response action is required.

Response Action

Category System Health

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

BAT0004

Message The system board battery is absent.

Detailed System settings may be preserved if input power is not removed from the power

Description supplies.

Recommended

Response Action Check the system board battery to confirm presence.

Category System Health

SubCategory BAT = Battery Event

Severity Severity 1 (Critical)

LCD Message System board battery is absent. Check battery

Server

5700

Administrator Event ID

Server

Administrator Trap ID

BAT0030

Message The system board battery is reading low.

Detailed The system battery level is low, and if the input power is disconnected, the system

Description settings will not be preserved.

Recommended

Response Action Replace the the battery.

Category System Health

SubCategory BAT = Battery Event
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5703

Administrator Event ID

Server 5703

Administrator Trap ID

BAT0031

Message The system board battery status is unknown.

Detailed The system battery level is unknown, and if the input power is disconnected, the

Description system settings will not be preserved.

Recommended

Response Action Replace the the battery.

Category System Health

SubCategory BAT = Battery Event Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

5701

Administrator **Event ID**

Server

Administrator

Trap ID

BAT1000

Message

Battery onarg1is missing.

Arguments

arg1 = controller name

Detailed Description

The controller cannot communicate with the battery. The battery is absent or improperly connected. A battery with a weak or depleted charge may also cause this message.

Recommended Response Action

Verify that the device is present and then check the cables. See the storage hardware documentation to verify cabling. In addition check the connection to the controller battery and the battery health. A battery with a weak or depleted charge may cause this message.

Category Storage

SubCategory BAT = Battery Event Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

2264

Server

Administrator **Event ID**

75300;80300;85300;90300;95300;100300;105300;110300;115300;120300

Server Administrator

Trap ID

BAT1001

Message

Battery onarg1was replaced.

Arguments

arg1 = controller name

Detailed Description A controllers battery was replaced.

Recommended Response

No response action is required.

Action

Category Storage **SubCategory** BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2175

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1002

Message The battery on arg1 learn cycle has started.

Arguments

• arg1 = controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response

No response action is required.

Response Action

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2176

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1003

Message The battery on arg1 learn cycle has completed.

Arguments

• arg1 = controller name

Detailed Description This alert is provided for informational purposes.

Recommended

Response Action

No response action is required.

Category

Storage

SubCategory

BAT = Battery Event

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2177

Administrator Event ID

Server

115100

Administrator Trap ID

BAT1004

Message

The battery on arg1 learn cycle has timed out.

Arguments

arg1 = controller name

Detailed Description The controller battery must be fully charged before the learn cycle can begin. The battery may be unable to maintain a full charge causing the learn cycle to timeout. In addition, the battery must be able to maintain cached data for a specified period of time in the event of a power loss. For example, some batteries maintain cached data for 24 hours. If the battery is unable to maintain cached data for the required period of time, then the Learn cycle will timeout.

Recommended Response Action

Replace the battery pack. The battery is unable to maintain a full charge.

Category Storage

SubCategory BAT = Battery Event Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

Server Administrator

Event ID

2178

Server 115300

Administrator

Trap ID

BAT1005

Message The battery on arg1learn cycle has been postponed.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2179

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1006

Message The battery on arg1learn cycle will start in arg2 days.

Arguments

• **arg1** = Controller name

• *arg2* = arg

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2180

Server

Administrator Trap ID 115100

BAT1007

Message

The battery on arg1 learn cycle will start in arg2 hours.

Arguments

• arg1 = Controller name

• *arg2* = arg

Detailed

Description

This alert is provided for informational purposes.

Recommended Response

Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2181

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1008

Message

Write policy on arg1 was changed to Write Through.

Arguments

• arg1 = controller name

Detailed Description The controller battery cannot maintain cached data for the required period of time. For example, if the required period of time is 24 hours, then the battery cannot maintain cached data for 24 hours.

Recommended Response Action Verify the battery health is good. See the storage hardware documentation to verify battery health. Contact technical support.

Category Storage

SubCategory BAT = Battery Event
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

2188

Server

Administrator Event ID

Server 115300

Administrator Trap ID

BAT1009

Message Write policy on arg1 was changed to Write Back.

Arguments

• arg1 = controller name

Detailed Description The controller battery health has returned to normal.

Recommended

Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2189

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1010

Message Battery on arg1 requires reconditioning. Initiate a learn cycle.

Arguments

• arg1 = Controller name

Detailed Description Battery is in warn only mode and requires reconditioning.

Recommended

Response Action

Start a learn cycle on the battery.

Category

Storage

SubCategory BAT = Battery Event Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

Server

Administrator Event ID

2210

Server Administrator

Trap ID

115100

BAT1011

Message

Battery on arg1 is in warn only mode and requires reconditioning.

Arguments

• arg1 = Controller name

Detailed

Description

This alert is provided for informational purposes.

Recommended

Response Action

No response action is required.

Category

Storage

SubCategory

BAT = Battery Event

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2104

Administrator

Event ID

115100 Server

Administrator

Trap ID

BAT1013

Message

Recharge count has exceeded the maximum limit for battery on arg1.

Arguments

• arg1 = Controller name

Detailed Description The battery cannot be recharged further.

Recommended

Replace the battery pack.

Response Action

Category Storage

SubCategory BAT = Battery Event
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2213

Administrator Event ID

115300

Administrator Trap ID

Server

BAT1014

Message arg1battery charge in-progress.

Arguments

• arg1 = Controller name

Detailed Description

Diagnostic event for service to determine if there is an ambient temperature

problem.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2214

Server Administrator 115100

Administrator Trap ID

BAT1015

Message arg1battery charge process is interrupted.

Arguments

arg1 = Controller name

No response action is required.

Detailed

Diagnostic event for service to determine if there is an ambient temperature

Description

problem.

Recommended

Response

Action

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2215

Administrator Event ID

Server

115100

Administrator Trap ID

BAT1016

Message The arg 1 battery learn mode has changed to Auto.

Arguments

arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended

Response

Action

No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

2216 Server

Administrator

Event ID

Server 115100

Administrator

Trap ID

BAT1017

Message Thearg1battery learn mode has changed to Warn.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2217

Administrator Trap ID

Server

115100

BAT1018

Message Battery on arg 1 is degraded.

Arguments

• arg1 = Controller name

Detailed Description The temperature of the battery is high. This may be due to the battery being charged.

Recommended Response Action If the battery is being charged, then charging the battery should be stopped until the battery cools down and charging should be resumed. If this is not case, then some other condition exists and should be investigated.

Category Storage

SubCategory BAT = Battery Event Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2246

Administrator Event ID Server Administrator Trap ID 115300

BAT1019

Message Battery on arg1 is charging.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2247

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1020

Message Thearg1battery is executing a learn cycle.

Arguments

• arg1 = Controller name

Detailed Description

Action

This alert is provided for informational purposes.

Recommended Response No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2248

Administrator Event ID

Server

115100

Administrator Trap ID

BAT1021

Message

The charge level for the battery on arg1 is below the normal threshold.

Arguments

• arg1 = controller name

Detailed Description The controller battery cannot maintain sufficient charge level to function properly or the battery is discharging.

Recommended Response Action Check for other events related to the state of the battery. These may help determine the cause of this event.

determine the cause of this even

Category Storage

SubCategory BAT = Battery Event Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID 2278

Server Administrator Trap ID 115300

BAT1022

Message

arg1battery recondition is completed.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action
Category

Storage

SubCategory

BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2105

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1023

Message The charge level for the battery on arg1 is within normal limits.

Arguments

• arg1 = controller name

Detailed Description

Action

The battery health has returned to normal.

Recommended Response

No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2279

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1024

Message Errors detected with battery on arg1.

Arguments

• arg1 = controller name

Detailed Description The battery or the battery charger is not functioning properly. The battery may

have an inadequate charge.

Recommended Response Action

Contact technical support.

Category Storage

SubCategory BAT = Battery Event
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

2318

Server

Administrator Event ID

115300

Administrator Trap ID

Server

BAT1025

Message arg1is unable to recover cached data from the Battery Backup Unit (BBU).

Arguments

• arg1 = controller name

Detailed Description The controller was unable to recover data from the cache. This may indicate data loss has occurred.

Recommended Response Action Verify that the battery is charged and in good health. See the hardware documentation for more information. When the battery charge is unacceptably low, the battery cannot maintain cached data. Data loss may also have occurred, restoring data from backups may be needed. Verify whether the battery has met its recharge limit. The battery may need to be recharged. Contact technical support if the issue persists.

Category Storage

SubCategory BAT = Battery Event
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2337

Administrator Event ID

Server 115400

Administrator Trap ID

BAT1026

Message Thearg1has recovered cached data from the Battery Backup Unit (BBU).

Arguments

• arg1 = controller name

Detailed Description The controller has retrieved cached data.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2338

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1027

Message The battery on arg1 completed a charge cycle.

Arguments

• arg1 = controller name

Detailed Description The battery successfully completed a charge cycle.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2358

Server

erver 115100

Administrator Trap ID

BAT1028

Message The battery voltage on arg1 is low.

Arguments

• arg1 = controller name

Detailed Description The controller battery voltage is low. This may indicate that the battery is no longer protecting the controller cache.

Recommended

Response Action The battery needs to recharged. Wait 24 hours to see if the charge is restored.

Category Storage

SubCategory BAT = Battery Event Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2145

Administrator Event ID

Server 115300

Administrator Trap ID

BAT1029

Message The battery on arg1 can no longer recharge.

Arguments

• arg1 = controller name

Detailed Description

The controller battery cannot recharge. The battery may have already recharged the maximum number of times or the battery charger may not be working.

Recommended Response Action Contact technical support.

Category Storage

SubCategory BAT = Battery Event
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2169

Administrator Event ID

Server 115400

Administrator Trap ID

BAT1030

Message Thearg1battery charge level is normal.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2170

Server Administrator Trap ID 115100

BAT1031

Message The battery temperature on arg1 is above normal.

Arguments

• arg1 = controller name

Detailed Description The room temperature may be too hot. In addition, the system fan may be degraded or failed.

Recommended Response Action Verify that the room temperature is normal and that fans are functioning properly. See the storage hardware documentation for acceptable operating temperatures.

Category Storage

SubCategory BAT = Battery Event Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2171

Administrator Event ID Server Administrator Trap ID 115300

BAT1032

Message

The battery temperature on arg 1 is normal.

Arguments

• arg1 = controller name

Detailed Description The battery temperature is within the normal operating range.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2172

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1033

Message The battery on arg1 was removed.

Arguments

• arg1 = controller name

Detailed Description The controller cannot communicate with the battery. Either the battery was removed, or the contact point between the controller and the battery is degraded.

Recommended Response Action Make sure that the battery is present and properly connected. If the battery is present, wait for a few minutes and re-check if the battery is detected. If the contact point between the battery and the controller is degraded, you must replace the battery, the controller, or both. Refer to the storage hardware documentation for information on how to safely access, or remove. Contact technical support if

the issue persists.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2174

Administrator Event ID

Server 115300

Administrator Trap ID

BAT1035

Message The battery temperature on arg1 is above the normal operating temperature.

Arguments

• arg1 = controller name

Detailed Description

The battery temperature is above normal operating temperature.

Recommended Response

nded No response action is required.

Action

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2212;2415

Administrator Event ID

Server 115100

Administrator Trap ID

BAT1036

Message The battery on arg1 is discharging.

Arguments

• arg1 = controller name

Detailed Description The battery on the controller identified in the message is being discharged.

Recommended Response Action No response action is required.

Category Storage

SubCategory BAT = Battery Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator

Trap ID

BIOS Event Messages

BIOS101

Message Unable to read or change any of the system BIOS configuration settings.

DetailedThe system configuration data that BIOS exposes to Server Administrator is

malformed or not available and Server Administrator is unable to read or change

any of the system BIOS configuration setttings.

Recommended Power cycle the system and retry the operation. If the problem persists, reinstall

Response the BIOS firmware Update Package.

Category Configuration

SubCategory BIOS = BIOS Management

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID

Action

Server Administrator Trap ID

BIOS102

Message A system BIOS update is scheduled that requires a reboot.

Reboot the system to apply the BIOS update.

Detailed A BIOS update job is scheduled through the remote access controller, and the

Description system must be rebooted to apply the update.

Recommended Response

Action

Category Audit

SubCategory BIOS = BIOS Management Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

BIOS103

Message A previously scheduled system BIOS update is canceled.

Detailed

A previously scheduled BIOS update job is cancelled.

Description _

Recommended No response action is required.

5002

Response Action

Category Audit

SubCategory BIOS = BIOS Management
Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5003

Administrator Event ID

Server

Administrator

Trap ID

CPU Event Messages

Message

CPUarg1has an internal error (IERR).

Arguments

• arg1 = number

Detailed Description

System event log and OS logs may indicate that the exception is external to the

processor.

Recommended Response Action Review System Event Log and Operating System Logs. If the issue persists, contact technical support. Refer to the product documentation to choose a convenient

contact method.

Category System Health

SubCategory CPU = Processor

Severity Severity 1 (Critical)

LCD Message CPU < number > internal error (IERR). Contact Support

Server

5604

Administrator Event ID

Server

Administrator Trap ID 5604

CPU0001

Message

CPUarg1has a thermal trip (over-temperature) event.

Arguments

• arg1 = number

Detailed Description The processor temperature increased beyond the operational range. Thermal protection shut down the processor. Factors external to the processor may have

induced this exception.

Recommended Response Action Review logs for fan failures, replace failed fans. If no fan failures are detected, check inlet temperature (if available) and reinstall processor heatsink.

Category System Health

CPU = Processor SubCategory

Severity Severity 1 (Critical)

LCD Message CPU <number> has a thermal trip. Check CPU heat sink

5604 Server

Administrator **Event ID**

Server 5604

Administrator Trap ID

CPU0005

Message CPUarg1configuration is unsupported.

Arguments

arg1 = number

Detailed System is unable to boot or may run in a degraded state.

Description

Action

Recommended Response

Review product documentation for supported CPU configurations.

Category System Health

CPU = Processor SubCategory

Severity Severity 1 (Critical)

LCD Message CPU <number> configuration is unsupported. Check CPU or BIOS revision

Server 5604

Administrator **Event ID**

Server

Administrator Trap ID

5604

CPU0007

Message CPUarg1is present.

Arguments

• *arg1* = number

Detailed Description None

Recommended

Response Action

No response action is required.

No LCD message display defined.

Category

System Health

SubCategory CPU = Processor

Severity 3 (Informational) Severity

5602 Server

Administrator Event ID

LCD Message

Server 5602

Administrator Trap ID

CPU0008

Message CPUarg1is disabled.

Arguments

• arg1 = number

Detailed

Description

System is unable to boot or may run in a degraded state.

Recommended

Response Action

if unexpected, check presence, and system setup (BIOS) configuration.

Category System Health

SubCategory CPU = Processor

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

5603 Server

Administrator **Event ID**

5603 Server

Administrator Trap ID

CPU0009

Message CPUarg1terminator is present.

Arguments

arg1 = number

Detailed Description None

Recommended

No response action is required.

Response Action

Category System Health

SubCategory CPU = Processor

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

CPU0010

Message CPUarg1is throttled.

Arguments

• *arg1* = number

Detailed Description The CPU is throttled due to thermal or power conditions.

Recommended Response Action Review system logs for power or thermal exceptions.

Category System Health
SubCategory CPU = Processor

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server Administrator Trap ID 5603

5603

CPU0012

Message Correctable Machine Check Exception detected on CPUarg1.

Arguments

• *arg1* = number

Detailed Description None.

Recommended Response

Review System Event Log and Operating System Logs. If the issue persists, contact technical support. Refer to the product documentation to choose a convenient

Action contact method.

Category System Health

SubCategory CPU = Processor

Severity Severity 2 (Warning)

LCD Message Correctable Machine Check Exception detected on CPU < number>. Check CPU

Server 5603

Administrator Event ID

Server 5603

Administrator Trap ID

CPUA Event Messages CPUA0023

Message

CPUarg1is absent

Arguments

• *arg1* = number

Detailed

None

Description

Recommended

Response Action Verify processor installation. If present, reseat the processor.

Category System Health

SubCategory CPUA = Proc Absent

Severity Severity 1 (Critical)

LCD Message CPU < number > is absent. Check CPU

Server

5601

Administrator Event ID

Server

Administrator

Trap ID

CTL Event Messages

Message

arg1rebuild rate has changed.

Arguments

• arg1 = Controller name

Detailed Description You have changed the controller rebuild rate. This alert is provided for

informational purposes.

Recommended

Response Action No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2142

Server Administrator

Administrator

Trap ID

75100

CTL3

Message

arg1alarm is enabled.

Arguments

• arg1 = Controller name

Detailed Description You have enabled the controller alarm. This alert is provided for informational

purposes.

Recommended Response No response action is required.

Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2143

Administrator Event ID

Server 75100

Administrator Trap ID

710

CTL4

Message arg1alarm is disabled.

Arguments

• arg1 = Controller name

Detailed You have disabled the controller alarm. This alert is provided for informational

Description purposes.

Recommended Response No response action is required.

Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2144

Administrator Event ID

Server 75100

Administrator Trap ID

CTL5

Message Bad block replacement error onarg1.

Arguments

• arg1 = Controller name

DetailedA portion of a physical disk is damaged. See Receive a "Bad Block" Alert with

Description "Replacement," "Sense," or "Medium" Error for more information.

RecommendedSee Receive a "Bad Block" Alert with "Replacement," "Sense," or "Medium" Error for more information. **Action**

Category Storage

CTL = Storage Contr SubCategory

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

75300

2146

CTL₆

Message Bad block sense error from arg1

Arguments

arg1 = Controller name

Detailed A portion of a physical disk is damaged. See Receive a "Bad Block" Alert with

"Replacement," "Sense," or "Medium" Error for more information. Description

Recommended Response

Category

See Receive a "Bad Block" Alert with "Replacement," "Sense," or "Medium" Error for more information.

Action

SubCategory CTL = Storage Contr Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

Storage

Server 2147

Administrator **Event ID**

75300 Server

Administrator Trap ID

CTL7

Message Bad block medium error onarg1.

Arguments

arg1 = Controller name

Detailed Description A portion of a physical disk is damaged. See Receive a "Bad Block" Alert with

"Replacement," "Sense," or "Medium" Error for more information.

Recommended

Response Action See Receive a "Bad Block" Alert with "Replacement," "Sense," or "Medium" Error for

more information.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2148

Server Administrator

Trap ID

75300

CTL8

Message

Bad block extended sense error onarg1.

Arguments

• arg1 = Controller name

Detailed Description A portion of a physical disk is damaged. See Receive a "Bad Block" Alert with

"Replacement," "Sense," or "Medium" Error for more information.

Recommended Response Action See Receive a "Bad Block" Alert with "Replacement," "Sense," or "Medium" Error for

more information.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2149

Administrator Event ID

Server 75300

Administrator Trap ID

CTL9

Message Bad block extended medium error on arg1.

Arguments

• arg1 = Controller name

Detailed A portion of a physical disk is damaged. See Receive a "Bad Block" Alert with

Description "Replacement," "Sense," or "Medium" Error for more information.

Recommended Response Action

See Receive a "Bad Block" Alert with "Replacement," "Sense," or "Medium" Error for

more information.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2150

Administrator Event ID

Server

Administrator Trap ID

75300

CTL₁₀

Message arg1alarm has been tested.

Arguments

• arg1 = Controller name

Detailed Description The controller alarm test has run successfully. This alert is provided for

informational purposes.

Recommended

Response Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2156

Server Administrator

Trap ID

75100

CTL11

Configuration on arg1 was reset. Message

Arguments

• arg1 = controller name

Detailed Description A user operation to reset the controller configuration was performed.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2157

Administrator Event ID

Server 75100

Administrator Trap ID

CTL₁₂

Message An invalid SAS configuration has been detected on arg1. Details: arg2

Arguments

• arg1 = Controller name

• arg2 = error message

Detailed Description The controller and attached enclosures are not cabled correctly.

Recommended Response Action Refer to the storage hardware documentation for information on correct cabling

configurations.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2182

Administrator Event ID

Server 75400

Administrator Trap ID

66

CTL13

Message

Thearg1cache has been discarded.

Arguments

• arg1 = Controller name

Detailed Description

The controller has flushed the cache and all data in the cache has been lost. This may occur when the system has memory or battery problems that cause the controller to distrust the cache. Although user data may have been lost, this alert does not always indicate that relevant or user data has been lost.

Recommended Response Action Verify that the battery and memory are functioning properly.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2186

Server Administrator Trap ID 75300

CTL14

Message

Single-bit ECC error limit exceeded on the arg1DIMM.

Arguments

• arg1 = Controller name

Detailed Description The controller memory is malfunctioning.

Recommended Response Action Replace the controller, contact Dell technical support at support.dell.com.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

75300

2187

Server Administrator Trap ID

CTL16

Message None of the arg1 properties are set.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

Re-issue the command.

Storage Category

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2218

Server

75100

Administrator Trap ID

CTL18

Message Load Balance and Auto Copyback on Predictive Failure has changed for arg 1.

Arguments

arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended

Re-issue the command.

Response Action

Category Storage

CTL = Storage Contr SubCategory

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2222

Administrator **Event ID**

Server 75100

Administrator Trap ID

CTL19

Message Abort CC on Error, Copyback, and Load Balance has changed for arg 1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response

Re-issue the command.

Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2223

Administrator **Event ID**

75100 Server

Administrator Trap ID

CTL₂₀

Copyback and Load Balance has changed forarg1. Message

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

Re-issue the command.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

2224

LCD Message No LCD message display defined.

Server

Administrator Event ID

75100

Administrator Trap ID

Server

CTL21

Message Abort CC on Error and Load Balance has changed for arg 1.

Arguments

• arg1 = Controller name

Detailed

Description

This alert is provided for informational purposes.

Recommended

Response Action Re-issue the command.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2225

Administrator Event ID

Server

75100

Administrator Trap ID

CTL22

Message Load Balance has changed for arg1.

Arguments

• arg1 = Controller name

Detailed Description

This alert is provided for informational purposes.

Recommended

Response Action

Re-issue the command.

Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2226

Administrator Event ID

Server

75100

Administrator

Trap ID

CTL23

Message

Copyback and Auto Copyback on Predictive Failure has changed for arg 1.

Arguments

• arg1 = Controller name

Detailed

Description

This alert is provided for informational purposes.

Recommended

Response Action

Re-issue the command.

Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2228

Administrator

Event ID

Server

75100

Administrator Trap ID

CTL24

Message

Abort CC on Error and Auto Copyback on Predictive Failure has changed for arg1.

Arguments

arg1 = Controller name

Detailed

Description

This alert is provided for informational purposes.

Recommended Response

Re-issue the command.

Action

Category Storage

SubCategory CTL = Storage Contr

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

2229 Server

Administrator **Event ID**

75100

Server Administrator

Trap ID

CTL25

Message Auto Copyback on Predictive Failure has changed for arg 1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended

Re-issue the command.

Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2230

Server

75100

Administrator

Trap ID

CTL₂₆

Message Copyback and Abort CC on Error has changed for arg1. Arguments

• arg1 = Controller name

Detailed

This alert is provided for informational purposes.

Description

Re-issue the command.

Recommended Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2231

Administrator Event ID

Server 75100

Administrator Trap ID

CTL27

Message Thearg1alarm is silenced.

Arguments

• arg1 = Controller name

No response action is required.

Detailed Description This alert is provided for informational purposes.

Recommended Response

Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2232

Administrator Event ID

Server 75100

Administrator Trap ID

73

CTL28

Message The Background Initialization (BGI) rate has changed for arg 1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2233

Server Administrator Trap ID 75100

CTL29

Message The Patrol Read rate has changed for arg 1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2234

Administrator Event ID Server Administrator 75100

CTL₃₀

Trap ID

Message

The Check Consistency rate has changed for arg1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2235

Administrator Event ID

Server 75100

Administrator Trap ID

CTL31

Message Copyback is modified for arg1.

Arguments

• arg1 = Controller name

Detailed Description

Action

This alert is provided for informational purposes.

Recommended Response Re-issue the command.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server 75100

2236

Administrator Trap ID

CTL32

Message Abort CC on Error is modified forarg1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

Re-issue the command.

Storage Category

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

2237 Server

Administrator **Event ID**

Server

Administrator Trap ID

75100

CTL33

Message Thearg1debug log file has been exported.

Arguments

arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory CTL = Storage Contr Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2238

Administrator Event ID

Server 75100

Administrator Trap ID

CTL34

Message A foreign configuration was cleared on arg 1.

Arguments

• arg1 = controller name

Detailed Description This is the result of a user operation.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2239

Administrator Event ID

Server 75100

Administrator Trap ID

CTL35

Message A foreign configuration was imported on arg1.

Arguments

• arg1 = controller name

Detailed Description The operation to import foreign configuration (virtual disks, host spares, and so on)

Description completed successfully.

Recommended Response Action

Verify the foreign configuration was successfully imported by viewing the virtual disks and hot spares. See the hardware documentation for more information.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2240

Administrator Event ID

75100

Administrator

Trap ID

Server

CTL36

Message The Patrol Read mode has changed for arg1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2241

Administrator Event ID

Server 75100

Administrator Trap ID

CTL37

Message A Patrol Read operation started for arg1.

Arguments

• arg1 = controller name

Detailed Description A patrol read operation was initiated by the controller or the user.

Recommended

Response Action

No response action is required.

Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2242

Administrator

Event ID

Server Administrator

Trap ID

75100

CTL38

Message

The Patrol Read operation completed for arg1.

Arguments

• arg1 = controller name

Detailed Description The patrol read task ended.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

2243 Server

Administrator

Event ID

75100 Server

Administrator Trap ID

CTL39

Message

The arg 1 reconstruct rate has changed.

Arguments

• arg1 = Controller name

Detailed

Description

This alert is provided for informational purposes.

Recommended Response No response action is required.

Action
Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2267

Administrator Event ID

Server

75100

Administrator Trap ID

OT! 46

CTL40

Multi-bit ECC error onarg1DIMM.

Arguments

Message

• arg1 = Controller name

Detailed Description

An error involving multiple bits has been encountered during a read or write operation. The error correction algorithm recalculates parity data during read and write operations. If an error involves only a single bit, it may be possible for the error correction algorithm to correct the error and maintain parity data. An error involving multiple bits, however, generally indicates data loss. In some cases, if the multi-bit error occurs during a read operation, then the data on the disk may be ok. If the multi-bit error occurs during a write operation, then data loss has occurred.

Recommended Response Action Replace the Dual In-line Memory Module (DIMM). The DIMM is a part of the controller battery pack. Refer to the storage hardware documentation for information on replacing the DIMM. You may need to restore data from backup.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator 2289

Event ID

Server 754

Administrator Trap ID 75400

CTL41

Message Single-bit ECC error onarg1.

Arguments

arg1 = Controller name

Detailed Description An error involving a single bit has been encountered during a read or write operation. The error correction algorithm has corrected this error.

Recommended Response Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

Server

Administrator Trap ID

75300

2290

CTL42

Message Enclosure Management Module (EMM) hot plug is not supported onarg1.

Arguments

arg1 = Controller name

Detailed Description An attempt to hot plug an Enclosure Management Module (EMM) has been detected

Recommended Response Action

If the new enclosure and its device are not detected by the operating system, try restarting your system to verify the newly attached enclosure and its subcomponents are detected. See the hardware documentation for more information.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2304

Administrator Event ID

Server

Trap ID

Administrator

75100

CTL43

Message

Diagnostic messagearg1fromarg2

Arguments

arg1 = args

arg2 = Controller name

Detailed Description This alert is provided for informational purposes. The text for this alert is generated by the utility that ran the diagnostics and can vary depending on the situation.

Recommended Response Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2315

Administrator Event ID

Server

Administrator Trap ID

75100

CTL44

Message

Diagnostic messagearg1fromarg2

Arguments

• arg1 = message

arg2 = Controller name

Detailed Description A diagnostics test failed. The text for this message is generated by the tool that ran

the diagnostics and can vary depending on the situation.

Recommended Response Action

Refer to the storage hardware documentation for more information on the diagnostic test.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2316

Administrator Event ID

75400

Administrator Trap ID

Server

CTL45

Message Single-bit ECC error onarg1.

Arguments

• arg1 = Controller name

Detailed Description

The Dual In-line Memory Module (DIMM) is beginning to malfunction.

Recommended Response Action Replace the Dual In-line Memory Module (DIMM) to avoid data loss or data corruption. The DIMM is a part of the controller battery pack. Refer to hardware documentation for information on replacing the DIMM.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2319

Administrator Trap ID

Server

75300

CTL46

Message Single-bit ECC error. The arg 1DIMM is critically degraded.

Arguments

• arg1 = Controller name

Detailed Description The Dual In-line Memory Module (DIMM) is malfunctioning. Data loss or data corruption may occur..

Recommended Response Action Replace the DIMM immediately to avoid data loss or data corruption. The DIMM is a part of the controller battery pack. Refer to the storage hardware documentation for information on replacing the DIMM.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2320

Administrator **Event ID**

Server 75400

Administrator Trap ID

CTL47

Message Single-bit ECC error onarg1.

Arguments

arg1 = Controller name

Detailed The Dual In-line Memory Module (DIMM) is malfunctioning. Data loss or data Description corruption may occur. The DIMM must be replaced immediately.

Recommended Response Action

Replace the DIMM immediately. The DIMM is a part of the controller battery pack. Refer to your hardware documentation for information on replacing the DIMM.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

2321 Server

Administrator Event ID

Administrator Trap ID

Server

75400

CTL48

Message A foreign configuration was detected on arg 1.

Arguments

• arg1 = controller name

Detailed Description The controller has physical disks that were moved from another controller or have been removed and replaced on the current configuration. These physical disks contain virtual disks that were created on the current or other controller. See the storage hardware documentation for Import Foreign Configuration and Clear

Foreign Configuration for more information. Foreign configuration is seen when a controller is replaced.

Recommended

Response Action Import or clear the detected foreign configuration using a configuration tool or

utility.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2326

Server Administrator Trap ID 75100

CTL49

Message The NVRAM has corrupted data on arg 1.

Arguments

• arg1 = Controller name

Detailed Description The NVRAM has corrupted data. This may occur after a power surge, a battery failure, or for other reasons. The controller is reinitializing the NVRAM.

Recommended Response Action No response action is required as the controller is taking the required corrective action. However, If this message is generated often (such as during each reboot), then replace the controller.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator 2327

Administrator Event ID

Server 75300

Administrator Trap ID /5500

CTL50

Message Thearg1NVRAM has corrupt data.

Arguments

• arg1 = Controller name

Detailed Description The NVRAM has corrupt data. The controller is unable to correct the situation.

Recommended Response Replace the controller.

Action

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2328

Administrator Event ID

Server 75300

Administrator Trap ID

CTL51

Message arg1SAS port report:arg2

Arguments

• arg1 = Controller name

• arg2 = message

Detailed Description The text for this message is generated by the controller during runtime and can

vary depending on the situation.

Recommended Response Action Make sure the SAS cables attached to the enclosure/backplane are attached securely. Refer to the storage hardware documentation for more information on

checking the cables. Contact technical support if the issue persists.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2329

Administrator Event ID

Server 75300

Administrator Trap ID

CTL52

Message arg1SAS port report:arg2

Arguments

• arg1 = Controller name

• *arg2* = args

Detailed
Description

This alert is provided for informational purposes. The text for this alert is generated

by the controller and can vary depending on the situation.

Recommended Response Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2330

Administrator Event ID

rent ib

Administrator Trap ID

Server

75100

CTL53

Message A controller hot plug has been detected.

Detailed Description This alert is provided for informational purposes.

Recommended

Response Action No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2332

Administrator Event ID Server Administrator 75100

CTL54

Trap ID

Message arg1event log:arg2

Arguments

• arg1 = Controller name

• *arg2* = args

Detailed Description This alert is provided for informational purposes. The text for this alert is generated by the controller and can vary depending on the situation.

Recommended Response Action No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2266;2334

Administrator Event ID

Server 75100;80100;85100;90100;95100;100100;105100;110100;115100;120100

Administrator Trap ID

CTL55

Message arg1event log:arg2

Arguments

• arg1 = Controller name

• *arg2* = args

Detailed Description The text for this alert is generated by the controller and can vary depending on the situation. This text is from events in the controller event log that were generated while Storage Management was not running.

Recommended Response Action If there is a problem, review the controller event log and the Server Administrator alert log for significant events or alerts that may assist in diagnosing the problem. Verify the health of the storage components. See the hardware documentation for more information.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2335

Administrator Event ID

Server 75300

Administrator Trap ID

CTL56

Message arg1event log:arg2

Arguments

• arg1 = Controller name

• *arg2* = args

Detailed Description The text for this alert is generated by the controller and can vary depending on the situation. This text is from events in the controller event log that were generated while Storage Management was not running.

Recommended Response See the hardware documentation for more information.

Action

Category Storage

SubCategory CTL = Storage Contr Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2336

Administrator Event ID

Server 75400

Administrator Trap ID

CTL57

Message The factory default settings were restored on arg 1.

Arguments

• arg1 = controller Name

Detailed Description The controller was reset to factory default configuration settings.

Recommended

Response Action No response action is required.

_ .

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2339

Server Administrator

Trap ID

75100

CTL58

Message

arg1SAS SMP communications errorarg2

Arguments

• arg1 = Controller name

• *arg2* = args

Detailed Description The text for this alert is generated by the firmware and can vary depending on the situation. The reference to SMP in this text refers to SAS Management Protocol.

Recommended Response Action There may be a SAS topology error. See the hardware documentation for information on correct SAS topology configurations. There may be problems with the cables such as a loose connection or an invalid cabling configuration. See the Cables Attached Correctly section for more information on checking the cables. See the hardware documentation for information on correct cabling configurations. Verify that the firmware version is supported.

Category Storage

SubCategory CTL = Storage Contr Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID

2356

Administrator

75400

Trap ID

Server

CTL59

Message arg1SAS expander error:arg2

Arguments

• arg1 = Controller name

• *arg2* = args

Detailed Description There may be a problem with the enclosure. Verify the health of the enclosure and its components. To verify the health of the enclosure, select the enclosure object in the tree view. The Health sub-tab displays a red X or yellow exclamation point for enclosure components that are failed or degraded. See the enclosure

documentation for more information.

Recommended Response Action There may be a problem with the enclosure. Verify the health of the enclosure and its components. To verify the health of the enclosure, select the enclosure object in the tree view. The Health sub-tab displays a red X or yellow exclamation mark for enclosure components that are failed or degraded. See the enclosure

documentation for more information.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2357

Administrator Event ID

75400

Administrator Trap ID

CTL60

Server

Message A user has discarded data from the arg1 cache.

Arguments

• arg1 = Controller name

Detailed Description

Action

This alert is provided for informational purposes.

Recommended Response

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

2360

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server 75100

Administrator Trap ID

CTL61

Message Physical disks found missing from configuration during boot time on arg1.

Arguments

• arg1 = Controller name

Detailed Description The controller has detected a change in the storage configuration between since its last shut down. This can generally happen if some configured physical disks are removed from the system when the system was shutdown.

Recommended Response Action Shut down the system. Re-insert the removed physical disks and re-start the system.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2361

Administrator Event ID

Server 75300

Administrator Trap ID

CTL62

Message arg1onarg2has missing drives and will go offline at boot.

Arguments

• *arg1* = VD names

• arg2 = Controller name

Detailed Description Physical disk(s) have been removed from a virtual disk. The virtual disk will be in Failed state during the next system reboot. This alert is provided for informational purposes.

Recommended

Response Action

No response action is required.

Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2362

Administrator

Event ID

Server

75100

Administrator Trap ID

CTL63

Message

Previous configuration was found completely missing during time boot on arg 1.

Arguments

arg1 = Controller name

Detailed Description The controller is unable to retrieve storage configuration saved during last shut down. This can generally happen if some configured physical disks are removed from the system when the system was shutdown.

Recommended Response Action

Shut down the system. Re-insert the removed physical disks and re-start the system.

Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

2364

Administrator

Event ID

Server

75300

Administrator

Trap ID

CTL64

Message

Attempted to import Unsupported Virtual Disk type RAIDarg1onarg2.

Arguments

arg1 = args

• arg2 = Controller name

Detailed

This alert is provided for informational purposes.

Description

Recommended

No response action is required.

Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2371

Administrator Event ID 2371

Server Administrator

Trap ID

75100

CTL66

Message Attempted to import Unsupported Virtual Disk type RAIDarg1onarg2.

Arguments

• **arg1** = args

• arg2 = Controller name

Detailed

Description

This alert is provided for informational purposes.

Recommended

Response Action No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2373

Administrator

Event ID

Server 75100

Administrator

Trap ID

CTL67

Message Attempted to import Virtual Disk with missing span onarg1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

75100

2374

Administrator

Server

Trap ID

CTL68

Message Attempted to import Virtual Disk with missing Physical Disk onarg1.

Arguments

arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2375

Administrator Event ID

Server Administrator Trap ID 75100

CTL69

Message

Attempted to import virtual disk with outdated physical disk information on arg1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2376

Administrator

Server

Event ID

75100

Administrator Trap ID

CTL70

Message Attempted to import an orphan drive onarg1.

Arguments

• arg1 = Controller name

Detailed Description

This alert is provided for informational purposes.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2377

Administrator Event ID

Server

75100

Administrator Trap ID

CTL71

Message

Attempted to import an incompatible Physical Disk onarg1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

No response action is required.

Storage Category

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

2378 Server

Administrator **Event ID**

Server

Administrator Trap ID

75100

CTL72

Message

The foreign configuration overflow has occurred on arg 1.

Arguments

arg1 = Controller name

Detailed Description

Action

There is too much foreign configuration data to be imported in one attempt.

Recommended Response

Import these foreign configurations in multiple attempts.

Category

Storage

SubCategory

CTL = Storage Contr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2379

Administrator Event ID

Server 75300

Administrator Trap ID

CTL73

Message Foreign configuration is imported only partially. Some configurations failed to

import onarg1.

Arguments

• arg1 = Controller name

Detailed Description This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action
Category

ory Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2380

Administrator Event ID

Server 75100

Administrator Trap ID

CTL74

Message Preserved cache detected on arg1.

Arguments

• arg1 = controller name

Detailed Description

The controller has preserved data in the cache from a virtual disk, which it can no longer locate. No data loss has occurred as the controller is saving these

operations in its cache.

Recommended

Response Action

Check for the existence of a foreign configuration and import if any. Check that

enclosures are cabled correctly.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2258

Server Administrator

Trap ID

75300

CTL75

Message

Preserved cache discarded onarg1.

Arguments

arg1 = controller name

Detailed Description The controller cache was discarded by the user. Data may have been lost or

corrupted.

Recommended Response Action

If data was corrupted or lost, restore the data to the disk from a backup copy.

Category Storage

CTL = Storage Contr **SubCategory**

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

2257 Server

Administrator **Event ID**

75300 Server

Administrator Trap ID

CTL76

Message A configuration command could not be committed to disk onarg1

Arguments

arg1 = Controller name

Detailed Description The controller encountered errors while applying the configuration on the physical $% \left(1\right) =\left(1\right) \left(1\right$

disks. The configuration command applied has not taken effect.

Recommended Response Action Re-issue the failed configuration command or try with a different set of physical

disks. Contact technical support if the problem persists.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2401

Administrator Event ID

Server Administrator Trap ID 75400

CTL200

Message The current firmware versionarg1is older than the required versionarg2forarg3.

Arguments

• arg1 = version number

• arg2 = version number

• arg3 = controller name

Detailed Description The firmware on the controller identified in the message is not a supported version.

Recommended Response Action Download the supported version from the service provider and install it on the

controller.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2131

Administrator Event ID

Server 75300

Administrator Trap ID

CTL201

Message

The current driver version arg1(arg2) is older than the required driver version arg3(arg4) for arg5.

Arguments

arg1 = major verion number
 arg2 = minor version number
 arg3 = major version number
 arg4 = minor version number

• arg5 = controller name

Detailed Description

The controller driver for the identified controller is not a supported version.

Recommended Response Action Download the supported version of the driver from the service provider and install it on the operating system.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID 2132

Server Administrator Trap ID 75300

CTL202

Message

Unable to open the firmware and driver configuration filearg1ofarg2.

Arguments

• arg1 = file name

• arg2 = controller name

Detailed Description Storage Management is unable to determine whether the system has the minimum required versions of the RAID controller firmware and driver due to one of the following: 1) Incorrect installation directory path to the configuration file. 2) Removed or renamed configuration file.

Recommended Response Action Reinstall Server Administrator Storage Management software on the operating system.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2165

Administrator Event ID

Server 75300

Administrator Trap ID

CTL203

Message Abort Check Consistency on Error, Copyback or Auto Copyback on Predictive

Failure, and Load Balance values are changed for arg 1.

Arguments

• arg1 = controller name

Detailed Description The status of the changed attribute values are reported for information purposes.

Recommended Response No response action is required.

Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2219

Administrator Event ID

Server 75100

Administrator Trap ID

CTL204

Message Copyback or Auto Copyback on Predictive Failure and Load Balance values are

changed forarg1.

Arguments

• arg1 = controller name

Detailed Description

The status of the changed attribute values are reported for information purposes.

Recommended

Response Action

No response action is required.

Category

Storage

SubCategory

CTL = Storage Contr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2220

Administrator Event ID

Server

75100

Administrator

Trap ID

CTL205

Message

Auto Copyback on Predictive Failure, Abort Check Consistency on Error, and Load Balance values are changed for arg1.

Arguments

arg1 = controller name

Detailed Description The status of the changed attribute values are reported for information purposes.

Recommended Response Action

No response action is required.

Category

Storage

SubCategory CTL = Storage Contr

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2221

75100

Server Administrator

Trap ID

CTL206

Message

Abort Check Consistency on Error and Auto Copyback on Predictive Failure values are changed for arg1.

103

Arguments

• arg1 = controller name

Detailed Description The status of the changed attribute values are reported for information purposes.

Recommended Response Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2227

Administrator Event ID

Server 75100

Administrator Trap ID

CTL207

Message Unable to import the Virtual Disk because the supported limit is exceeded on arg1.

Arguments

• arg1 = controller name

Detailed Description The number of Virtual Disks selected for import has exceeded the supported limit of Virtual Disks on the controller identified in the message.

Recommended Response Action Make sure that the number of Virtual Disks selected for import is within the supported limit on the controller, and retry the operation

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2372

Administrator Event ID

Administrator Trap ID

Server

75100

CTL208

Message Unable to authenticate the entered passphrase for the arg 1.

Arguments

• arg1 = controller name

Detailed Description Unable to authenticate the entered passphrase.

Recommended Response Action Enter the correct passphrase and retry.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2392

Administrator Event ID

Server 75300

Administrator Trap ID

CTL209

Message Enabled persistent hot spare on arg1.

Arguments

• arg1 = controller name

Detailed Description The persistent hot spare feature is enabled on the controller identified in the message.

Recommended

Response Action No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2394

Administrator Event ID Server Administrator Trap ID 75100

CTL210

Message

Disabled persistent hot spare onarg1.

Arguments

• arg1 = controller name

Detailed Description The persistent hot spare feature is disabled on the controller identified in the

message.

Recommended Response No response action is required.

Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2395

Server Administrator 75100

Trap ID

CTL211

Message

Thearg1property changed onarg2through Manage Physical Disk Power option.

Arguments

arg1 = property name arg2 = controller name

Detailed Description The physical disk properties displayed under "Manage Physical Disk Power" option

has changed.

Recommended Response Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

75100

2398

Administrator Trap ID

Server

CTL212

The existing encryption key in the arg1 is deleted. Message

Arguments

• arg1 = controller name

Detailed Description This alert is generated when the encryption key in the controller is deleted.

Recommended

Response Action

No response action is required.

Storage Category

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

2388 Server

Administrator **Event ID**

75100

Server Administrator

Trap ID

CTL213

The Local Key Management (LKM) is enabled on arg1. Message

Arguments

arg1 = controller name

Detailed Description The Local Key Management (LKM) security mode is enabled on the controller

identified in the message.

Recommended Response Action

No response action is required.

Category Storage SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2407

Administrator **Event ID**

Server 75100

Administrator Trap ID

CTL214

Message The Local Key Management (LKM) encryption key in the arg1has changed.

Arguments

arg1 = controller name

Detailed The Local Key Management (LKM) encryption key in the controller identified in the

Description message has changed.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

2411 Server

Administrator Event ID

Server

Administrator

Trap ID

75100

CTL215

Message Redundant path disconnected onarg1.

Arguments

• arg1 = Controller Name

Detailed Description The controller identified in the message has two connectors that are connected to the same enclosure. The communication path on one connector has lost connection with the enclosure. The communication path on the other connector is reporting this loss.

Response Action Make sure both the cables are securely attached to the enclosure and controller. FOr more information about connecting the cables to the enclosure, see the Cables Attached Correctly section in the PERC Users Guide. Also, make sure both

Enclosure Management Modules (EMMs) are healthy.

Category Storage

SubCategory CTL = Storage Contr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2250

Administrator Event ID

Server 75100

Administrator Trap ID

CTL216

Message Redundant path connection is restored on arg 1.

Arguments

• arg1 = Controller Name

Detailed Description The communication in the redundant path on the connectors of the controller

 $identified \ in \ the \ message \ is \ restored.$

No response action is required.

Recommended Response Action

Category Storage

SubCategory CTL = Storage Contr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2253

Server Administrator

Trap ID

75100

CTL217

Message Redundant path view is cleared on arg 1.

Arguments

• arg1 = controller name

Detailed Description The redundant path view on the controller identified in the message is cleared.

Recommended Response

No response action is required.

Action

Category Storage

CTL = Storage Contr SubCategory

Severity Severity 3 (Informational)

No LCD message display defined. LCD Message

2370 Server

Administrator **Event ID**

Server

Administrator Trap ID

120100

ENC Event Messages

ENC1

Message arg1was inserted.

Arguments

• arg1 = Enclosure Management Module Name

Detailed Description An Enclosure Management Module (EMM) has failed is inserted into the enclosure.

Recommended Response Action No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server Administrator

Event ID

2296

Server Administrator

Trap ID

95100

ENC₂

Message arg1was removed...

Arguments

• arg1 = Enclosure Management Module Name

Detailed Description An Enclosure Management Module (EMM) was removed.

Recommended Response Action Reinsert the Enclosure Management Module (EMM). See the storage hardware

documentation for information on replacing the EMM.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2297

Administrator Event ID

Server 95400

Administrator

ENC3

Message arg1is shutdown.

Arguments

• arg1 = Enclosure Name

Detailed Description The physical disk enclosure is either hotter or cooler than the maximum or minimum allowable temperature range.

Recommended Response Action Check for factors that may cause overheating or excessive cooling. For example, verify that the enclosure fan is working. You should also check the thermostat settings and examine whether the enclosure is located near a heat source. Make sure the enclosure has enough ventilation and that the room temperature is not too hot or too cold. Refer to the enclosure documentation for more diagnostic information.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2112

Administrator Event ID

Server

Administrator

Trap ID

85400

ENC4

Message *arg1*firmware mismatch.

Arguments • arg1 = Enclosure Name

Detailed Description The firmware on the EMM modules is not the same version. It is required that both modules have the same version of the firmware. This alert may be caused when you attempt to insert an EMM module that has a different firmware version than an existing module.

Response Action Download the same version of the firmware to both EMM modules.

Category

Storage

SubCategory

ENC = Storage Enclosr

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

2120

Administrator Event ID

Server

85300

Administrator

Trap ID

ENC5

Message

Redundancy onarg1is degraded

Arguments

• arg1 = Enclosure Name

Detailed Description One or more of the enclosure components has failed. For example, a fan or power supply may have failed. Although the enclosure is currently operational, the failure of additional components could cause the enclosure to fail.

Recommended Response Action Identify and replace the failed component. To identify the failed component, select the enclosure in the tree view and click the Health subtab. Any failed component will be identified with a red X on the enclosures Health subtab. Alternatively, you can select the Storage object and click the Health subtab. The controller status displayed on the Health subtab indicates whether a controller has a failed or degraded component. See the enclosure documentation for information on replacing enclosure components and for other diagnostic information.

Category Storage

SubCategory ENC = Storage Enclose

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2122

Administrator Event ID

Server 130500

Administrator Trap ID

ENC₆

Message

Communication timeout onarg1.

Arguments

arg1 = Enclosure Name

Detailed Description The controller is unable to communicate with an enclosure. There are several reasons for communication loss. For example, there may be a bad or loose cable. An unusual amount of I/O may also interrupt communication with the enclosure. In addition, communication loss may be caused by software, hardware, or firmware problems, bad or failed power supplies, and enclosure shutdown.

Recommended Response Action

Check for problems with the cables. See the Cables attached correctly section for more information on checking the cables. You should also check to see if the enclosure has degraded or failed components. To do this, select the enclosure object in the tree view and click the Health subtab. The Health subtab displays the status of the enclosure components. Verify that the controller has the supported driver and firmware versions installed and that each Enclosure Management Modules (EMMs) are running the same version of supported firmware.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

85300

2137

Administrator

Trap ID

Server

ENC7

Message Thearg1alarm was enabled.

Arguments

arg1 = Enclosure Name

Detailed Description You have enabled the enclosure alarm. This alert is provided for informational purposes.

Recommended Response Action

No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr **Severity** Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2138

Administrator Event ID

Server 85100

Administrator Trap ID

ENC8

Message Thearg1alarm was disabled.

Arguments

• arg1 = Enclosure Name

Detailed Description You have disabled the enclosure alarm.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory ENC = Storage Enclosr
Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2139

Administrator Event ID

Server 85100

Administrator Trap ID

ENC9

Message Thearg1asset tag was changed.

Arguments

• arg1 = Enclosure Name

Detailed Description You have changed the enclosure asset tag. This alert is provided for informational $% \left(1\right) =\left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left($

purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 3 (Informational)

2151

LCD Message No LCD message display defined.

Server

Administrator Event ID

85100

Administrator Trap ID

Server

ENC₁₀

Message Thearg1asset name was changed.

Arguments

• arg1 = Enclosure Name

Detailed You have changed the enclosure asset name. This alert is provided for

Description informational purposes.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2152

Administrator Event ID

Server 85100

Administrator Trap ID

ENC11

Message Thearg1service tag was changed.

Arguments

• arg1 = Enclosure Name

Detailed Description An enclosure service tag was changed. In most circumstances, this service tag should only be changed by Dell support.

Response Action Ensure that the service tag was changed under authorized circumstances.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2153

Server Administrator

Trap ID

85100

ENC₁₂

Message Communication resumed on arg 1.

Arguments

• arg1 = Enclosure Name

Detailed

Description

Communication with an enclosure has been restored. This alert is provided for

informational purposes.

Recommended Pesponse

Response Action No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2162

Administrator Event ID

EventiD

85100

Administrator Trap ID

Server

ENC₁₃

Message Unsupported configuration detected on arg1.arg2arg3

Arguments

• arg1 = Enclosure Name

• arg2 = EMM0 1

• arg3 = EMM1 2

Detailed Description An unsupported configuration was detected. The SCSI rate of the Enclosure Management Modules (EMMs) are not the same.

Recommended Response Action Replace one of the EMMs with the matching SCSI rate EMM.

Category Storage

SubCategory ENC = Storage Enclosr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator 2173

Event ID

Server 85300

Administrator Trap ID

ENC14

Message The number of enclosures connected on arg1 has exceeded the maximum limit

supported by the controller.

Arguments

• arg1 = controller name

Detailed Description There are too many enclosures attached to the controller port. When the enclosure limit is exceeded, the controller loses contact with all enclosures attached to the port. This is an unsupported configuration.

Recommended Response Action Remove the extra enclosures. Refer to the storage hardware documentation for maximum number of enclosures that can be connected.

Category Storage

SubCategory ENC = Storage Enclosr
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2191

Administrator Event ID

85400

Administrator Trap ID

Server

ENC15

Message An enclosure blink operation has initiated on arg 1.

Arguments

• arg1 = Enclosure Name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

85100

2259

Administrator Trap ID

ENC₁₆

Message An enclosure blink has ceased on arg 1.

Arguments

• arg1 = Enclosure Name

Detailed Description This alert is provided for informational purposes.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr
Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2260

Administrator Event ID Server Administrator Trap ID 85100

ENC₁₇

Message

An Enclosure Management Module (EMM) has been discovered on arg 1.

Arguments

• arg1 = Enclosure Name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Severity 3 (Informational)

Category Storage

SubCategory ENC = Storage Enclosr

LCD Message No LCD message display defined.

Server 2291

Administrator Event ID

Severity

Server

85100

Administrator Trap ID

ENC₁₈

Message Communication with arg 1 was lost.

Arguments

• arg1 = enclosure name

Detailed Description The controller has lost communication with an Enclosure Management Module

(EMM). The cables may be loose or defective.

Recommended Response Action Make sure the cables are attached securely. See the storage hardware

documentation for more information on checking the cables. Reboot the system.

Category Storage

SubCategory ENC = Storage Enclosr Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

2292

Administrator Event ID

Server

85400

Administrator Trap ID

ENC₁₉

Message

arg1has failed.

Arguments

arg1 = Enclosure Management Module Name

Detailed Description An Enclosure Management Module (EMM) has failed. The failure may be caused by a loss of power to the EMM. The EMM self-test may also have identified a failure. There may also be a firmware problem or a multi-bit error.

Recommended Response Action

Reseat the Enclosure Management Module (EMM). See the storage hardware documentation for information on replacing the EMM. Replace the EMM. Contact technical support if the issue persists.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2293

Administrator **Event ID**

Server 85400

Administrator

Trap ID

ENC21

Message

arg1has been removed.

Arguments

• arg1 = Enclosure elements name

Detailed Description A device has been removed and the system is no longer functioning in optimal condition.

Recommended

Replace the device.

Response

Action

Category Storage **SubCategory** ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2295

Administrator Event ID

Server 85400

Administrator Trap ID

ENC22

Message Thearg1has a bad sensorarg2.

Arguments

• arg1 = Enclosure Name

• *arg2* = args

Detailed The enclosure has a bad sensor. The enclosure sensors monitor the fan speeds,

Description temperature probes, and so on.

Recommended Response Action Refer to the storage hardware documentation for more information.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2298

Administrator Event ID

Server 85300

Administrator Trap ID

ENC23

Message arg1Bad PHYarg2

Arguments

• arg1 = Enclosure Name

• **arg2** = args

Detailed Description There is a problem with a physical connection or PHY.

Response Action

Contact the Dell Technical Support at support.dell.com.

Category

Storage

SubCategory

ENC = Storage Enclosr

Severity

Severity 1 (Critical)

LCD Message

No LCD message display defined.

Server

2299

Administrator Event ID

Server

85400

Administrator

Trap ID

ENC24

Message

Communication with arg 1 is intermittent.

Arguments

arg1 = enclosure name

Detailed Description The controller is not receiving a consistent response from the enclosure. There could be a firmware problem or an invalid cabling configuration. If the cables are too long, they degrade the signal.

Recommended Response Action

Power down all enclosures attached to the system and reboot . If the problem persists, upgrade the firmware to the latest supported version. Verify the cable configuration is valid. See the storage hardware documentation for valid cabling configurations.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

2268

Administrator

Event ID

Server

10400

Administrator

Trap ID

ENC25

Message

arg1has a hardware error.

Arguments

• arg1 = enclosure name

Detailed Description The enclosure or an enclosure component is in a Failed or Degraded state.

Recommended Response Action

Verify the health of the enclosure and its components. See the storage hardware documentation for more information. Contact technical support.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2301

Server Administrator

Trap ID

85400

ENC₂₆

Message arg1is not responding.

Arguments

• arg1 = enclosure name

Detailed Description The enclosure or an enclosure component is in a Failed or Degraded state. It is not responding to storage management commands or there is a connectivity problem between the controller and enclosure.

Recommended Response Action Verify the health of the enclosure and its components. See the hardware documentation to for more information. Contact technical support.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator

Event ID

2302

Server Administrator

Trap ID

85400

ENC27

Message SAS or SATA mixing of physical disks is not supported within the arg 1.

Arguments

• arg1 = Enclosure Name

Detailed Description The enclosure cannot support both SAS and SATA physical disks. Physical disks

may be disabled. This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr
Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2303

Administrator Event ID

Server 85100

Administrator Trap ID

ENC28

Message Enclosure Management Module (EMM) firmware version mismatch detected

inarg1.arg2arg3.

Arguments

• arg1 = enclosure name

• *arg2* = EMM 0 version

• arg3 = EMM 1 version

Detailed Description The firmware on the EMM modules is not the same version. Both modules must have the same firmware version. This message is caused when you attempt to insert an EMM module that has a different firmware version than an existing

module.

Recommended Response Action Upgrade to the same version of the firmware on both EMM modules.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

85300

2311

Server Administrator Trap ID

ENC29

Message arg1temperature has returned to normal.

Arguments

• arg1 = Enclosure Name

Detailed Description

Action

This alert is provided for informational purposes.

Recommended Response No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr
Severity Severity 3 (Informational)

2353

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server 105100

Administrator Trap ID 100100

ENC30

Message arg1firmware download is in-progress.

Arguments

• arg1 = Enclosure Name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2354

Administrator Event ID

Server 85100

Administrator Trap ID

ENC31

Message Firmware download on arg1 has failed.

Arguments

• arg1 = Enclosure Name

Detailed Description The system was unable to download firmware to the enclosure. The controller may have lost communication with the enclosure. There may have been problems with the data transfer or the download media may be corrupt.

Recommended Response Action Attempt to download the enclosure firmware again. If problems continue, verify that the controller can communicate with the enclosure. Make sure that the enclosure is powered ON. Refer to the storage hardware documentation for information on checking the cables.

Category Storage

SubCategory ENC = Storage Enclosr Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2355

Server Administrator

Trap ID

85300

ENC32

Message Storage Enclosure Processor (SEP) for arg1 has been rebooted.

Arguments

• arg1 = Enclosure Name

Detailed Description

The SEP has been rebooted as part of the firmware download operation and will be unavailable until the operation completes.

Response Action

No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

Server

Administrator Event ID

2368

Server Administrator

Trap ID

85100

ENC33

Message

Redundancy onarg1is normal.

Arguments

arg1 = Enclosure Name

Detailed Description Data redundancy has been restored to an enclosure that previously suffered a loss

of redundancy.

Recommended

Response Action

This alert is provided for informational purposes.

Category

Storage

SubCategory

ENC = Storage Enclosr

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2124

Administrator

Event ID

Server

130400

Administrator Trap ID

ENC40

Message

A new enclosure was detected on arg1.

Arguments

arg1 = controller name

Detailed Description The controller detected a new enclosure. This is due either to a hot plug of an enclosure, or a power state change of an enclosure. In addition, this message is generated if the daisy chain order of the enclosures changes.

Recommended

Response Action

No response action is required.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2190

Server Administrator

Trap ID

75100

ENC100

Message

arg1is sending inconsistent reponses to the controller.

Arguments

arg1 = enclosure name

Detailed Description The storage controller is not receiving a consistent response from the enclosure due to a firmware problem or an incorrect cabling configuration. If the cables are longer than the specified maximum length, the signals may be degraded.

Recommended Response Action

Turn off all the enclosures attached to the system, check if the cable configurations are correct, and reboot the system. If the problem persists, update the enclosure firmware to the latest supported version. Download the latest supported version of the firmware from the service provider. For more information about cable configuration, see storage enclosure documentation.

Category Storage

SubCategory ENC = Storage Enclosr

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

2300 Server

Administrator **Event ID**

85400 Server

Administrator Trap ID

FAN Event Messages

FAN0020

Message

Thearg1is non-functional.

Arguments

arg1 = fan name

Detailed Description The fan identified in the message has failed or it is not installed correctly.

Recommended Response Action

Remove and re-install the fan or replace the fan, and open the OMSA Web interface to verify if the fan specified in the message is displayed correctly. If the issue persists, contact your service provider.

Category System Health **SubCategory** FAN = Fan Event Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server Administrator Trap ID

5300

FAN0021

Message

arg1is offline.

Arguments

arg1 = fan name

Detailed Description The fan identified in the meesage is removed. However, the fan may be required for optimal system performance.

Recommended Response Action

Re-install the fan, and open the OMSA Web interface to verify if the fan identified in the message is displayed correctly. If the issue persists, contact your service provider.

Category System Health FAN = Fan Event SubCategory

Severity Severity 3 (Informational)

5303

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

FAN0022

Message Thearg1sensor has failed, and the last recorded value by the sensor wasarg2RPM.

Arguments

• arg1 = sensor name

• arg2 = fan speed

Detailed Description The sensor identified in the message has failed. The sensor may be required for optimal system performance.

Recommended Response Action Check the Embedded System Management (ESM) Log for any sensor related faults. If the fan sensor has failed, replace the system board. For more information, contact your service provider.

Category System Health
SubCategory FAN = Fan Event
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server Administrator Trap ID 5100

FAN0024

Message Thearg1sensor returned to a normal state with a value of arg2RPM.

Arguments

• arg1 = sensor name

• arg2 = fan speed

Detailed Description The sensor identified in the message has returned to a normal state.

Response Action

No response action is required.

Category

System Health **SubCategory** FAN = Fan Event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

5102

Server Administrator

Trap ID

5102

FAN0025

Message

Thearg1sensor state has changed to a warning state with a value of arg2RPM.

Arguments

arg1 = sensor name arg2 = fan speed

Detailed Description The fan identified in the message is not functioning correctly. The fan may be installed incorrectly or may be failing.

Recommended Response Action

Remove and re-install the fan, or replace the fan. If the issue persists, contact your

service provider.

Category System Health **SubCategory** FAN = Fan Event

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5103

Administrator **Event ID**

Server

Administrator Trap ID

5103

FAN0026

Message Thearg1sensor detected an error with a value of arg2RPM. **Arguments**

• arg1 = sensor name

arg2 = fan speed

Detailed Description The fan sensor identified in the message indicates that the related fan has exceeded critical RPM thresholds...

Recommended Response Action

Remove and re-install the fan, or replace the fan with a new fan. If the issue

persists, contact your service provider.

Category System Health **SubCategory** FAN = Fan Event Severity 1 (Critical) Severity

LCD Message No LCD message display defined.

5104 Server Administrator

Event ID

Server

Administrator Trap ID

5104

FAN0027

Message Thearg1sensor has failed with a value of arg2RPM.

Arguments

arg1 = sensor name

• arg2 = fan speed

Detailed Description The sensor identified in the message has failed. The sensor may be required for optimal system performance.

Recommended Response Action

Check the Embedded System Management (ESM) Log for any sensor related faults. If the fan sensor has failed, replace the system board. For more information, contact your service provider.

Category System Health FAN = Fan Event SubCategory Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID

5105

Server Administrator 5105

Trap ID

FAN0023

Message

Unable to read the arg1 sensor value.

Arguments

• arg1 = sensor name

Detailed Description The fan sensor identified in the message has failed or the fan has failed.

Recommended Response Action Do the following: 1) Remove the old fan, install a new fan and power cycle the system to check if the fan is working properly, 2) Replace the system board if the fan sensor has failed. 3) If the issue persists, contact your service provider.

Category System Health

SubCategory FAN = Fan Event

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server Administrator Trap ID 5101

FLDC Event Messages

FLDC1001

Message The journal mirror at path = arg1 is available.

Arguments

• arg1 = World Wide Name

Detailed The entry in the journal for the device identified in the message with the WWN

Description (World Wide Name) is available.

Recommended

Response Action **d** No response action is required.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2700

Administrator Event ID

Server 160100

Administrator Trap ID

FLDC1002

Message The following journal mirror is being replaced: File Path Name = arg1.

Arguments

• arg1 = file path

Detailed The journal mirror at the reported file path is being replaced. This event is a

Description notification that the journal mirror replacement is now complete.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2701

Administrator Event ID

Server 160100

Administrator Trap ID

FLDC1003

Message Cache flushing has started for the virtual disk with WWN = arg1 and path = arg2.

Arguments

• arg1 = World Wide Name

• arg2 = device pathname

DetailedThe cache flushing operation has started for the virtual disk identified in the

Description message.

Recommended Response Action No response action is required.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2875

Administrator Event ID

Server 90100

Administrator Trap ID

FLDC1004

Message Cache flushing has completed for the virtual disk with WWN = arg1 and path = arg2.

Arguments

• arg1 = World Wide name

• arg2 = device pathname

Detailed Description The cache flushing operation has completed for the virtual disk identified in the message.

Response Action

No response action is required.

Category

Storage

SubCategory

FLDC = Unknown

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2876

Administrator Event ID

Server

90100

Administrator

Trap ID

FLDC1006

Message

The cache devicearg1with WWN =arg2and path =arg3is registered.

Arguments

arg1 = physical disk name

arg2 = World Wide Name

arg3 = device pathname

Detailed

The cache device identified in the message is registered by the Fluid Cache.

Description

Recommended

Response

No response action is required.

Action Category

Storage

SubCategory

FLDC = Unknown

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Administrator

Event ID

Server

90100

2903

Administrator Trap ID

FLDC1007

Message

The cache devicearg1with WWN = arg2 and path = arg3 is removed.

Arguments

arg1 = physical disk Name arg2 = World Wide Name

• arg3 = device pathname

Detailed Description The cache device identified in the message is removed from the Fluid Cache

configuration.

Recommended Response

No response action is required.

Category

Action

Storage

SubCategory

FLDC = Unknown

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2904

Administrator Event ID

Eventio

90100

Server Administrator Trap ID

FLDC1008

Message The cache devicearg1with WWN = arg2 and path = arg3 is being removed.

Arguments

arg1 = physical disk Name
 arg2 = World Wide Name
 arg3 = device pathname

Detailed Description The cache device identified in the message is being removed from the Fluid Cache

configuration.

Recommended Response Action No response action is required.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2905

Administrator Event ID

Server Administrator 90100

FLDC1009

Message

Trap ID

Caching is being removed for the arg1with WWN = arg2 and path = arg3.

Arguments

arg1 = virtual disk name arg2 = World Wide Name arg3 = device pathname

Detailed Description Caching is being removed for the virtual disk identified in the message.

Recommended Response

No response action is required.

Category

Action

Storage

2906

SubCategory

FLDC = Unknown

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Administrator **Event ID**

Server

120100;150100

Administrator Trap ID

FLDC1010

Message

Caching is enabled on the arg1with wwn = arg2 and path = arg3.

Arguments

arg1 = virtual disk name arg2 = World Wide Name arg3 = device pathname

Detailed Description Caching is enabled on the virtual disk identified in the message.

No response action is required.

Recommended Response Action

Category Storage **SubCategory** FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2907

Administrator Event ID

Server 120100;150100

Administrator Trap ID

FLDC1012

Message Caching is disabled for the arg1 with WWN = arg2 and path = arg3.

Arguments

arg1 = virtual disk name
 arg2 = World Wide Name
 arg3 = device pathname

Detailed Description The operation to disable caching is successful. Caching is disabled for the virtual $\,$

disk identified in the message.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2910

Administrator Event ID

120100;150100;160100

Administrator Trap ID

Server

FLDC1013

Message The cached LUN with WWN = arg1 and path = arg2 for arg3 has had a failure.

Arguments

arg1 = World Wide Name
arg2 = device pathname
arg3 = virtual disk name

Detailed Description The cached LUN identified in the message has had a failure to successfully perform a read or write operation. The user application should now be seeing I/O failures when trying to read or write to the Fluid Cache device at the path identified in the message.

Recommended Response Action Contact your service provider to diagnose the cause and assist in recovery process.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2911

Administrator Event ID

Server 140400

Administrator Trap ID

FLDC1014

Message Replication of the cache devicearg1with WWN = arg2 and path = arg3 is complete.

Arguments

arg1 = physical device name
 arg2 = World Wide Name
 arg3 = device pathname

Detailed

Replication of the cache device identified in the message is complete.

Description

Recommended

Response Action No response action is required.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2912

Administrator Event ID

Server 90100

Administrator Trap ID

FLDC1015

Message Recovery of the cache device arg1 with arg2 and arg3 is complete.

Arguments

arg1 = physical disk name arg2 = World Wide Name arg3 = device pathnameh

Detailed Description

Category

The recovery of the cache device identified in the message complete.

Recommended Response

No response action is required.

Action

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

Storage

LCD Message No LCD message display defined.

2913 Server

Administrator **Event ID**

Server 90100

Administrator Trap ID

FLDC1016

Message A valid permanent license is installed for Fluid Cache.

Detailed Description A valid permanent license is installed for Fluid Cache.

Recommended Response

No response action is required.

Action

Category Storage

FLDC = Unknown SubCategory

Severity Severity 3 (Informational)

2914

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server

Administrator Trap ID 160100

FLDC1017

Message A license has been installed for Fluid Cache.

Detailed

A license has been installed for Fluid Cache.

Description

Recommended

Response Action No response action is required.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2920

Administrator Event ID

Server 160100

Administrator Trap ID

FLDC1018

Message A license has been removed for Fluid Cache.

Detailed

A license has been removed for Fluid Cache.

Description

Recommended

Response Action No response action is required.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

2921

LCD Message No LCD message display defined.

Server

Administrator Event ID Server Administrator

Trap ID

160100

FLDC1019

Message All cache devices have been found and registered for Fluid Cache.

Detailed

All cache devices have been found and registered for Fluid Cache.

Description

Recommended No response action is required.

Response Action

Category Storage

SubCategory FLDC = Unknown

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2924

Administrator Event ID

Server 160100

Administrator Trap ID

FLDC1020

Message The storage device with WWN = arg1 and path = arg2 is in unknown state.

Arguments

• arg1 = wwn name

• arg2 = path name

Detailed Description The storage device identified in the message is in unknown state.

Recommended

Service is required. Contact your service provider.

Response Action

Category Storage

SubCategory FLDC = Unknown
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

2909

Administrator Event ID

Server

120300:150300

Administrator Trap ID

FLDC1021

Message

The journal mirror entry with WWN = arg1 is not accessible.

Arguments

• arg1 = World Wide Name

Detailed Description The device identified in the message having the journal mirror entry with given WWN (World Wide Name) is not accessible. A portion of an SSD is used for journal content. To assure consistnecy, the journal content is written into two other SSDs. These copies are journal mirrors. If the journal content cannot be written to any of the journal mirrors, then this event is signaled. It is a warning because the FLDC code will then attempt to choose another SSD to be a journal mirror.

Recommended Response Action No response action is required..

Category Storage

SubCategory FLDC = Unknown
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2702

Administrator Event ID

Server 160300

Administrator Trap ID

FLDC1022

Message

The associated server of the Cache Devicearg1with WWN =arg2is not configured.

Arguments

• arg1 = physical disk name

• arg2 = World Wide Name

Detailed Description The cache device identified in the message with given WWN does not exist in the Fluid Cache configuration.

Response

To identify the cause of the configuration inconsistency, contact your service

provider.

Action

Category Storage

SubCategory FLDC = Unknown

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2874

Administrator Event ID

Server

Administrator Trap ID

90300

FLDC1023

Message Fluid Cache is running on an evaluation license and the evaluation license expires

inarg1days.

Arguments

• *arg1* = days

Detailed

Description

Fluid Cache is currently running on an evaluation license and the evaluation license

expires in the number of days identified in message.

Recommended

Response **Action**

A permanent license for Fluid Cache should be purchased for continued service.

Category

Storage

SubCategory

FLDC = Unknown

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2916

Administrator

Event ID

Server

160100

Administrator

Trap ID

FLDC1024

Caching was enabled in write-back mode, but it is currently operating in write-Message

through mode.

Detailed Description Caching was enabled in write-back mode but currently it is operating in write-

through mode because the fluid Cache Pool has one PCle-SSD.

Recommended Response Action

Add another PCIe SSD device to the Fluid Cache Pool to resolve the issue.

Category

Storage

SubCategory

FLDC = Unknown

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

2930

Administrator Event ID

Server

120300;150300

Administrator Trap ID

FLDC1025

Message Caching was enabled in write-back or write-through mode, it is currently operating

in pass-through mode.

Detailed Description Caching was enabled in write-back mode or write through mode, but currently it is operating in write-through mode because fluid Cache Pool has no PCIe-SSD

device.

Recommended

Response Action

Add another PCIe SSD device to the Fluid Cache Pool to resolve the issue.

Category

Storage

SubCategory

FLDC = Unknown

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

2931

Administrator

Event ID

Server

160300

Administrator Trap ID

FLDC1026

Caching is no longer degraded to write-through mode and is now operating in Message

write-back mode for Fluid Cache.

Detailed Description The caching mode has been restored back to write-back mode due to the availability of additional PCIeSSD devices in the Fluid Cache configuration.

Recommended Response Action No response action is required.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2932

Administrator Event ID

120300;150300

Server Administrator Trap ID

FLDC1027

Message Caching is no longer degraded to pass-through mode and is now operating in its

configured mode for Fluid Cache.

DetailedThe caching mode has been restored back to the configured mode due to the availability of additional PCIeSSD devices in the Fluid Cache configuration.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2933

Administrator Event ID

120300:150300

Administrator Trap ID

Server

FLDC1028

Message OMSS Connection to Fluid Cache service is no longer present.

Detailed Description no longer present.

Recommended Response Action To reconnect OMSS to the Fluid Cache service: 1) Verify the Fluid Cache service is running. To verify the service run the following command: "fldc --status". 2) Reestablish the connect by running the following command: :"omconfig storage

fluidcache action=connect"

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2699

Server Administrator

Trap ID

160400

FLDC1029

Message There are not enough journal mirrors available for Fluid Cache to operate.

Detailed Description The message indicates that there are not enough journal mirrors available for Fluid Cache to operate. Make sure that there are at least two journal mirrors that are accessible. Activate either one or more failed cache devices or use the fldc_restore utility to rebuild the node.

Recommended Response Action Contact your service provider to diagnose the cause and assist in recovery process.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator

Event ID

2703

Server Administrator

Trap ID

160400

FLDC1030

Message The cluster ID in the journal does not match the cluster ID in the configuration file

for Fluid Cache.

Detailed Description An Inconsistency was found in Fluid Cache configuration data.

Recommended

Response Action Service is required. Contact your service provider.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2704

Server Administrator

Trap ID

160400

FLDC1031

Message The journal could not be read or written to for Fluid Cache.

Detailed Unable to access redundant Fluid Cache configuration information.

Description

Recommended

Response Action Service is required. Contact your service provider.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2705

Administrator Event ID

Server 160400

Administrator Trap ID

FLDC1032

Message The cache device with WWN = arg1 and path = arg2 is no longer functional.

Arguments

arg1 = wwn name
 arg2 = path name

Detailed Description The PCIeSSD cache device identified in the message is no longer functional.

Recommended Response

Replace the non-functional PCIe SSD.

. Action

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2900

Administrator Event ID

Server 90400

Administrator Trap ID

ninistrator

FLDC1033

Message The storage device WWN = arg1 and path = arg2 is either inaccessible or no longer

functional.

Arguments

• arg1 = wwn name

• arg2 = path name

Detailed Description The message indicates that the storage device is either inaccessible or is no longer

functional.

Recommended Response Action If the virtual disk is inaccessible, restore accessibility by bringing the virtual disk back online. After the virtual disk is accessible, run the following command to reactivate disk, "omconfig storage vdisk action=reactivate controller=id vdisk=id

devicename=<string>". If the device is no longer functional, replace it.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID

120400:150400

2901

Administrator Trap ID

Server

FLDC1034

Message A valid license is not installed for Fluid Cache.

Detailed

A valid license is not installed for Fluid Cache.

Description

Recommended Response Install a valid Fluid Cache license. For more information, contact your service

provider.

Action

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2915

Administrator Event ID

Server 160400

Administrator Trap ID

FLDC1035

Message Configuration changes are not allowed, because Fluid cache is running on an

expired evaluation licesnse (Expired days:arg1).

Arguments

• arg1 = number of days

Detailed Description Configuration changes are not allowed because Fluid Cache is running on an expired evaluation license. The message also indicates the number of days that Fluid Cache has been running with an expired license (maximum 30 days after

expiration are allowed).

Recommended Response Action Install a valid Fluid Cache license. For more information, contact your service provider.

Category Storage

SubCategory FLDC = Unknown

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2917

Administrator Event ID

Server 160400

Administrator Trap ID

FLDC1036

Message Caching functionality is disabled because Fluid cache is running on an expired

evaluation license (Expired days:arg1).

Arguments

• arg1 = number of days

Detailed Description Caching functionality is disabled because Fluid cache is running on an expired evaluation license. The message also indicates the number of days that Fluid Cache has been running with an expired license (maximum 30 days after expiration are

allowed).

Recommended Response

Action

Install a permanent Fluid Cache license.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2918

Administrator Event ID

Server 160400

Administrator Trap ID

FLDC1037

Message Configuration changes are disabled, because Fluid cache is running on an expired

or invalid license.

Detailed Description Configuration changes are disabled, because Fluid cache is running on an expired

Description or invalid license.

Response Action Install a permanent Fluid Cache license.

Category

Storage

SubCategory

FLDC = Unknown

Severity

Severity 1 (Critical)

LCD Message

No LCD message display defined.

Server

2919

Administrator

Event ID

Server

160400

Administrator

Trap ID

FLDC1038

Message There is not enough memory capacity to run necessary services for Fluid Cache.

Detailed Description There is not enough memory capacity to run necessary services for Fluid Cache.

Recommended

Response Action The minimum memory required to run Fluid Cache for DAS is 16 GB. For optimum

operation, recommendation is to install 32 GB of RAM.

Category Storage

SubCategory FLDC = Unknown
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2922

Administrator Event ID

Administrator

Trap ID

Server

160400

FLDC1039

Message One or more cache devices are missing, resulting in Fluid Cache to be

unresponsive.

Detailed Description One or more cache devices are missing and the cache is unresponsive.

Response Action Insert the missing cache device. If the cache device was unplugged, reactivate it. Reactivate a cache device by running the following command: "omconfig storage

pciessd action=reactivate subsystem=id pciedevice=<PDISKID>"

Category Storage

SubCategory FLDC = Unknown

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2923

Administrator Event ID

Server 160400

Administrator Trap ID

157

HWC Event Messages

HWC8000

Message

Unknown device plug event occurred at this location:arg1. Additional Details:arg2.

Arguments

• arg1 = device location

• arg2 = details

Detailed Description An unknown device plug event occurred at the identified device location. Along with the device location, additional event details are provided if available.

Recommended Response Action

No response action is required.

Category Audit

SubCategory HWC = Hardware Config
Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

5650

Administrator Event ID

Server Administrator

Trap ID

HWC8001

Message

A device was added to the system at this location:arg1. Additional Details:arg2.

Arguments

• arg1 = device location

• arg2 = details

Detailed Description A device was added to the system at the location identified in the message. Along with the device location, additional event details are provided if available.

Recommended Response Action No response action is required.

Category Audit

HWC = Hardware Config SubCategory Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

5651 Server

Administrator Event ID

5651

Administrator Trap ID

Server

HWC8002

Message The device was removed from the system at this location:arg1. Additional

Details:arg2.

Arguments

arg1 = device location

arg2 = details

Detailed Description A device was was removed from the system at the location identified in the message. Along with the device location, additional event details are provided if

available.

Recommended

Response Action

No response action is required.

Category Audit

SubCategory HWC = Hardware Config Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5652

Administrator **Event ID**

Server 5652

Administrator Trap ID

HWC8003

A configuration error was detected in the device located here: arg1. Additional Message

Details:arg2.

Arguments

arg1 = device location

• arg2 = details

Detailed Description A configuration error was detected for a pluggable device installed at the location

identified in the message. The device may not be installed correctly.

Recommended Response Action Reinsert the device or try inserting a different device of the same type and retry the operation. If the issue persists, check the system documentation to make sure the device is supported or contact your service provider.

Category Audit

SubCategory HWC = Hardware Config

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 565

Administrator Event ID 5653

Server

Administrator Trap ID 5653

HWC8004

Message The SD card device sensor has failed. SD card location:arg1, SD card device

type:arg2, SD card state:arg3.

Arguments

• arg1 = location

• *arg2* = type

• *arg3* = state

Detailed Description The SD card device sensor of the type identified in the messaage has failed. The current status of the SD card is also displayed.

Recommended Response Action

Category

Reinsert the SD card or try a different SD card and retry the operation. If the issue persists, do one of the following to resolve the error: 1) If the SD card sensor is installed on the internal SD module, replace the module. 2) If the SD card sensor is embedded on the system board, replace the system board. For more information, contact your service provider.

System Health

SubCategory HWC = Hardware Config

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID 5750

Server Administrator Trap ID

HWC8005

Message The SD card device has returned to normal state. SD card location:arg1, SD card

device type:arg2, SD card state:arg3.

Arguments

• arg1 = location

• *arg2* = type

• *arg3* = state

Detailed Description The SD card device has returned to a normal state. The SD card type and the $\,$

current status of the SD card is also displayed.

Recommended

Response Action No response action is required.

Category System Health

SubCategory HWC = Hardware Config
Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server Administrator

Trap ID

5752

HWC8006

Message The SD card device state has changed to a warning state. SD card location:arg1, SD

card device type:arg2, SD card state:arg3.

Arguments

• arg1 = location

• *arg2* = type

• *arg3* = state

Detailed Description The SD card device is not functioning correctly, and its state has changed to a

scription warning state.

Recommended Response Action Reinsert the SD card or try a different SD card and retry the operation. If the issue persists, do one of the following to resolve the error: 1) If the SD card sensor is installed on the internal SD module, replace the module. 2) If the SD card sensor is

embedded on the system board, replace the system board. . For more information,

contact your service provider.

Category System Health

SubCategory HWC = Hardware Config

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5753

Administrator Event ID

Server 5753

Administrator Trap ID

HWC8007

Message The SD card has failed. SD card location:arg1, SD card device type:arg2, SD card

state:arg3.

Arguments arg1 = location

> arg2 = type arg3 = state

Detailed Description The SD card sensor detected an SD card failure.

Recommended

Replace the old SD card with a new SD card.

Response Action

Category System Health

SubCategory HWC = Hardware Config

Severity Severity 1 (Critical)

No LCD message display defined. LCD Message

Server 5754

Administrator **Event ID**

Server 5754

Administrator

Trap ID

HWC8008

Message The SD card has failed. SD card location:arg1, SD card device type:arg2, SD card

state:arg3.

Arguments

• arg1 = location

• *arg2* = type

• *arg3* = state

Detailed Description An SD card device sensor has detected an irrecoverable error in the SD card.

Recommended Response Replace the old SD card with a new SD card.

Response Action

Category System Health

SubCategory HWC = Hardware Config

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 5755

Administrator Event ID

Server Administrator

Trap ID

HWC8009

Message SD card device sensor value unknown. SD card location:arg1, SD card device

type:arg2, SD card state:arg3.

Arguments

• arg1 = location

• *arg2* = type

• *arg3* = state

Detailed Description An SD card device sensor in the identified system could not obtain a reading.

Recommended

Response

Remove and reinsert the identified SD card.

Action Category

System Health

SubCategory HWC = Hardware Config

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5751

Administrator Event ID Server Administrator Trap ID

LOG Event Messages

LOG320

Message

Log monitoring is disabled. Log type:arg1.

Arguments

• *arg1* = log type

Detailed Description The hardware log in the system is disabled. The log type information is provided.

Recommended Response Action

No response action is required.

Audit Category

SubCategory LOG = Log event Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

5550

Server

Administrator **Event ID**

Server Administrator

Trap ID

LOG321

Message

The log status is unknown. Log type:arg1.

Arguments

• *arg1* = log type

Detailed Description The hardware log may not be up-to-date. The log type information is provided.

Recommended Response **Action**

Make sure that iDRAC is functioning correctly.

System Health Category SubCategory LOG = Log event **Severity** Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5551

Administrator Event ID

Server Administrator Trap ID

LOG322

Message The log size is no longer near the maximum capacity. Log type:arg1.

Arguments

• *arg1* = log type

Detailed The hardware log in the system is no longer near its maximum capacity. The log

Description type information is provided.

Recommended Response Action No response action is required.

Category System Health
SubCategory LOG = Log event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5552

Administrator Event ID

Server 5552

Administrator Trap ID

LOG323

Message The log size is near maximum capacity. Log type:arg1.

Arguments

• *arg1* = log type

Detailed Description The size of a hardware log in the system is near its maximum capacity. The log type information is provided.

Recommended Response

Clear the log to make sure new entries are recorded.

Action

Category System Health

LOG = Log event SubCategory

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

5553 Server

Administrator Event ID

5553

Administrator Trap ID

Server

LOG324

Message The log size has reached its maximum capacity. Log type:arg1.

Arguments

arg1 = log type

Detailed The size of a hardware log in the system has reached its maximum capacity. The Description

Clear the log to make sure new entries are recorded.

log type information is provided.

Recommended Response

Action

Category System Health

SubCategory LOG = Log event Severity 1 (Critical) Severity

LCD Message No LCD message display defined.

Server 5554

Administrator **Event ID**

5554 Server

Administrator Trap ID

LOG325

Message Unable to receive any log entries. Log type:arg1.

Arguments

• *arg1* = log type

Detailed Unable to receive any log entries, and therefore log status cannot be monitored.

Description The log type information is provided.

Response Action Make sure that iDRAC is functioning correctly.

Category System Health

SubCategory LOG = Log event

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

5555

Server

Administrator Event ID

Server

Administrator Trap ID

LOG326

Message The Alert Log was cleared.

Detailed Description The Alert Log was cleared.

Recommended

Response Action No response action is required.

Category Audit

SubCategory LOG = Log event

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

LOG327

Message An Alert Log backup was created.

Detailed Description An Alert Log backup was created.

Response Action

No response action is required.

Category

Audit

SubCategory

LOG = Log event

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Administrator Event ID

Server

Administrator

Trap ID

LOG328

Message The Server Based Management Mode is enabled.

Detailed Description The Server Based Management Mode is enabled. Chassis based PSUs, fans, and sensor information can be displayed from server based system management tools.

Recommended

Response

No response action is required.

Category

Action

Audit

SubCategory

LOG = Log event

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Administrator **Event ID**

Server

Administrator

Trap ID

LOG329

Message The Server Based Management Mode is disabled.

Detailed Description The Server Based Management Mode is disabled. Chassis based PSUs, fans, and sensor information will not be displayed from server based system management

tools.

Response Action No response action is required.

Category

Audit

SubCategory

LOG = Log event

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Administrator Event ID

Server

Administrator

Trap ID

MEM Event Messages

MEM6000

Message Memory device monitoring is disabled.

Detailed The memory module may not be correctly seated, wrongly configured, or has

Description failed.

Recommended Review the Embedded System Management (ESM) Log for memory exceptions. Re-

Response install the memory modules. Action

Category System Health

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

MEM = Memory

Server 5400

Administrator Event ID

SubCategory

Server Administrator

Trap ID

MEM6001

Message Memory device status is unknown. Memory device location: arg1, Possible memory

module event cause: arg 2.

Arguments

• arg1 = location

arg2 = cause

Detailed Description The memory module may not be correctly seated, wrongly configured, or has

Recommended Response Action

Review the Embedded System Management (ESM) Log for memory exceptions. Re-

install the memory modules at the identified location .

Category System Health

SubCategory MEM = Memory Severity Severity 2 (Warning)

5401

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

Server Administrator

Trap ID

MEM6002

Message Memory device status is normal. Memory device location:arg1.

Arguments

• arg1 = location

Detailed Description The memory device identified in the message has returned to a normal state.

Recommended

No response action is required.

Response Action

Category System Health **SubCategory** MEM = Memory

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5402

Administrator **Event ID**

5402 Server

Administrator Trap ID

MEM6003

Memory device status is non-critical. Memory device location: arg1, Possible Message

memory module event cause:arg2.

Arguments

arg1 = location

arg2 = cause

Detailed Description The memory module may not be correctly seated, wrongly configured, or has

failed.

Response Action

Review the Embedded System Management (ESM) Log for memory exceptions. Re-

install the memory modules at the identified location.

Category System Health

SubCategory MEM = Memory

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

5403

Server Administrator

Trap ID

5403

MEM6004

Message Memory device status is critical. Memory device location: arg1, Possible memory

module event cause: arg 2.

Arguments

arg1 = location

arg2 = cause

Detailed Description The memory module may not be correctly seated, wrongly configured, or has

failed.

Recommended

Response Action

Review the Embedded System Management (ESM) Log for memory exceptions. Re-

install the memory modules at the identified location.

System Health Category

SubCategory MEM = Memory

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

5404 Server

Administrator

Event ID

Server

Administrator

Trap ID

5404

MEM6005

Message Memory device has failed. Memory device location: arg1, Possible memory module

event cause:arg2.

Arguments

• arg1 = location

• *arg2* = cause

Detailed Description The memory module failed because of an irrecoverable error.

Recommended Response

Review the Embedded System Management (ESM) Log for memory exceptions. Remove the old memory module and install a new memory module at the

Action identified location .

Category System Health
SubCategory MEM = Memory
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 5405

Administrator Event ID

Server 5405

Administrator Trap ID

PDR Event Messages

PDR1

Message arg1copyback stopped for rebuild.

Arguments

• arg1 = physical disk

DetailedThis message is generated after a copyback stops on a physical disk during a

Description rebuild operation.

Recommended Response Action Wait for rebuild to finish, then copyback should resume.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

2197

Server

Administrator Event ID

Server 90300

Administrator

Trap ID

PDR2

Message Insufficient space available onarg1 to perform a copyback operation.

Arguments

• arg1 = physical disk

Detailed Description This message is generated if a physical disk does not have enough space to do a copyback operation.

Recommended Response Action Replace the physical disk with a larger physical disk, and then restart the copyback operation.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

90300

2198

PDR5

Message arg1is removed.

Arguments

arg1 = PD Name

Detailed Description A physical disk has been removed from the disk group. This alert can also be caused by loose or defective cables or by problems with the enclosure.

Recommended Response Action

Do one of the following: 1) If a physical disk was removed from the disk group, either replace the disk or restore the original disk. Identify the disk that was removed by locating the disk that has a red "X" for its status. 2) Perform a rescan after replacing or restoring the disk. 3) If a disk was not removed from the disk group, then check for cable problems. Refer to product documentation for more information on checking the cables. 4) Make sure that the enclosure is powered on. 5) If the problem persists, check the enclosure documentation for further diagnostic information.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2049

Administrator

Trap ID

Server

90300

PDR6

Message arg1is offline.

Arguments

arg1 = physical disk

Detailed Description A physical disk in the virtual disk is offline. This may have been user initiated.

Recommended Response Action Force the physical disk online or assign a hot spare to the virtual disk.

Category

Storage

SubCategory

PDR = Physical Disk

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

2050

Administrator Event ID

Server

90300

Administrator

Trap ID

PDR7

Message

arg1has degraded.

Arguments

• arg1 = physical disk

Detailed Description A physical disk has reported an error condition and may be degraded. The physical disk may have reported the error condition in response to a check consistency or other operation.

Recommended Response Action Replace the degraded physical disk. Identify the disk that is degraded by locating the disk that has a red "X" for its status. Perform a rescan after replacing the disk.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2051

Administrator Event ID

90300

Administrator Trap ID

Server

PDR8

Message arg1is inserted.

Arguments

• *arg1* = PD Name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2052

Server Administrator

Trap ID

90100

PDR9

Message Initialization has started onarg1.

Arguments

arg1 = physical disk

Detailed Description This alert is provided for informational purposes.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2062

Administrator Event ID

Server

Administrator Trap ID

90100

PDR10

Message arg1rebuild has started.

Arguments

• arg1 = physical disk

Detailed Description This message is generated after a rebuild starts on a physical disk.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

2065 Server

Administrator **Event ID**

Server 90100

Administrator Trap ID

PDR11

Message arg1rebuild was cancelled.

Arguments

arg1 = physical disk

Detailed Description

A user has cancelled the rebuild operation.

Recommended Response

Restart the rebuild operation.

Action Category

Storage

SubCategory

PDR = Physical Disk

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Administrator Event ID 2074

Server

Administrator Trap ID 90100

PDR12

Message arg1initialization has failed.

Arguments

• *arg1* = PD Name

Detailed Description The physical disk has failed or is corrupt.

Recommended Response Action Replace the failed or corrupt disk. Identify a disk that has failed by locating the disk that has a red "X" for its status. Restart the initialization.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator

Administra Event ID 2080

Server Administrator Trap ID 90400

PDR13

Message arg1rebuild has failed.

Arguments

arg1 = physical disk

Detailed Description A physical disk included in the virtual disk has failed or is corrupted. In addition, you may have cancelled the rebuild.

Recommended Response Action Replace the failed or corrupt disk, and then start the rebuild operation.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2083

Administrator Event ID

Server 90400

Administrator Trap ID

PDR14

Message arg1initialization is complete.

Arguments

• *arg1* = PD Name

Detailed Description This alert is provided for informational purposes.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2089

Administrator Event ID

Server 90100

Administrator Trap ID

PDR15

Message arg1rebuild is complete.

Arguments

• arg1 = physical disk

Detailed Description This message is generated after a rebuild completes on a physical disk.

Recommended Response Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

90100

2092

Server Administrator Trap ID

PDR16

Message Predictive failure reported for arg1.

Arguments

• arg1 = physical disk

Detailed Description The physical disk is predicted to fail. Many physical disks contain Self Monitoring Analysis and Reporting Technology (SMART). When enabled, SMART monitors the disk health based on indications such as the number of write operations that were performed on the disk.

Recommended Response Action Replace the physical disk. Even though the disk may not have failed yet, it is strongly recommended that the disk be replaced. Review other messages for additional information.

additionat informa

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2094

Server Administrator

Trap ID

90300

PDR17

Message Global hot spare assigned to arg1.

Arguments

• *arg1* = PD Name

Detailed

A user has have assigned a physical disk as a global hot spare. This alert is provided

Description for informational purposes.

Recommended Response Action No response action is required.

Category

Storage

SubCategory

PDR = Physical Disk

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2098

Administrator Event ID

Server

90100

Administrator Trap ID

PDR18

Message Global hot spare unassigned from arg 1.

Arguments

• *arg1* = PD Name

Detailed Description

A physical disk assigned as a hot spare was unassigned and is no longer functioning as a hot spare. The physical disk was unassigned by a user or automatically unassigned by Storage Management. Storage Management unassigns hot spares were used to rebuild data. Once the data is rebuilt onto the hot spare, the hot spare becomes a member of the virtual disk and is no longer assigned as a hot spare. Assign a new hot spare to maintain data protection in this situation.

Recommended Response Action Although this alert is provided for informational purposes, you may need to assign a new hot spare to the virtual disk. See Protecting Your Virtual Disk with a Hot Spare for more information.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2099

Administrator Event ID

Server 90100

Administrator Trap ID

PDR19

Message SMART FPT exceeded forarg1.

Arguments

arg1 = PD Name

Detailed Description

A disk on the specified controller has received a SMART alert (predictive failure) indicating that the disk is likely to fail in the near future.

Recommended Response Action

Replace the disk that has received the SMART alert. If the physical disk is a member of a non-redundant virtual disk, then back up the data before replacing the disk. Removing a physical disk that is included in a non-redundant virtual disk causes the virtual disk to fail and may cause data loss.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2106

Server Administrator Trap ID

90300

PDR20

Message SMART configuration change for arg1.

Arguments

• arg1 = PD Name

Detailed Description A disk has received a SMART alert (predictive failure) after a configuration change. The disk is likely to fail in the near future.

Recommended Response Action

Replace the disk that has received the SMART alert. If the physical disk is a member of a non-redundant virtual disk, then back up the data before replacing the disk. Removing a physical disk that is included in a non-redundant virtual disk will cause the virtual disk to fail and may cause data loss.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 1 (Critical)

LCD Message No LCD message display defined. Server

Administrator Event ID

Server

90400

2107

Administrator Trap ID

PDR21

Message SMART warning for arg1

Arguments

• *arg1* = PD Name

Detailed Description A disk has received a SMART alert (predictive failure). The disk is likely to fail in the near future.

Recommended Response Action Replace the disk that has received the SMART alert. If the physical disk is a member of a non-redundant virtual disk, then back up the data before replacing the disk. Removing a physical disk that is included in a non-redundant virtual disk will cause the virtual disk to fail and may cause data loss.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2108

Server Administrator Trap ID 90300

PDR22

Message SMART warning temperature for arg1

Arguments

• *arg1* = PD Name

Detailed Description A disk has reached an unacceptable temperature and received a SMART alert (predictive failure). The disk is likely to fail in the near future.

Recommended Response Action Do the following: 1) Determine why the physical disk reached an unacceptable temperature. For example, a fan failure, incorrect thermostat settings, or the room temperature may be too hot or cold. 2) Verify that the fans in the server or enclosure are working. 3) If the physical disk is in an enclosure, check the thermostat settings and examine whether the enclosure is located near a heat source. Verify the enclosure has enough ventilation and that the room temperature

is not too hot. Refer to the enclosure documentation for more diagnostic information. 4) If you cannot identify why the disk has reached an unacceptable temperature, then replace the disk. If the physical disk is a member of a non-redundant virtual disk, then back up the data before replacing the disk. Removing a physical disk that is included in a non-redundant virtual disk causes the virtual disk to fail and may cause data loss.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2109

Administrator Event ID

Server 90300

Administrator Trap ID

PDR23

Message SMART warning degraded for arg1

Arguments

• *arg1* = PD Name

Detailed Description A disk is degraded and has received a SMART alert (predictive failure). The disk is likely to fail in the near future.

Recommended Response Action Replace the disk that has received the SMART alert. If the physical disk is a member of a non-redundant virtual disk, then back up the data before replacing the disk. Removing a physical disk that is included in a non-redundant virtual disk will cause the virtual disk to fail and may cause data loss.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2110

Administrator Event ID

Server

90300

Administrator Trap ID

PDR24

Message Failure prediction threshold exceeded on arg1 due to test. No action needed.

Arguments

• *arg1* = PD Name

Detailed Description A disk has received a SMART alert (predictive failure) due to test conditions.

Recommended Response Action No response action is required.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

2111

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

90300

Administrator Trap ID

PDR25

Message arg1dead segments are removed.

Arguments

• *arg1* = PD Name

Detailed Description $Portions \ of \ the \ physical \ disk \ that \ were \ formerly \ inaccessible \ have \ been \ recovered.$

This alert is provided for informational purposes.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2141

Administrator Event ID Server Administrator 90100

PDR26

Trap ID

Message arg1is online.

Arguments

• arg1 = physical disk

Detailed Description A drive has entered the online state. This may be because the system just started or

could be because a problem with the drive has been corrected.

Recommended Response Action

nded No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2158

Administrator Event ID

Server 90100

Administrator Trap ID

PDR27

Message Dedicated hot spare assigned to arg 1.

Arguments

• *arg1* = PD Name

Detailed Description

A user assigned a physical disk as a dedicated hot spare to a virtual disk. See Protecting Your Virtual Disk with a Hot Spare for more information. This alert is

provided for informational purposes.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2160

Administrator Event ID

Server

90100

Administrator Trap ID

PDR28

Message

Dedicated hot spare unassigned from arg1.

Arguments

• *arg1* = PD Name

Detailed Description A physical disk that was assigned as a hot spare has been unassigned and is no longer functioning as a hot spare. The physical disk was unassigned by a user or automatically unassigned by Storage Management. Storage Management unassigns hot spares that have been used to rebuild data. Once data is rebuilt onto the hot spare, the hot spare becomes a member of the virtual disk and is no longer assigned as a hot spare. Assign a new hot spare to maintain data protection in this situation.

Recommended Response Action Although this alert is provided for informational purposes, you may need to assign a new hot spare to the virtual disk. Refer to product documentation and see the section Protecting Your Virtual Disk with a Hot Spare for more information.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

2161

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server 90100

Administrator Trap ID

PDR29

Message

Rebuild onarg1completed with error(s).

Arguments

arg1 = PD Name

Detailed Description

See A Rebuild Completes with Errors for more information.

Recommended

Response Action See A Rebuild Completes with Errors for more information.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2163

Server Administrator

Trap ID

90400

PDR30

Message A global hot spare failed.arg1

Arguments

• arg1 = PD Name

Detailed Description The controller cannot to communicate with a disk that is assigned as a global hot spare. The disk either failed or was removed. There may also be a bad or loose cable.

Recommended Response Action Verify that the disk is healthy and installed. Check the cables. Refer to the product documentation and see the Cables Attached Correctly section for more information on checking the cables. If necessary, replace the disk and reassign the global hot spare.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2201

Administrator Event ID

90300

Administrator

Trap ID

Server

PDR31

Message A global hot spare has been removed.arg1

Arguments

• arg1 = PD Name

Detailed Description The controller cannot to communicate with a disk that is assigned as a global hot spare. The disk either failed or was removed. There may also be a bad or loose

cable.

Recommended Response Action Verify that the disk is healthy and installed. Check the cables. Refer to the product documentation and see the Cables Attached Correctly section for more information on checking the cables. If necessary, replace the disk and reassign the

global hot spare.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2202

Administrator Event ID

Server 90100

Administrator Trap ID

PDR32

Message A dedicated hot spare failed.arg1

Arguments

• arg1 = PD Name

Detailed Description The controller cannot to communicate with a disk that is assigned as a global hot spare. The disk either failed or was removed. There may also be a bad or loose

cable.

Recommended Response Action Verify that the disk is healthy and installed. Check the cables. Refer to the product documentation and see the Cables Attached Correctly section for more information on checking the cables. If necessary, replace the disk and reassign the global hot spare.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID 2203

Server Administrator Trap ID 90300

PDR33

Message

A dedicated hot spare has been removed.arg1

Arguments

• arg1 = PD Name

Detailed Description The controller cannot to communicate with a disk that is assigned as a global hot spare. The disk either failed or was removed. There may also be a bad or loose cable.

Recommended Response Action Verify that the disk is healthy and installed. Check the cables. Refer to the product documentation and see the Cables Attached Correctly section for more information on checking the cables. If necessary, replace the disk and reassign the global hot spare.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server Administrator 2204

Event ID Server

90100

Administrator Trap ID

PDR34

Message A dedicated hot spare has been automatically unassigned.arg1

Arguments

• *arg1* = PD Name

Detailed Description The hot spare is no longer required because the virtual disk it was assigned to has been deleted.

Recommended Response Action No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

2205

Server Administrator

Event ID

Server 90100

Administrator Trap ID

PDR35

Message The only hot spare available is a SATA disk*arg1*.

Arguments

• arg1 = PD Name

Detailed Description The only physical disk available to be assigned as a hot spare is using SATA technology. The physical disks in the virtual disk are using SAS technology. Because of this difference in technology, the hot spare cannot rebuild data if one of the physical disks in the virtual disk fails.

Recommended Response Action Add a SAS disk that is large enough to be used as the hot spare and assign the new disk as a hot spare.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID 2206

Server

90300

Administrator Trap ID

PDR36

Message The only hot spare available is a SAS disk*arg1*.

Arguments

arg1 = PD Name

Detailed Description The only physical disk available to be assigned as a hot spare is using SAS technology. The physical disks in the virtual disk are using SATA technology. Because of this difference in technology, the hot spare cannot rebuild data if one of the physical disks in the virtual disk fails.

Recommended

Response Action

Add a SATA disk that is large enough to be used as the hot spare and assign the

new disk as a hot spare.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2207

Server Administrator

Trap ID

90300

PDR37

Message

Thearg1is not supported.

Arguments

arg1 = physical device

Detailed Description The physical device may not have a supported version of the firmware or the physical device may not be supported.

Recommended Response Action

If the physical device is supported, then update the firmware to a supported version. If the physical device is not supported, then replace the physical device with one that is supported.

Category Storage

PDR = Physical Disk **SubCategory** Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2211

Administrator Event ID

90300

Administrator Trap ID

Server

PDR38

Message A clear operation started onarg1.

Arguments

arg1 = physical disk

Detailed

Description

A user has initiated a clear operation on a physical disk.

Recommended Response Action

No response action is required.

Category

Storage

SubCategory

PDR = Physical Disk

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2249

Administrator Event ID

Server

90100

Administrator

Trap ID

PDR39

Message A blink operation has initiated onarg1.

Arguments

• arg1 = physical disk

Detailed Description This alert is provided for informational purposes.

Recommended Response

Action

No response action is required.

Category

Storage

SubCategory

PDR = Physical Disk

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Administrator

Event ID

2251;2437

90100

Server

Administrator Trap ID

PDR40

Message The blink operation has ceased on arg1. **Arguments**

• arg1 = physical disk

Detailed

This alert is provided for informational purposes.

Description

Recommended No response action is required.

Response

Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2252:2438

Administrator Event ID

Server

90100

Administrator Trap ID

PDR41

Message The clear operation on arg1 was cancelled.

Arguments

arg1 = physical disk

Description

The clear command did not complete on the physical disk. This means that some

data was not cleared and may be recoverable.

Recommended Response

Action

Detailed

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

2254 Server

Administrator

Event ID

Server 90100

Administrator

Trap ID

PDR42

Message arg1has been started.

Arguments

• arg1 = physical disk

Detailed Description This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2255

Server Administrator

Trap ID

90100

PDR43

Message The clear operation on arg1has completed.

Arguments

• arg1 = physical disk

Detailed Description This message is generated after a clear operation completes on a physical disk.

Recommended

No response action is required.

Response

Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2269

Administrator Event ID Server Administrator Trap ID 90100

PDR44

Message

The clear operation on arg1 failed.

Arguments

• arg1 = physical disk

Detailed Description A Clear task was being performed on a physical disk but the task was interrupted and did not complete successfully. The controller may have lost communication with the disk, the disk was removed, or the cables may be loose or defective.

Recommended Response Action Verify that the disk is present and not in a Failed state. Make sure the cables are attached securely. See the storage hardware documentation for more information on checking the cables. Restart the Clear task.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2270

Server Administrator Trap ID 90400

PDR46

Message Patrol Read found an uncorrectable media error onarg1.

Arguments

• arg1 = physical disk

Detailed Description The Patrol Read task has encountered an error that cannot be corrected. There may be a bad disk block that cannot be remapped.

Recommended Response Action Backup your data from the disk. Start disk initialization and wait for it to complete, then restore the data from the backup to the disk.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

2272

Administrator Event ID

Server

90400

Administrator Trap ID

PDR47

Message

A block on arg1 was punctured by the controller.

Arguments

• arg1 = physical disk

Detailed Description The controller encountered an unrecoverable medium error when attempting to read a block on the physical disk and marked that block as invalid. If the controller encountered the unrecoverable medium error on a source physical disk during a rebuild or reconfigure operation, it punctures the corresponding block on the target physical disk. The invalid block clears on a write operation.

Recommended Response Action Back up the data from the disk. Start disk initialization and wait for it to complete, and then restore the data from a backup copy.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator 2273

Administrator Event ID

Server 90400

Administrator Trap ID

PDR48

Message Thearg1rebuild has resumed.

Arguments

• arg1 = physical disk

Detailed Description

This message is generated after rebuild resumes on a physical disk.

Recommended Response Action No response action is required.

Category Storage

PDR = Physical Disk SubCategory

Severity Severity 3 (Informational)

2274

LCD Message No LCD message display defined.

Server

Administrator Event ID

90100

Administrator Trap ID

Server

PDR49

Message The dedicated hot sparearg1is too small.

Arguments

arg1 = PD Name

Detailed The dedicated hot spare is not large enough to protect all virtual disks that reside Description

on the disk group.

Recommended Response

Action

Assign a larger disk as the dedicated hot spare.

Category Storage

SubCategory PDR = Physical Disk Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

Server 2276

Administrator **Event ID**

90300 Server

Administrator Trap ID

PDR50

Message Insufficient space on the global hot sparearg1.

Arguments

• arg1 = PD Name

Detailed Description The global hot spare is not large enough to protect all virtual disks that reside on the controller.

Recommended

Response Action

Assign a larger disk as the global hot spare.

Category Storage

SubCategory

PDR = Physical Disk

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

Administrator Event ID

Server

90300

2277

Administrator

Trap ID

PDR51

Message

Hot sparearg1SMART polling has failed.arg2

Arguments

arg1 = physical disk

arg2 = args

Detailed Description The controller firmware attempted to do SMART polling on the hot spare but could not complete the SMART polling. The controller may have lost communication with the hot spare.

Recommended Response Action

Verify the health of the disk assigned as a hot spare. Replace the disk and reassign the hot spare. Make sure the cables are attached securely. See the storage hardware documentation for more information on checking the cables.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

Server

Administrator

Trap ID

90400

2282

PDR52

Message

A redundant path is broken.

Detailed Description The controller has two connectors that are connected to the same enclosure. The communication path on one connector has lost connection with the enclosure. The communication path on the other connector is reporting this loss.

Recommended Response Action Make sure the cables are attached securely. See the Cables Attached Correctly section for more information on checking the cables. Make sure both Enclosure Management Modules (EMMs) are healthy.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID 2283

Server Administrator Trap ID

90300

PDR53

Message A redundant path has been restored for arg 1.

Arguments

• *arg1* = PD Name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2284

Administrator Event ID

Server 90100

Administrator Trap ID

PDR54

Message A disk media error onarg1was corrected during recovery.

Arguments

• arg1 = physical disk

Detailed Description This message is generated after a disk media error is corrected on a physical disk.

Recommended Response Action No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2285

Server Administrator

Trap ID

90100

PDR55

Message Insufficient space available on the arg1 to perform a rebuild.

Arguments

• arg1 = physical disk

Detailed Description The physical disk inserted is too small for the rebuild to occur.

Recommended Response Action Replace the physical disk with one of correct protocol (SAS, SATA) with at least the required size. Force rebuild if it does not start automatically.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2305

Administrator Event ID Server Administrator Trap ID 90300

PDR56

Message

Bad block table onarg1is 80% full.

Arguments

• arg1 = physical disk

Detailed
Description

The bad block table is the table used for remapping bad disk blocks. This table fills as bad disk blocks are remapped. When the table is full, bad disk blocks are no longer remapped, which means that disk errors are no longer corrected. At this point, data loss can occur. The bad block table is now 80 percent full.

Recommended Response Action

Replace the disk generating this message.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator 2306

Event ID Server

90300

Administrator Trap ID

PDR57

Message

Bad block table onarg1is full. Unable to log blockarg2.

Arguments

• arg1 = physical disk

• arg2 = logical block address

Detailed Description The bad block table is the table used for remapping bad disk blocks. This table fills as bad disk blocks are remapped. When the table is full, bad disk blocks are no longer remapped, which means that disk errors are no longer corrected. At this point, data loss can occur.

Recommended Response Action Replace the disk generating this message and restore from a backup copy. You may have lost data.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2307

Administrator Event ID

Server 90400

Administrator Trap ID

PDR58

Message arg1is incompatible.

Arguments

• *arg1* = PD Name

Detailed Description A user attempted to replace a disk with another disk that is using an incompatible technology. For example, replaced one side of a mirror with a SAS disk when the

other side of the mirror is using SATA technology.

Recommended

Response Action Refer to the hardware documentation for information on replacing disks.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2309

Administrator Event ID

Server 90300

Administrator Trap ID

PDR59

Message A bad disk block was reassigned on arg1.

Arguments

• arg1 = physical disk

Detailed Description The disk has a bad block. Data was remapped to another disk block. No data loss has occurred.

Recommended

Response Action Monitor the disk for other messages or indications of poor health.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2331

Server Administrator

Trap ID

90100

PDR60

Message Error occurred onarg1:arg2.

Arguments

arg1 = physical disk arg2 = error code

Detailed Description The reason for the error can vary depending on the situation. The firmware error code is indicated in the message.

Recommended Response Action Verify the health of attached devices. Review the Lifecycle log for significant events. Replace faulty hardware, if required. Make sure the cables are attached securely. Refer to the storage hardware documentation for more information on checking the cable connections.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator

Event ID

2346

Server

Administrator

Trap ID

90300

PDR61

Message The rebuild of arg1 failed due to errors on the source physical disk.

Arguments

• arg1 = physical disk

Detailed Description It is not possible to rebuild data that resides on a defective disk.

Recommended

Replace the source disk and restore data from backup.

Response Action

Category Storage

PDR = Physical Disk SubCategory Severity

LCD Message No LCD message display defined.

Severity 1 (Critical)

Server 2347

Administrator Event ID

Server 90400

Administrator Trap ID

PDR62

Message The rebuild failed due to errors on the targetarg1.

Arguments

• arg1 = physical disk

Detailed Description It is not possible to rebuild data that resides on a defective disk.

Recommended Response Action

Replace the target disk. If a rebuild does not automatically start after replacing the disk, then initiate the Rebuild task. You may need to assign the new disk as a hot spare to initiate the rebuild.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2348

Administrator Event ID

90400 Server

Administrator Trap ID

PDR63

Message

A bad disk block on arg1 cannot be reassigned during a write operation.

Arguments

arg1 = physical disk

Detailed Description A write operation cannot complete because the disk contains bad disk blocks that could not be reassigned. Data loss may have occurred. Data redundancy may be

lost.

Recommended Response

Replace the disk.

Action Category

Storage

SubCategory

PDR = Physical Disk

Severity

Severity 1 (Critical)

LCD Message

No LCD message display defined.

Server

2349

Administrator

Event ID

90400

Server Administrator

Trap ID

PDR64

Message

An unrecoverable disk media error occurred onarg1.

Arguments

• arg1 = physical disk

Detailed Description The rebuild or recovery operation encountered an unrecoverable disk media error.

Recommended

Replace the disk.

Response Action

Category Storage

SubCategory PDR = Physical Disk Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

2350

Administrator **Event ID**

Server

Administrator Trap ID 90400

PDR65

Message arg1is marked as missing.

Arguments

• arg1 = physical disk

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2351

Administrator Event ID

Server 90100

Administrator Trap ID

9010

PDR66

Message arg1that was marked as missing has been replaced.

Arguments

• arg1 = physical disk

Detailed Description This alert is provided for informational purposes.

Recommended Response No response action is required.

Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2352

Server

90100

Administrator Trap ID

PDR68

Message Dedicated sparearg1imported as global due to missing disk groups.

Arguments

• *arg1* = PD Name

Detailed Description This alert is provided for informational purposes

Recommended Response Action

No response action is required.

Category Storage

PDR = Physical Disk **SubCategory**

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2366

Server Administrator 90100

Trap ID

PDR69

Message Rebuild not possible onarg1.

Arguments

arg1 = physical disk

Detailed Description Physical disk inserted is of the incorrect protocol. SAS or SATA mixing is not supported in the same virtual disk.

Recommended Response Action

Remove drive, insert correct protocol type, and force a rebuild as imposed for controller and system.

Category Storage

SubCategory PDR = Physical Disk **Severity** Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2367

Administrator Event ID

Server 90300

Administrator Trap ID

PDR70

Message Copyback started from arg 1 to arg 2.

Arguments

arg1 = physical disk arg2 = physical disk

Detailed Description A copyback operation began to copy data from one physical disk to another physical disk. This may be due to a user initiated operation or a predictive failure.

Recommended Response Action No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2060

Administrator Event ID

Server 120100

Administrator Trap ID

PDR71

Message Copyback completed from arg 1 to arg 2.

Arguments

arg1 = physical disk arg2 = physical disk

Detailed Description The copyback operation completed.

Recommended

Response Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

Server

Administrator Event ID

2075

Server Administrator

Trap ID

120100

PDR72

Message Copyback resumed onarg1fromarg2.

Arguments

arg1 = physical disk arg2 = physical disk

Detailed Description This alert is provided for informational purposes

Recommended Response

No response action is required.

Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

2087

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

Administrator

Trap ID

Server

90100

PDR74

Copyback cancelled on arg1. Message

Arguments

• arg1 = physical disk

Detailed

A user cancelled the copyback operation.

Description

Recommended Response

No response action is required.

Action

Storage Category

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2184

Server

Administrator

90100

Trap ID

PDR75

Message Copyback stopped for hot sparearg1.

Arguments

• arg1 = physical disk

Detailed

Description

This alert is provided for informational purposes

Recommended Response

Action

No response action is required.

Category

SubCategory PDR = Physical Disk

Storage

Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

2185 Server

Administrator

Event ID

Server 90300

Administrator

Trap ID

PDR76

Message Copyback not possible as SAS or SATA mixing is not supported.

Detailed Copyback not possible as SAS or SATA mixing is not supported in the same virtual

Description disk. This alert is provided for informational purposes.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2200

Administrator Event ID 2200

Server Administrator Trap ID 90300

PDR88

Message Power state change failed onarg1. (fromarg2toarg3)

Arguments

• *arg1* = PD Name

arg2 = state arg3 = state

Detailed Description When physical drives in spun down power state are configured, the drives should transition to spun up power state.. If the drive is not functioning properly, this

transition could fail.

Recommended Response Action Replace the physical disk and try again. Contact technical support if the issue

persists.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID Server Administrator Trap ID

PDR98

Message Command timeout occurred on arg 1. arg 2.

Arguments

• arg1 = physical disk

• *arg2* = args

Detailed Description

Action

An error occurred while performing an action on the disk.

Recommended Response Check the disk is present or replace the disk.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2405

Administrator Event ID

Server 90300

Administrator Trap ID

PDR100

Message Dedicated Hot Sparearg1no longer useful for all arrays.

Arguments

• arg1 = PD Name

Detailed Description The controller is not able to communicate with a disk that is assigned as a dedicated hot spare. The disk may have been removed. There may also be a bad or

loose cable.

Recommended Response Action Verify that the disk is healthy and that it has not been removed. Check the cables. See the Cables Attached Correctly section for more information on checking the cables. If necessary, replace the disk and reassign the dedicated hot spare.

Category Storage

SubCategory PDR = Physical Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server

90300

2208

Administrator Trap ID

PDR101

Message Global Hot Sparearg1does not cover all arrays.

Arguments

• *arg1* = PD Name

Detailed Description This alert message occurs if there are arrays not protected with a global hot spare.

Recommended Response Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2209

Administrator

Trap ID

Server

90300

PDR102

Message The Patrol Read operation was manually stopped before completion.

Detailed Description The Patrol Read operation was manually stopped before completion.

Recommended Response Action

If desired, restart the Patrol Read operation at a later time.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational) **LCD Message** No LCD message display defined.

Server

Administrator Event ID

90100

2444

Server Administrator Trap ID

PDR103

Message Cryptographic Erase operation is successfully completed on arg1.

Arguments

• arg1 = physical disk name

Detailed
Description

Cryptographic Erase operation is successfully completed on the physical disk drive identified in the message.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2445

Administrator Trap ID

Server

90100

PDR104

Message Thearg1has turned off because the critical temperature threshold is exceeded.

Arguments

• arg1 = PCIe solid state device name

Detailed Description The PCIe solid state device identified in the message has turned off because the critical temperature threshold of the device was exceeded.

Recommended Response Action Contact your service provider.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2441

Administrator Event ID

Server 90400

Administrator Trap ID

PDR110

Message Thearg1reliability has degraded.

Arguments

• arg1 = PCIe solid state device name

Detailed The reliability of the PCIe solid state device identified in the message degraded.

Description Data loss is possible.

Recommended Response

Action

Back up the data on the device, and contact your service provider for further

instructions.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2442

Administrator Event ID

Server 90400

Administrator

Trap ID

PDR111

Message The volatile memory backup device on arg1 is no longer functional.

Arguments

• arg1 = PCIe solid state device name

Detailed Description The volatile memory backup device on the PCIe solid state device identified in the message is no longer functional. Data loss is possible.

Recommended

Response Action

Back up the data on the device, and contact your service provider for further

instructions.

Category Storage

SubCategory PDR = Physical Disk

Severity 1 (Critical) Severity

LCD Message No LCD message display defined.

Server

Administrator Event ID

2443

Server Administrator

Trap ID

90400

PDR206

Message arg1is a solid state drive (SSD) that is not supported by the controller.

Arguments

• arg1 = physical disk name

Detailed Description The storage controller does not support the attached SSD devices.

Recommended Response

Action

Remove SSD devices not supported by the controller, and retry the operation.

Category Storage

PDR = Physical Disk **SubCategory** Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

2382 Server

Administrator **Event ID**

90300 Server

Administrator Trap ID

PDR207

Message Unable to assignarg1as a dedicated hot spare.

Arguments

• arg1 = physical disk name

Detailed Description Unable to assign the physical disk as a dedicated hot spare because the selected disk size does not meet the size requirements of the target Virtual Disk.

Recommended Response Action Select a physical disk that matches the size required for the disks used in the target Virtual Disk, and retry the operation.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2386

Administrator Event ID

90100

Server Administrator Trap ID

PDR208

Message Instant Secure Erase operation successfully completed on arg1.

Arguments

• arg1 = physical disk name

Detailed Description

Action

The secure erase operation successfully completed on the Self-Encrypting Drive (SED) identified in the message.

Recommended Response No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server Administrator

Event ID

2390

Server

90100

Administrator Trap ID

PDR209

Message The power status of arg1 is changed from arg2 to arg3.

Arguments

• arg1 = physical disk name

• arg2 = previous power status

• arg3 = current power status

Detailed Description The Manage Physical Disk Power feature is enabled for physical drives and the power status of the drives changed.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2399

Administrator Event ID

Server 90100

Administrator Trap ID

PDR210

Message Successfully updated configuration data on thearg1.

Arguments

• arg1 = physical disk name

Detailed Description This event is generated while initializing the drives during reboot. The controller updated the configuration data on the physical disks identified in the message. The drive configuration was updated because the following conditions were present: 1) The spundown drives were used for configuration. Spundown drives are drives that are temporarily powered off because power saving option is enabled. 2) The storage controller was not able to update the Configuration On Disk (COD) records on the drive while they were spundown.

Recommended Response Action No response action is required.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

2400

Administrator Event ID

Server

90100

Administrator Trap ID

PDR211

Message

arg1has encountered storage medium error.

Arguments

• arg1 = physical disk name

Detailed Description Storage medium error was detected on the disk identified in the message.

Recommended Response Action

No response action is required.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2416

Server Administrator 90300

Trap ID

PDR212

Message

The state of arg1 changed from Ready to Non-RAID.

Arguments

arg1 = physical disk name

Detailed Description The physical disk state has changed from Ready state to Non-RAID state.

Recommended Response

No response action is required.

Action

Category

Storage

SubCategory

PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2425

Administrator Event ID

Server 90100

Administrator Trap ID

PDR213

Message The state of arg1 changed from Non-RAID to Ready.

Arguments

• arg1 = physical disk name

Detailed Description

The physical disk state has changed from Non-RAID state to Ready state.

Recommended Response No response action is required.

Action

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2426

Administrator Event ID

Server Administrator Trap ID 90100

PDR214

Message The arg1 is not supported because it is not supplied by an authroized hardware

provider.

Arguments

• arg1 = physical disk name

Detailed Description The physical disk identified in the message is not compliant with the standards set by the hardware provider and is not supported.

Recommended

Response Action

Replace the physical disk with a supported physical disk that is provided by an

authorized hardware provider.

Category Storage

SubCategory PDR = Physical Disk

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server

Administrator Trap ID

90300

2359

PDR215

Message Copyback task toarg1has failed.

Arguments

arg1 = physical disk name

Detailed Description The Replace Member Disk operation did not complete successfully because of internal errors. The error may be due to problems with the source or target

physical disks or the controller may be out of resources.

Recommended Response Action

Retry the Replace Member Disk operation with a different target physical disk. If the problem persists, check the condition of the target physical disk and replace if necessary, then rety the operation.

Category Storage

SubCategory PDR = Physical Disk Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2183

Administrator

Server

90400

Trap ID

PSU Event Messages

PSU0001

Message

Power supplyarg1failed.

Arguments

• arg1 = number

Detailed Description None

Recommended Response Action Remove and re-install the power supply. If the issue persists, contact technical support. Refer to the product documentation to choose a convenient contact

method.

Category

System Health

SubCategory

PSU = Power Supply

Severity

Severity 1 (Critical)

LCD Message

PSU <number> failed. Check PSU

Server

5300

Administrator Event ID

Server

Administrator

Trap ID

PSU0005

Message

The power input for power supply arg 1 is outside of the allowable range, but it is attached to the system.

Arguments

• arg1 = number

Detailed Description The operating requirements for the power supply may be found in product documentation or on the power supply itself.

Recommended Response Action Verify the input power is within the operating requirements for the power supply.

Category

System Health

SubCategory PSU = Power Supply

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5353

Administrator Event ID

Server 5353

Administrator Trap ID

PSU0006

Message Power supplyarg1is incorrectly configured.

Arguments

• arg1 = number

Detailed Description

Power supplies should be of the same input type and power rating.

Recommended Response Action Install matched power supplies and review product documentation for proper

configuration.

Category System Health

SubCategory PSU = Power Supply

Severity Severity 1 (Critical)

LCD Message Power supply <number> is incorrectly configured. Check PSU.

Server 5354

Administrator Event ID

inistrator

Server Administrator

Trap ID

5354

PSU0017

Message Power supplyarg1is operating normally.

Arguments

• *arg1* = number

Detailed Description None

Recommended

Response Action

No response action is required.

Category

System Health

SubCategory

PSU = Power Supply

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

5354

Administrator Event ID

Server

5354

Administrator Trap ID

PSU0077

Message

Power supplyarg1vendor type mismatch detected.

Arguments

arg1 = number

Detailed

Description

Power supplies should be of the same input type and power rating.

Recommended Response

Action

Install matched power supplies and review product documentation for proper

configuration.

Category

System Health

SubCategory

PSU = Power Supply

Severity

Severity 1 (Critical)

LCD Message

No LCD message display defined.

Server

5354

Administrator

Event ID

Server

5354

Administrator Trap ID

PSU0078

Message

Power supplyarg1revision mismatch detected.

Arguments

arg1 = number

Detailed

Description

This power supply revision is not supported for this system.

Recommended Response Action Review product documentation, change power supply with correct revision.

Category

System Health

SubCategory

PSU = Power Supply

Severity

Severity 1 (Critical)

LCD Message

No LCD message display defined.

Server

5354

Administrator Event ID

Server

5354

Administrator

Trap ID

PSU100

Message

Power supplyarg1is offline.

Arguments

• arg1 = power supply unit

Detailed Description The power supply unit identified in the message is offline, because of the one of the following reasons: 1) The power supply unit is not correctly seated. 2) The power cable may not be connected properly or diconnected. 3) The power supply unit has failed. 4) There is an input power failure.

Recommended Response Action Do one of the following to resolve the issue: 1) reseat the power supply unit. 2) Reconnect the power cable to the power supply unit. 3) Install a new power supply unit 4) Restore the input power supply.

Category System Health

SubCategory PSU = Power Supply
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID

Server Administrator Trap ID 5303

PSU101

Message

Power supplyarg1is not present.

Arguments

• arg1 = power supply unit

Detailed Description The power supply unit identified in the message is not present, because of the one of the following reasons: 1) The power supply unit is not correctly seated. 2) The power cable may not be connected properly or diconnected. 3) The power supply unit has failed. 4) There is an input power failure.

Recommended Response Action Do one of the following to resolve the issue: 1) reseat the power supply unit. 2) Reconnect the power cable to the power supply unit. 3) Install a new power supply unit 4) Restore the input power supply.

Category System Health

SubCategory PSU = Power Supply
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID 5353

Server

5353

Administrator Trap ID

PSU102

Message Power suppyarg1status is unknown.

Arguments

• arg1 = power supply unit

Detailed Description The status of the power supply unit identified in the message is unknown, because of one of the following reasons: 1) The power supply unit is not correctly seated. 2) The power cable may not be connected properly or diconnected. 3) The power supply unit has failed. 4) There is an input power failure.

Recommended Response Action Do one of the following to resolve the issue: 1) reseat the power supply unit. 2) Reconnect the power cable to the power supply unit. 3) Install a new power supply unit 4) Restore the input power supply.

Category System Health

SubCategory PSU = Power Supply
Severity Severity 2 (Warning)

5351

Administrator Event ID

Server

Administrator Trap ID

_ _ _ _

PSU0908

Message

Power lost on power unitarg1.

Arguments

• *arg1* = number

Detailed Description The power supply is installed correctly but an input source is not connected or is not functional.

Recommended Response Action Verify the input source is attached to the power supply. Verify the input power is within the operating requirements for the power supply.

Category System Health

SubCategory PSU = Power Supply

Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID 5354

Server Administrator

Administrator Trap ID 5354

PSU0912

Message

A failure detected on power unitarg1.

Arguments

• arg1 = number

Detailed Description Status from the power supply indicates a power supply exception occurred. The power supply will try to operate in a degraded state. System Performance and power redundancy may be degraded or lost.

Recommended Response Action Check input power. Re-install the power supply. If problem persists contact support.

Category

System Health

SubCategory PSU = Power Supply

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 5354

Administrator **Event ID**

Server

Administrator Trap ID

5354

PSU0914

Message A predictive failure detected on power unitarg1.

Arguments

arg1 = number

Detailed Description Status from the power supply indicates a power supply exception occurred. The power supply will try to operate. System Performance and power redundancy may

be degraded or lost.

Recommended

Response Action

Remove input power and re-install supply at the next service window.

System Health Category

SubCategory PSU = Power Supply Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5353

Administrator **Event ID**

5353 Server

Administrator Trap ID

PSU1000

Message Power supply cable has been removed from arg1.

Arguments

arg1 = PSU Sensor Name

Detailed Description The power supply unit is not receiving input AC power. The power cable may not be connected properly or removed. This can happen if there is an AC failure or problems with the power strip attached to the enclosure power supply.

Recommended Response

Action

Reconnect the power cable to the power supply unit if it was disconnected. Restore the input AC power supply. Make sure the power supply is restored to the

enclosure from the mains.

Category Storage

SubCategory PSU = Power Supply
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

2312;2313

Administrator Event ID

Server Administrator 100300

Administrator Trap ID

PSU1002

Message arg1was removed

Arguments

• arg1 = PSU Sensor Name

Detailed Description The enclosure detected that a power supply unit was removed and is no longer functioning in optimal condition.

Recommended Response Action

Re-insert the power supply unit into the enclosure. Re-connect the AC power cable and switch on the power supply unit. Contact technical support if the issue persists.

Category Storage

SubCategory PSU = Power Supply
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2324

Administrator Event ID

Server 100400

Administrator Trap ID

10010

PSU1004

Message Power supply cable has been inserted into arg 1.

Arguments

• arg1 = PSU Sensor Name

Detailed

The enclosure detected that AC power supply was restored to the power supply

Description unit.

Recommended Response Action No response action is required.

Category

Storage

SubCategory

PSU = Power Supply

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2325

Administrator Event ID

Server

100100

Administrator Trap ID

PSU1050

Message

arg1is switched ON.

Arguments

• arg1 = power supply name

Detailed Description The power supply identified in the message is switched ON.

Recommended

Recommende Response No response action is required.

Action

Category Storage

SubCategory

PSU = Power Supply

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2323

Administrator

Event ID

Server

100100

Administrator Trap ID

PWR Event Messages

PWR3000

Message The system is being shut down for thermal protection.

Detailed To avoid system damage because of insuffecient cooling, the system is being shut

Description down.

Recommended Response Review the Embedded System Management Log for thermal or environmental failures and warnings, and replace the faulty components. If the issue persists,

Action contact your service provider.

Category System Health

SubCategory PWR = Power Usage

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator Trap ID

PWR3001

Message Detected new peak power value. Peak value (in Watts):arg1.

Arguments

• arg1 = peak value

Detailed

Description

The system has detected a new peak power value.

Recommended Response

Action

Make sure that the power usage corresponds to the the current hardware

configuration and workload.

Category System Health

SubCategory PWR = Power Usage

Severity Severity 3 (Informational)

Administrator Event ID

Server

Administrator

Trap ID

RDU Event Messages

RDU0001

Message The fans are redundant.

Detailed

None

Description

Recommended

No response action is required.

Response Action

Category System Health

SubCategory RDU = Redundancy

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5304

Administrator Event ID

Server 5304

Administrator Trap ID

RDU0002

Message Fan redundancy is lost.

Detailed One of more fans have failed or have been removed or a configuration change

Description occurred which requires additional fans.

Recommended

Response

Action

Remove and re-install failed fans or install additional fans.

Category System Health

SubCategory RDU = Redundancy

Severity Severity 1 (Critical)

LCD Message Fan redundancy is lost. Check fans. Server Administrator Event ID

Server

Administrator Trap ID

RDU0003

Message Fan redundancy is degraded.

Detailed One of more fans have failed or have been removed or a configuration change

Description occurred which requires additional fans.

Recommended

Response Action Remove and re-install failed fans or install additional fans.

Category System Health

SubCategory RDU = Redundancy
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5305

Administrator Event ID

Server 5305

Administrator Trap ID

RDU0011

Message The power supplies are redundant.

Detailed None

Description

Recommended No response action is required.

Response Action

Category System Health

SubCategory RDU = Redundancy

Severity Severity 3 (Informational)

Administrator Event ID

Server

5304

5304

Administrator Trap ID

RDU0012

Message Power supply redundancy is lost.

Detailed Description The current power operational mode is non-redundant because of a power supply exception, a power supply inventory change, or a system power inventory change.

The system was previously operating in a power redundant mode.

Recommended Response Action Check the event log for power supply failures. Review system configuration and

power consumption.

Category System Health

SubCategory RDU = Redundancy
Severity Severity 1 (Critical)

LCD Message Lost PSU redundancy. Check PSU cables

Server

Administrator Event ID

5306

5306

Administrator Trap ID

Server

•

RDU0013

Message Power supply redundancy is degraded.

Detailed Description The current power operational mode is non-redundant because of a power supply exception, a power supply inventory change, or a system power inventory change.

The system was previously operating in a power redundant mode.

Recommended Response Action Check the event log for power supply failures. Review system configuration and

power consumption.

Category System Health

SubCategory RDU = Redundancy Severity Severity 2 (Warning)

LCD Message PSU redundancy degraded. Check PSU cables

Administrator Event ID

Server 5305

Administrator Trap ID

RDU0020

Message Power supply redundancy is disabled.

Detailed Redundancy is not currently enabled for the power supplies.

Description

Recommended No response action is required.

Response Action

Category System Health

SubCategory RDU = Redundancy

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5302

Administrator Event ID

Server Administrator

Trap ID

RDU0021

Message Unable to determine the redundancy status of the power supply units.

Detailed One of the power supply units have failed.

Description

Recommended Replace the failed power supply with a new power supply.

Response Action

Category System Health

SubCategory RDU = Redundancy Severity Severity 2 (Warning)

5301

Administrator Event ID

Server

Administrator Trap ID

RDU0022

Message Fan redundancy is disabled.

Detailed

Redundancy is not currently enabled for the fans.

Description

Recommended

Response Action No response action is required.

Category

System Health

SubCategory

RDU = Redundancy

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

5302

Administrator Event ID

Server

Administrator

Trap ID

RDU0023

Message Unable to determine the redundancy status of the fans.

Detailed

One or more fans are non-functional or may have failed.

Description

Recommended Response Check that all fans are working properly. Replace any non-fuctional fan with a new

fan.

Action

Category System Health

SubCategory RDU = Redundancy

Severity Severity 2 (Warning)

Server Administrator Event ID

Server Administrator Trap ID

RFL Event Messages

RFL2002

Message Internal Dual SD Modulearg1is offline.

Arguments

• *arg1* = name

Detailed Description The SD card module is installed but may be improperly installed or configured

incorrectly.

Recommended

Response Action Reinstall the SD module.

Category System Health

SubCategory RFL = IDSDM Media
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

5303

Server

Administrator Event ID

Server Administrator

Trap ID

RFL2004

Message Failure detected on Internal Dual SD Modulearg1.

Arguments

• *arg1* = name

Detailed Description The SD card module is installed but improperly configured or failed to initialize.

Recommended Response Action Reinstall the SD module and remove and reinstall SD cards.

Category System Health

SubCategory RFL = IDSDM Media

Severity Severity 1 (Critical)

LCD Message Internal Dual SD Module <name> failed. Check SD Card

Server 5300

Administrator Event ID

Server

Administrator

Trap ID

RRDU Event Messages

RRDU0001

Message Internal Dual SD Module is redundant.

Detailed None

Description

Recommended

No response action is required.

Response Action

Category System Health

SubCategory RRDU = IDSDM Redundancy

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5304

Administrator Event ID

Server 5304

Administrator Trap ID

RRDU0002

Message Internal Dual SD Module redundancy is lost.

Detailed Either one of the SD card or both the SD cards are not functioning properly.

Description

Recommended Replace the failed SD card.

Response Action

Action

Category System Health

SubCategory RRDU = IDSDM Redundancy

Severity Severity 1 (Critical)

LCD Message Internal Dual SD Module redundancy lost. Check SD cards

Administrator Event ID

Server 5306

Administrator Trap ID

RRDU0003

Message Internal Dual SD Module redundancy is degraded.

Detailed Either one of the SD card or both the SD cards are not functioning properly.

Description

Recommended Replace the failed SD card.

Response Action

Category System Health

SubCategory RRDU = IDSDM Redundancy

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5305

Administrator Event ID

Server 5305

Administrator Trap ID

RRDU0010

Message Internal SD Module redundancy is disabled.

Detailed Redundancy is not currently enabled for the Internal SD Module.

Description

Recommended No response action is required.

Response Action

Category System Health

SubCategory RRDU = IDSDM Redundancy

Severity Severity 3 (Informational)

5302

Administrator Event ID

Server

Administrator Trap ID

RRDU0011

Message Unable to determine the redundancy status of the Internal SD Module.

Detailed This occurs because of one of the following reasons: 1) Either one of the SD card

Description or both the SD cards have failed. 2) The Internal SD Module has failed.

Recommended Response Replace the failed SD card with a new SD card, or replace the Internal SD Module. For more information, contact your service provider.

Action

Category System Health

SubCategory RRDU = IDSDM Redundancy

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 5301

Administrator Event ID

Server

Administrator Trap ID

SEC Event Messages

SEC0000

Message The chassis is open.

Detailed The chassis is open. System performance may be degraded, and security may be

Description compromised.

Recommended

Response Action Close the chassis. Check system logs.

Category System Health

SubCategory SEC = Security Event

Severity Severity 1 (Critical)

LCD Message Intrusion detected. Check chassis cover

Server 5254

Administrator Event ID

Server 5254

Administrator Trap ID

SEC0016

Message The chassis is closed.

Detailed None

Description

Recommended

No response action is required.

Response Action

Category System Health

SubCategory SEC = Security Event

Severity Severity 3 (Informational)

Administrator Event ID 5252

Server

Administrator Trap ID 5252

SEC0051

Message Unable to determine the redundancy status of the chassis intrusion sensor.

Detailed Description The chassis may be open. This condition can lead to degraded system performance because of insufficient cooling and the system security may be

compromised.

Recommended

Response Action Close the chassis.

Category System Health

SubCategory SEC = Security Event
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

5251

Server

Administrator Event ID

Server Administrator Trap ID

SEC0052

Message Chassis intrusion sensor may have failed.

Detailed Description The chassis intrusion sensor may have failed, because of this it cannot be determined whether the chassis is closed or opened. This condition can lead to degraded system performance because of insufficient cooling. The system security

may be compromised.

Recommended Response Action Replace the chassis intrusion sensor. For more information, contact your service provider.

Category System Health

SubCategory SEC = Security Event
Severity Severity 1 (Critical)

Server Administrator Event ID

Server Administrator Trap ID

SSD Event Messages

SSD1001

Message Write-cache onarg1is enabled.

Arguments

• arg1 = PCle SSD name

Detailed Write-cache is enabled on the PCIe solid state drive (SSD) identified in the

Description message.

Recommended

Response Action

No response action is required.

Category Storage

SubCategory SSD = PCle SSD

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2427

Administrator **Event ID**

Server

Administrator Trap ID

90300

SSD1002

Message Write-cache onarg1is disabled.

Arguments

• arg1 = PCle SSD name

Detailed Write-cache is disabled on the PCIe solid state drive (SSD) identified in the

Description message.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory SSD = PCle SSD **Severity** Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2428

Administrator Event ID

Server 90300

Administrator Trap ID

SSD1003

Message arg1is ready for removal.

Arguments

• arg1 = PCle SSD name

Detailed Description The PCIe solid state drive (SSD) identified in the message is ready for removal.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory SSD = PCle SSD

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2429

Administrator Event ID

Server 90100

Administrator Trap ID 90100

SSD1004

Message Exported the arg1 log file.

Arguments

• arg1 = PCIe SSD name

Detailed Description The log file of the PCIe solid state drive (SSD) identified in the message is $\,$

successfully exported.

Recommended Response Action

No response action is required.

Category Storage

SubCategory SSD = PCle SSD

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2430

Administrator Event ID

90300

Administrator Trap ID

Server

SSD1005

Message Successfully initializedarg1.

Arguments

• arg1 = PCle SSD name

Detailed The initialization of the PCIe solid state drive (SSD) identified in the message is

Description complete.

Recommended

Response Action No response action is required.

Category Storage

SubCategory SSD = PCle SSD

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2431

Administrator Event ID

Server 90100

Administrator Trap ID

irap iD

SSD1006

Message The arg1 has reached arg2 of warranted device wear-out limit.

Arguments

• arg1 = PCIe solid state device name

• arg2 = percent

Detailed

The PCIe solid state device identified in the message is approaching the warranted

Description wear-out limit.

Recommended Response No response action is required.

Action Category

Storage

SubCategory

SSD = PCle SSD

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2433

Administrator Event ID

Server

90100

Administrator Trap ID

SSD1007

Message

Thearg1has reached or exceeded its warranted wear-out limit.

Arguments

• arg1 = PCIe solid state device name

Detailed Description The PCIe solid state device identified in the message has either reached or

exceeded the warranted wear-out limit.

Recommended Response Action Back up the data on the device, and contact your service provider for further instructions.

Category Storage

SubCategory SSD = PCle SSD

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator

Event ID

2434

Server

90300

Administrator Trap ID

SSD1008

Message

The arg 1 is approaching read-only mode.

Arguments

• arg1 = PCIe solid state device name

Detailed

The PCIe solid state device identified in the message is between 90% and 100% of

Description reaching read-only mode.

Recommended Response

Response Action No response action is required.

Category Storage

SubCategory SSD = PCle SSD

Severity Severity 3 (Informational)

2435

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server 90100

Administrator Trap ID

SSD1009

Message Thearg1is in read-only mode.

Arguments

• arg1 = PCle solid state device name

Detailed Description The PCIe solid state device identified in the message is in read-only mode.

Recommended Response Action Back up the data on the device, and contact your service provider for further

instructions.

Category Storage

SubCategory SSD = PCIe SSD

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2436

Administrator Event ID

Server 90400

Administrator Trap ID

SSD1010

Message Thearg1is in a security locked state.

Arguments

• arg1 = PCIe solid state device name

Detailed Description The PCIe solid state device identified in the message is in a locked state, because an existing initialization task was interrupted due to a power failure or disk removal.

Recommended Response Action Run Full Initialize operation on the device identified in the message.

Category Storage

SubCategory SSD = PCle SSD

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

90200

2432

Server Administrator Trap ID

STOR Event Messages

STOR1

Message

A devicearg1is in an unknown state.

Arguments

• arg1 = device name

Detailed Description The controller cannot communicate with a device. The state of the device cannot be determined. There may be a bad or loose cable, or a missing device, or a problem with the driver or firmware.

Recommended Response Action See the storage hardware documentation for information on checking the cables. Check for problems with any enclosures attached to the system. Verify that the controller has a supported version of the driver and firmware. Rebooting the system may resolve this problem.

Category Storage

SubCategory STOR = Storage

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID 2265

Server Administrator Trap ID 75300;80300;85300;90300;95300;100300;105300;110300;115300;120300

STOR5

Message

Redundancy lost.arg1

Arguments

• arg1 = VD/Enclosure Name

Detailed Description A virtual disk or enclosure has lost data redundancy. In the case of a virtual disk, one or more physical disks included in the virtual disk have failed. Due to the failed physical disk or disks, the virtual disk is no longer maintaining redundant (mirrored or parity) data. The failure of an additional physical disk will result in lost data. In the case of an enclosure, more than one enclosure component has failed. For example, the enclosure may have suffered the loss of all fans or all power supplies.

Recommended Response Action Identify and replace the failed components. To identify the failed component, select the Storage object and click the Health subtab. The controller status displayed on the Health subtab indicates whether a controller has a failed or degraded component. Click the controller that displays a Warning or Failed status. This action displays the controller Health subtab which displays the status of the individual controller components. Continue clicking the components with a Warning or Failed status until you identify the failed component. See Storage Health for more information. See the enclosure documentation for information on replacing enclosure components and for other diagnostic information.

Category Storage

SubCategory STOR = Storage

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2123

Administrator Event ID

130600

Administrator Trap ID

Server

STOR0200

Message Array Manager is installed on the system.

Detailed Installing Storage Services and Array Manager on the same system is not a **Description** supported configuration. Storage Services is not installed on a system where Array

Manager is installed.

Recommended

Response Action Uninstall either Storage Services or Array Manager and retry the operation.

Category Storage

SubCategory STOR = Storage

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2135

Administrator Event ID

Server 10300

Administrator Trap ID

STOR0201

Message Unable to determine whether the system has the minimum required versions of the

RAID controller drivers and firmware.

Detailed Description Unable to determine whether the system has the minimum required versions of the

RAID controller drivers.

Recommended Response Action See the Readme file on the installation media for driver and firmware requirements. If Storage Services experiences performance problems, make sure that minimum supported versions of the drivers and firmware are installed. For a list of correct

driver and firmware versions, contact the service provider.

Category Storage

SubCategory STOR = Storage

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2164

Administrator Event ID

Server 10100

Administrator Trap ID

STOR0202

Message The configuration file (Path: arg1) that contains firmware and driver information

forarg2is not updated or is incorrectly formatted to complete the comparison.

Arguments

• arg1 = file path

• arg2 = controller name

Detailed Description Storage Services is unable to determine whether the system has the minimum required versions of the RAID controller firmware and drivers because a

configuration file is not readable, corrupted, or has missing data.

Recommended Response Action Reinstall Server Administrator and Storage Services.

Category Storage

SubCategory STOR = Storage

Severity Severity 2 (Warning)

Administrator **Event ID**

75300

2166

Administrator Trap ID

Server

STOR0203

Message The current operating system kernel version and the non-RAID SCSI driver version

are older than the minimum required versions.

Detailed Description The version of the operating system kernel and the driver do not meet the minimum requirements. Storage Services may not be able to display or perform storage management functions until the system meets the minimum requirements.

Recommended Response Action

See the Readme file on the installation media for operating system kernel and driver version requirements. Update the system to meet the minimum

requirements and then reinstall Storage Services.

Category Storage

SubCategory STOR = Storage

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2167

Administrator **Event ID**

Server

Administrator Trap ID

10300

STOR0204

Message The non-RAID SCSI driver version is older than the minimum required version.

Detailed Description The driver version does not meet the minimum requirements and Storage Services cannot perform the required operations until the minimum requirements are met.

Recommended Response Action

See the Readme file for the driver requirements and update the system to meet the minimum requirements and reinstall Storage Services.

Category Storage

SubCategory STOR = Storage

Severity Severity 2 (Warning)

Administrator Event ID

10300

Administrator Trap ID

Server

STOR0205

Message Global rescan initiated for all storage components in the system.

Detailed

A rescan of all storage components in the system is initiated.

Description

Recommended

Response Action No response action is required.

Category

Storage

SubCategory

STOR = Storage

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2261

Administrator Event ID

Server 75100

Administrator Trap ID

STOR0206

Message Smart thermal shutdown feature is enabled.

Detailed The storage shutdown feature based on high ambient temperature (smart themal

Description shutdown) is enabled.

Recommended

Response Action No response action is required.

Category Storage

SubCategory STOR = Storage

Severity Severity 3 (Informational)

Administrator Event ID

Server 10100

Administrator Trap ID

STOR0207

Message Smart thermal shutdown feature is disabled.

Detailed The storage shutdown feature based on high ambient temperature (smart themal

Description shutdown) is disabled.

Recommended

Response Action No response action is required.

Category Storage

SubCategory STOR = Storage

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2263

Administrator Event ID

Server 10100

Administrator Trap ID

STOR0208

Message Protection policy has changed.

Detailed A new protection policy is created or an existing protection policy is modified.

Description

Recommended No response action is required.

Response Action

Category Storage

SubCategory STOR = Storage

Severity Severity 3 (Informational)

Administrator Event ID

10100

2287

Administrator Trap ID

Server

STOR0209

Message Unable to monitor or manage SAS components because the initialization sequence

of the devices did not complete.

Detailed Description The initialization sequence of SAS components did not complete during system

startup.

Recommended Response Action Do the following: 1) Make sure that the supported versions of the SAS drivers and firmware are installed. 2) Reboot the system. If problem persists, reinstall Server Administrator and Storage Services on the managed node to make sure all the

required components are installed.

Category Storage

SubCategory STOR = Storage
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2314

Administrator Event ID

Server 10400

Administrator Trap ID

STOR0210

Message SCSI sense data (arg1) received from arg2.

Arguments

arg1 = sense info arg2 = device name

Detailed A SCSI

A SCSI device may have experienced an error that generated sense data after the

Description device recovery.

Recommended Response Action No response action is required.

Category Storage

SubCategory STOR = Storage

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2095

Administrator Event ID

Server 75100;85100;90100

Administrator Trap ID

STOR0211

Message Thearg1has returned to normal state.

Arguments

• arg1 = device name

Detailed Description

The device identified in the message that was previously in an error state has returned to a normal state. For example, if an enclosure became too hot and subsequently cooled down, or if a degraded virtual disk returns to normal state.

Recommended Response Action No response action is required.

Category Storage

SubCategory STOR = Storage

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2121

Administrator Event ID

Server Administrator Trap ID 75200;80200;85200;90200;95200;100200;105200;110200;115200;120100

STOR0212

Message Thearg1has failed.

Arguments

arg1 = device name

Detailed Description

The device (physical disk or an enclosure) identified in the message has failed. The device (physical disk or an enclosure) failure was detected while performing a rescan. However, physical disk failures are also detected during a check consistency operation.

Recommended

Response Action Replace the identified device. A failed device is inidicated with a red color "X" status

icon. Perform a rescan after replacing the failed device.

Category Storage

SubCategory STOR = Storage

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 20

Administrator Event ID 2048

Server Administrator

Trap ID

75400;80400;85400;90400;95400;100400;105400;110400;115400;120400

SYS Event Messages

SYS101

Message Server Administor Data Manager service has started.

Detailed The Server Administratort Data Manager service has started.

Description

Recommended No response action is required.

Response Action

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5008

Administrator Event ID

Server Administrator

Trap ID

SYS102

Message Server Administrator Data Manager service has stopped.

Detailed The Server Administrator Data manager service has stopped.

Description

Recommended Restart the Server Administrator Data Manager service.

Response Action

ACTION

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

Administrator **Event ID**

Server

Administrator

Trap ID

SYS103

Message Administrator has started.

5009

Detailed

The Server Administrator has started.

Description

Recommended Response

No response action is required.

Action

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5001

Administrator **Event ID**

Server 5001

Administrator Trap ID

SYS104

Message Server Administrator is starting.

Detailed

The Server Administrator is starting.

Description

Recommended Response

Action

No response action is required.

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

5000

Administrator Event ID

Server

Administrator

Trap ID

SYS105

Message Unable to process the event:arg1Date and time of event:arg2.

Arguments

• *arg1* = event

• arg2 = date time

Detailed Description

The current software version is unable to process this event because of an internal

error.

Recommended

Response Action Contact your service provider.

Category System Health

SubCategory SYS = System Info

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

5014

Administrator Event ID

Server

Administrator

Trap ID

5014

SYS106

Message An unknown system control action was initiated by the user.

Detailed

An unknown system control action was initiated by the user.

Description

Recommended

Response Action No response action is required.

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5007

Administrator Event ID

Server Administrator Trap ID

SYS107

Message A system reboot was initiated by the user.

No response action is required.

Detailed The user initiated a system reboot.

Description

Recommended Response

Action

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5007

Administrator Event ID

Server 5007

Administrator Trap ID

SYS108

Message A system power off was initiated by the user.

Detailed Description The user has initiated a system power off action.

Recommended

No response action is required.

Response Action

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

5007

Administrator Event ID

Server

5007

Administrator Trap ID

SYS109

Message A system power cycle was initiated by the user.

Detailed

The user has initiated a system power cycle action.

Description

Recommended

No response action is required.

Response Action

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5007

Administrator Event ID

Server 5007

Administrator Trap ID

SYS110

Message The actions Shutdown OS First and Reboot System were initiated by the user.

Detailed Description The actions will shut down the operating system and then reboot the system.

Recommended Response Action No response action is required.

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

Server Administrator

Event ID

5007

Server Administrator

Trap ID

5007

SYS111

Message The actions Shutdown OS First and Power Off System were initiated by the user.

Detailed

The actions will shut down the operating system and then the system.

Description

Recommended

No response action is required.

Response Action

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5007

Administrator Event ID

Server 5007

Administrator Trap ID

SYS112

Message The actions Shutdown OS First and Power Cycle System were initiated by the user.

Detailed Description

The actions will shut down the operating system and then power cycle the system.

Recommended Response Action No response action is required.

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

5007

Administrator Event ID

Server

5007

Administrator Trap ID

SYS113

Message An invalid action was requested by the user.

Detailed

An invalid action was requested by the user.

Description

Recommended Response No response action is required.

Action

Category Audit

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

5007

Administrator Event ID

Server 5007

Administrator Trap ID

SYS114

Message The IPMI status for the interface:arg1, Baseboard Management Controller

(BMC):arg2, Sensor Data Records (SDR):arg3, System Event Log (SEL):arg4.

Arguments

• arg1 = interface

• *arg2* = BMC

• *arg3* = SDR

• *arg4* = SEL

Detailed Description IPMI is supported for identified interface, Baseboard Management Controller

(BMC), Sensor Data Records (SDR), and System Event Log (SEL).

Recommended Response Action If any status is not present, power cycle the system, and apply the latest firmware

update packages for Lifecycle Controller and iDRAC.

Category System Health

SubCategory SYS = System Info

Severity Severity 3 (Informational)

5012

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server Administrator Trap ID

SYS115

Message The power cord sensor is non-functional.

Detailed Description

The power cord sensor becomes non-functional because of one of the following reasons: 1) The power cable may not be connected properly or disconnected. 2) The power cord sensor in the power supply unit has failed. However, the power supply unit may still function. 3) There is an input power failure.

Recommended Response Action Do of the following to resolve the issue: 1) Reconnect the power cord to the power supply unit. 2) Replace the power supply unit that has the failed power cord sensor, with a new power supply unit. 3) Make sure that the input power supply is restored.

Category System Health
SubCategory SYS = System Info
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator Event ID

Server Administrator Trap ID

SYS116

Message Unable to determine the status of the power cord.

Detailed Description

The status of the power cord cannot be determined because of one of the following reasons: 1) The power cable may not be connected properly or disconnected. 2) The power cord sensor in the power supply unit has failed. However, the power supply unit may still function. 3) There is an input power failure.

Recommended

Response Action Do of the following to resolve the issue: 1) Reconnect the power cord to the power supply unit. 2) Replace the power supply unit that has the failed power cord sensor, with a new power supply unit. 3) Make sure that the input power supply is restored.

Category System Health

SubCategory SYS = System Info

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator

Administrato Event ID

Server

Administrator Trap ID

SYS117

Message The input power supply is restored.

Detailed Description

The input power supply is restored to the system.

Recommended

Response Action No response action is required.

Category System Health

SubCategory SYS = System Info

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server

Administrator

Trap ID

SYS118

Message The input power supply is not available.

Detailed The input power supply is not avialable because of one of the following reasons: 1)

Description The power cable may not be connected properly or disconnected. 2) There is an

input power failure.

Recommended

Response Action

Category

Do of the following to resolve the issue: 1) Reconnect the power cord to the power

supply unit. 2) Make sure that the input power supply is restored.

System Health

SubCategory

SYS = System Info

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

Administrator Event ID

Server

Administrator

Trap ID

TMP Event Messages

TMP5

Message

The temperature probe maximum warning value was changed on arg1.

Arguments

• arg1 = Enclosure name

Detailed Description You have changed the value for the maximum temperature probe warning

threshold. This alert is provided for informational purposes.

Recommended

Response Action No response action is required.

Category Storage

SubCategory TMP = Temperature

Severity Severity 3 (Informational)

2154

LCD Message No LCD message display defined.

Server

Administrator Event ID

strator

Server Administrator

Trap ID

105100

TMP6

Message

The temperature probe minimum warning value was changed on arg1.

Arguments

• arg1 = Enclosure name

Detailed

Description

You have changed the value for the minimum temperature probe warning

threshold. This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category

Storage

SubCategory

TMP = Temperature

Severity Severity 3 (Informational)

2155

No LCD message display defined. LCD Message

Server

Administrator Event ID

105100 Server

Administrator Trap ID

TMP500

Message Thearg1sensor has failed with value thearg2degrees Celsius.

Arguments

arg1 = sensor name arg2 = temperature

Detailed Description A temperature sensor identified in the message has failed. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. For more information, contact your service provider.

Category System Health

SubCategory TMP = Temperature Severity Severity 1 (Critical)

5050

LCD Message No LCD message display defined.

Server Administrator **Event ID**

Server

Administrator Trap ID

TMP501

Message Unable to read the arg1 sensor value.

Arguments

arg1 = sensor name

Detailed Description A temperature sensor identified in the message has failed. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended

Response Action Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. For more information, contact

your service provider.

Category System Health

SubCategory TMP = Temperature
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID 5051

Server

Administrator Trap ID

TMP502

Message Thearg1sensor has returned to a normal state with a value of arg2 degrees Celsius.

Arguments

arg1 = sensor name arg2 = temperature

Detailed Description

The sensor identified in the message has returned to a normal state.

Recommended Response Action No response action is required.

Category System Health

SubCategory TMP = Temperature

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 5052

Administrator

Trap ID

Server

5052

TMP503

Message The arg1sensor state has changed to a warning state with a value of arg2 degrees

Celsius.

Arguments

• arg1 = sensor name

• arg2 = temperature

Detailed Description The temperature sensor identified in the message is faulty, or the temperature exceeds the warning threshold. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. For more information, contact your service provider. Otherwise, change the warning threshold for the temperature sensor (if applicable) such that it corresponds to the hardware configuration.

Category System Health

SubCategory TMP = Temperature
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

5053

Server Administrator Trap ID 5053

TMP504

Message

Thearg1sensor has detected an error with a value of arg2 degrees Celsius.

Arguments

arg1 = sensor name arg2 = temperature

Detailed Description

The temperature sensor identified in the message is faulty, or the temperature exceeds the critical threshold. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action Review system power policy, check system logs for temperature related failures.

Category System Health

SubCategory TMP = Temperature
Severity Severity 1 (Critical)

5054

Administrator Event ID

Server

5054

Administrator Trap ID

TMP505

Message

Thearg1sensor has failed with a value of arg2 degrees Celsius.

Arguments

arg1 = sensor name arg2 = temperature

Detailed Description The temperature sensor identified in the message has failed.

Recommended Response Action Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. For more information, contact your service provider.

Category System Health

SubCategory TMP = Temperature
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 5055

Administrator Event ID

Server 5055

Administrator Trap ID

TMP1000

Message arg1exceeded the maximum warning threshold.

Arguments

• arg1 = tempsensor name

Detailed Description The enclosure is too hot. A variety of factors can cause the excessive temperature. For example, a fan may have failed, the thermostat may be set too high, or the room temperature may be too hot.

Recommended Response Action Check for factors that may cause overheating. For example, verify that the enclosure fan is working. You should check the thermostat settings and examine whether the enclosure is located near a heat source. Make sure the enclosure has enough ventilation and that the room temperature is not too hot. Refer to the enclosure documentation for more diagnostic information.

Category Storage

TMP = Temperature SubCategory Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID

105300

2100

Administrator Trap ID

Server

TMP1001

Message arg1has crossed the minimum warning threshold.

Arguments

arg1 = tempsensor name

Detailed

Description

The enclosure is too cold.

Recommended Response

Action

Check whether the thermostat setting is too low and whether the room

temperature is too cool.

Category Storage

SubCategory TMP = Temperature Severity 2 (Warning) Severity

LCD Message No LCD message display defined.

Server 2101

Administrator

Event ID

105300 Server

Administrator Trap ID

TMP1002

Message arg1has exceeded the maximum failure threshold.

Arguments

arg1 = tempsensor name

Detailed Description The enclosure is too hot. A variety of factors can cause the excessive temperature. For example, a fan may have failed, the thermostat may be set too high, or the room temperature may be too hot.

Recommended Response

Action

Check for factors that may cause overheating. For example, verify that the enclosure fan is working. You should also check the thermostat settings and examine whether the enclosure is located near a heat source. Make sure the enclosure has enough ventilation and that the room temperature is not too hot. Refer to the enclosure documentation for more diagnostic information.

Category Storage

SubCategory TMP = Temperature
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

2102

Server

Administrator Event ID

Server 105400

Administrator Trap ID

TMP1003

Message arg1has crossed the minimum failure threshold.

Arguments

• arg1 = tempsensor name

Detailed Description The enclosure is too cold.

Recommended Response Action Check whether the thermostat setting is too low and whether the room temperature is too cool.

Category Storage

SubCategory TMP = Temperature
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2103

Administrator Event ID

Server 105400

Administrator Trap ID

VDR Event Messages

VDR4

Message arg1was created.

Arguments

arg1 = virtual disk

Detailed Description This message is generated after a virtual disk was created on a controller.

Recommended Response

No response action is required.

Action Category

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

2053

Storage

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

Server 120100

Administrator

Trap ID

VDR5

Message arg1was deleted.

Arguments

arg1 = virtual disk

Detailed Description The controller removed a virtual disk. This is due to a delete virtual disk operation, a reset configuration operation, or the removal of every physical disk that was a

member of the virtual disk.

Recommended Response Action

No response action is required.

Category Storage **SubCategory** VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2054

Administrator Event ID

Server 120100

Administrator Trap ID

VDR6

Message arg1configuration has changed.

Arguments

• *arg1* = VD Name

Detailed Description This alert is provided for informational purposes.

Recommended

Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2055

Administrator Event ID

Server

120100

Administrator Trap ID

VDR7

Message arg1has failed.

Arguments

• arg1 = virtual disk

Detailed Description

One or more physical disks included in the virtual disk have failed. If the virtual disk is non-redundant (does not use mirrored or parity data), then the failure of a single physical disk can cause the virtual disk to fail. If the virtual disk is redundant, then more physical disks have failed than you can rebuild using mirrored or parity information.

Recommended

Response Action Create a new virtual disk and restore from a backup.

Category

Storage

SubCategory

VDR = Virtual Disk

Severity

Severity 1 (Critical)

LCD Message

No LCD message display defined.

Server

2056

Administrator

Event ID Server

120400

Administrator

Trap ID

VDR8

Message

arg1has become degraded.

Arguments

• arg1 = virtual disk

Detailed Description This message occurs when a physical disk in the disk group was removed or when a physical disk included in a redundant virtual disk fails. Because the virtual disk is redundant (uses mirrored or parity information) and only one physical disk has failed, the virtual disk can be rebuilt.

Recommended Response Action Configure a hot spare for the virtual disk if it is not already configured. Rebuild the virtual disk. If a physical disk was removed from the disk group, either replace the disk or restore the original disk.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2057

Server Administrator 120300

Trap ID

VDR9

Message arg1consistency check has started.

Arguments

arg1 = virtual disk

Detailed Description A consistency check operation on a virtual disk has started.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2058

Administrator **Event ID**

Server 120100

Administrator Trap ID

VDR10

Message Formatting the arg1 has started.

Arguments

• *arg1* = VD Name

Detailed Description This alert is provided for informational purposes.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

2059 Server

Administrator

Event ID

Server 120100

Administrator Trap ID

VDR11

Message arg1has started initializing.

Arguments

• arg1 = virtual disk

Detailed Description This message is generated after initialization of a virtual disk starts.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

2061

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server Administrator Trap ID 120100

VDR12

Message arg1reconfiguration has started.

Arguments

• arg1 = virtual disk

Detailed Description This message is generated after reconfiguration of a virtual disk starts.

Recommended

Response Action

Category

Storage

SubCategory

VDR = Virtual Disk

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

No response action is required.

Server

2063

Administrator

Event ID

Server Administrator 120100

VDR13

Trap ID

Message arg1rebuild has started.

Arguments

• *arg1* = VD Name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2064

Administrator Event ID

Server 120100

Administrator Trap ID

VDR14

Message The consistency check on arg 1 was cancelled.

Arguments

• arg1 = virtual disk

Detailed Description

Action

A user cancelled the consistency check operation for a virtual disk.

Recommended Response No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2067

Server

Administrator Trap ID

120100

VDR15

Message

Initialization of arg 1 was cancelled.

Arguments

arg1 = virtual disk

Detailed Description The initialization operation could not be completed. This may be due to a user action or a physical disk failure.

Recommended Response Action

Category

If a physical disk failed, then replace the physical disk. Restart the virtual disk initialization.

Storage

SubCategory

VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server Administrator

Event ID

2070

Server Administrator Trap ID

120100

VDR16

Message

Consistency check of arg1 failed.

Arguments

arg1 = virtual disk

Detailed Description A physical disk included in the virtual disk failed or there is an error in the parity information. A failed physical disk causes errors in parity information.

Recommended Response Action

Check that all the physical disks of the virtual disk are in a healthy condition. Replace any disks that are not healthy and restart the operation. If this is not the problem, delete the virtual disk and restore the data to the disk from a backup сору.

Category Storage **SubCategory** VDR = Virtual Disk

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2076

Administrator Event ID

Server 120400

Administrator Trap ID

VDR17

Message arg1format failed.

Arguments

• *arg1* = VD Name

Detailed A physical disk included in the virtual disk failed.

Description

Recommended Response Action Replace the failed physical disk. Identify the failed physical disk by locating the disk that has a red "X" for its status. Rebuild the physical disk. When finished, restart the virtual disk format operation.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2077

Administrator Event ID

Server

Administrator

Trap ID

120400

VDR18

Message Initialization of arg1 has failed.

Arguments

• arg1 = virtual disk

Detailed Description A physical disk included in the virtual disk has failed or was removed.

Recommended

Response Action

If a physical disk has failed, replace the physical disk. Restart the virtual disk

initialization.

Category Storage

SubCategory VDR = Virtual Disk Severity 1 (Critical) Severity

LCD Message No LCD message display defined.

Server

Administrator Event ID

2079

Server Administrator

Trap ID

120400

VDR19

Reconfiguration of arg1 has failed. Message

Arguments

Detailed

arg1 = virtual disk

The reconfiguration operation was not completed. This may be due to a user Description action or a physical disk failure.

Recommended Response

Action

Recreate the virtual disk and restore data from a backup copy.

Category Storage

VDR = Virtual Disk **SubCategory** Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

2081 Server

Administrator **Event ID**

120400 Server

Administrator Trap ID

VDR20

Message arg1rebuild failed.

Arguments

arg1 = VD Name

Detailed Description

Action

A physical disk included in the virtual disk has failed or is corrupt. You may also have cancelled the rebuild.

Recommended Response

Replace the failed or corrupt disk. You can identify a disk that has failed by locating

the disk that has a red "X" for its status. Restart the virtual disk rebuild.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2082

Administrator Event ID

120400

Server Administrator Trap ID

VDR21

Message Consistency check for arg1 has completed.

Arguments

• arg1 = virtual disk

Detailed Description

Action

This message is generated after a consistency check completes on a virtual disk.

Recommended Response No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server Administrator

Event ID

2085

Server

120100

Administrator Trap ID

VDR22

Message Formatting the arg1 is completed.

Arguments

• *arg1* = VD Name

Detailed

This alert is provided for informational purposes.

Description

Recommended

Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2086

Administrator Event ID

Server 120100

Administrator Trap ID

VDR23

Message Initialization of arg1has completed.

Arguments

• arg1 = virtual disk

No response action is required.

Detailed Description

This message is generated after initialization completes on a virtual disk.

Recommended Response

Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2088

Administrator Event ID

Server 120100

Administrator Trap ID

299

VDR24

Message Reconfiguration of arg1 has completed.

Arguments

• arg1 = virtual disk

Detailed Description The re-configuration operation on the virtual disk completed.

Recommended Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2090

Server Administrator

Trap ID

120100

VDR25

Message arg1rebuild is completed.

Arguments

• *arg1* = VD Name

Detailed Description This alert is provided for informational purposes.

Recommended

Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2091

Administrator Event ID Server Administrato 120100

Administrator Trap ID

VDR26

Message

The check consistency on aarg1has been paused (suspended).

Arguments

• *arg1* = VD Name

Detailed Description You paused the Check Consistency operation on a virtual disk.

Recommended Response Action To resume the Check Consistency operation, right-click the virtual disk in the Storage Management tree view and select Resume Check Consistency.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

2114

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server Administrator Trap ID 120100

VDR27

Message The consistency check on aarg1has been resumed.

Arguments

arg1 = VD Name

Detailed Description The check consistency on a virtual disk has resumed processing after a pause.

Recommended Response Action This alert is provided for informational purposes.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server 12

Administrator Trap ID 120100

2115

VDR28

Message A virtual disk and its mirror have been split.

Detailed Description A user has caused a mirrored virtual disk to be split. When a virtual disk is mirrored, its data is copied to another virtual disk to maintain redundancy. After being split, both virtual disks retain a copy of the data. Because the mirror is no longer intact, updates to the data are no longer copied to the mirror.

Recommended Response Action This alert is provided for informational purposes.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2116

Administrator Event ID

Server 1201

Administrator
Trap ID

120100

VDR29

Message A mirrored virtual disk has been un-mirrored.

Detailed Description A mirrored virtual disk is un-mirrored. When a virtual disk is mirrored, its data is copied to another virtual disk to maintain redundancy. After being un-mirrored, the disk formerly used as the mirror returns to being a physical disk and becomes

available for inclusion in another virtual disk.

Recommended Response Action This alert is provided for informational purposes.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

2117

Server Administrator

Event ID

Server 120100

Administrator Trap ID

VDR30

Message arg1write policy has changed.

Arguments

• arg1 = virtual disk

Detailed Description

A user changed the write policy for a virtual disk.

Recommended Response Action This alert is provided for informational purposes.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

2118

LCD Message No LCD message display defined.

Server

Administrator Event ID

120100

Administrator Trap ID

Server

VDR31

Message Controller cache is preserved for missing or offlinearg1.

Arguments

• arg1 = VD Name

Detailed Description The controller is getting disconnected from its virtual disk, while Input Output (IO) is in-progress.

Recommended Response Action Try importing foreign disks, if any. Check if the enclosure containing the Virtual Disk is disconnected from the controller. Insert any disks that are reported missing or failed. If the enclosure or disks were removed intentionally, the preserved cache can be discarded. See storage hardware documentation for more information on performing these steps.

Category Storage

VDR = Virtual Disk **SubCategory** Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

2125 Server

Administrator Event ID

120300

Administrator Trap ID

Server

VDR32

Message Background initialization has started forarg1.

Arguments

arg1 = virtual disk

Detailed Background initialization of a virtual disk has started. This is an automated process Description

that writes the parity or mirror data on newly created virtual disks.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

Server 2127

Administrator **Event ID**

120100 Server

Administrator Trap ID

VDR33

Message Background initialization was cancelled forarg1.

Arguments

arg1 = virtual disk

Detailed Description Background initialization of a virtual disk was cancelled. This may be due to user action. This operation may automatically restart.

Recommended

Response Action

No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2128

Server Administrator

Trap ID

120100

VDR34

Message

Background initialization failed for arg 1.

Arguments

• arg1 = virtual disk

Detailed Description Background initialization of a virtual disk failed.

Recommended

Response Action

Run a consistency check on the virtual disk. If that fails, check the health of the

member drives of the virtual disk and then recreate.

Category Storage

VDR = Virtual Disk **SubCategory** Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

2129 Server

Administrator Event ID

Server

120400

Administrator Trap ID

VDR35

Message Background initialization has completed for arg 1.

Arguments

arg1 = virtual disk

Detailed

Background initialization of a virtual disk completed.

Description

Recommended Response

No response action is required.

Action

Category Storage

VDR = Virtual Disk **SubCategory**

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

Server 2130

Administrator Event ID

120100

Server Administrator Trap ID

VDR37

Message Dead disk segments are restored onarg1.

Arguments

• *arg1* = VD Name

Detailed Description

Disk space that was formerly "dead" or inaccessible to a redundant virtual disk has been restored. This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2140

Administrator **Event ID**

120100 Server

Administrator

Trap ID

VDR38

Message arg1is renamed. **Arguments**

• *arg1* = VD Name

Detailed Description A user renamed a virtual disk. This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

2159

LCD Message No LCD message display defined.

Server

Administrator Event ID

Server Administrator Trap ID

120100

VDR39

Message

The check consistency has made corrections and completed for arg 1.

Arguments

arg1 = VD Name

Detailed Description

The virtual disk check consistency has identified errors and made corrections. For example, the check consistency may have encountered a bad disk block and remapped the disk block to restore data consistency. This alert is provided for informational purposes.

Recommended Response Action

This Alert is for informational purposes only and no additional action is required. As a precaution, monitor the Alert Log for other errors related to this virtual disk. If problems persist, contact Dell Technical Support.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2192

Server

120300

Administrator Trap ID

VDR40

Message The reconfiguration of arg1 has resumed.

Arguments

• arg1 = virtual disk

Detailed Description This message is generated after the reconfiguration of a virtual disk resumes.

Recommended Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2193

Server Administrator

Trap ID

120100

VDR41

Message arg1read policy has changed.

Arguments

• *arg1* = VD Name

Detailed Description This alert is provided for informational purposes.

Recommended

Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2194

Administrator Event ID Server

Administrator Trap ID

120100

VDR42

Message

Dedicated hot spare assigned physical diskarg1.

Arguments

• **arg1** = args

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

No response action is required.

Category Storage

VDR = Virtual Disk SubCategory

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2195

Administrator **Event ID**

Server 120100

Administrator Trap ID

VDR43

Message Dedicated hot spare unassigned physical diskarg1.

Arguments

arg1 = args

Detailed Description This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action Category

Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined. Server

Administrator Event ID

120100

2196

Administrator Trap ID

Server

VDR44

Message arg1disk cache policy has changed.

Arguments

• *arg1* = VD Name

Detailed Description This alert is provided for informational purposes.

Recommended Response Action

No response action is required.

Storage Category

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2199

Server Administrator

Trap ID

120100

VDR45

Message arg1blink has been initiated.

Arguments

arg1 = VD Name

Detailed Description This alert is provided for informational purposes.

Recommended Response

No response action is required.

Action Category

Storage

SubCategory

VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2244

Administrator Event ID

Server 120100

Administrator Trap ID

VDR46

Message arg1blink has ceased.

Arguments

• arg1 = VD Name

Detailed Description

This alert is provided for informational purposes.

Recommended

No response action is required.

Response Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2245

Administrator Event ID

Server 120100

Administrator Trap ID

VDR47

Message A disk media error was corrected on arg1.

Arguments

• arg1 = virtual disk

Detailed Description A disk media error was detected while the controller was completing a background task. A bad disk block was identified. The disk block was remapped.

Recommended Response Action

Check the Lifecycle log for information related to members of this virtual disk.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID

120100

2280

Administrator Trap ID

Server

VDR48

Message arg1has inconsistent data.

Arguments

• arg1 = VD Name

Detailed Description This alert is provided for informational purposes. The virtual disk has inconsistent data. This may be caused when a power loss or system shutdown occurs while data is being written to the virtual disk.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server Administrator

Administrator Event ID 2281

Server Administrator

Trap ID

120100

VDR49

Message arg1is permanently degraded.

Arguments

• *arg1* = VD Name

Detailed Description A redundant virtual disk has lost redundancy. This may occur when the virtual disk suffers the failure of more than one physical disk. In this case, both the source

physical disk and the target disk with redundant data have failed. A rebuild is not possible because there is no longer redundancy.

Recommended

Replace the failed disks and restore from backup.

Response Action

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

2310

Server Administrator

Administrator Event ID

Server 120400

Administrator Trap ID

VDR50

Message Background Initialization (BGI) completed with uncorrectable errors on arg 1.

Arguments

• arg1 = virtual disk

Detailed Description The background initialization task encountered errors that cannot be corrected. The virtual disk contains physical disks that have unusable disk space or disk errors that cannot be corrected.

Recommended Response Action Review other messages to identify whether the physical disk that has errors. If the virtual disk is redundant, you can replace the physical disk and continue using the virtual disk. If the virtual disk is non-redundant, you need to recreate the virtual disk after replacing the physical disk. After replacing the physical disk, run a consistency check to verify the data.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2340

Administrator Event ID

Server 120400

Administrator Trap ID

VDR51

Message The consistency check process made corrections and completed on arg 1.

Arguments

• arg1 = virtual disk

Detailed Description The consistency check completed on the virtual disk after making corrections.

Recommended Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2341

Server

120100

Administrator Trap ID

VDR52

Message The consistency check found inconsistent parity data on arg1.

Arguments

arg1 = virtual disk

Detailed Description The data on physical disk members of the virtual disk does not match. Redundancy may be lost.

Recommended Response Action Rerun the consistency check task. If you receive this message again, verify the health of the physical disks included in the virtual disk. See the storage hardware documentation for more information. Review messages for significant messages related to the physical disks. If a physical disk has a problem, replace it and restore from a backup copy. Contact technical support if the issue persists.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator

2342

Event ID

Server

120300

Administrator Trap ID

VDR53

Message

The consistency check logging of inconsistent parity data is disabled for arg 1.

Arguments

• arg1 = virtual disk

Detailed Description The consistency check can no longer report errors in the parity data.

Recommended Response Action See the storage hardware documentation for more information on consistency

check operation. Contact technical support.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator

Administra Event ID 2343

Server Administrator

Trap ID

120300

VDR54

Message arg1initialization is terminated.

Arguments

• *arg1* = VD Name

Detailed Description You have cancelled the virtual disk initialization.

Recommended

Restart the initialization.

Response Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server 2344

Administrator Event ID

Server 120300

Administrator Trap ID

VDR55

Message arg1initialization has failed.

Arguments

• *arg1* = VD Name

Detailed Description The controller cannot communicate with attached devices. A disk may be removed or contain errors. Cables may also be loose or defective.

Recommended Response Action Verify the health of attached devices. Review the Alert Log for significant events. Make sure the cables are attached securely. See the Cables Attached Correctly section for more information on checking the cables.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2345

Administrator Event ID

120400

Administrator Trap ID

Server

VDR58

Message Bad block medium error is detected at blockarg1onarg2.

Arguments

• *arg1* = args

• *arg2* = VD Name

Detailed Description Virtual disk bad blocks are due to presence of unrecoverable bad blocks on one or more member physical disks.

Recommended Response

Action

Recovering a physical disk bad block depends on the RAID level and state of the virtual disk. If a virtual disk is redundant, the controller can recover a bad block on a physical disk. If a virtual disk is not redundant, then the physical disk bad block

results in a virtual disk bad block.

Category Storage

VDR = Virtual Disk **SubCategory** Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 2387

Administrator **Event ID**

120400

Administrator Trap ID

Server

VDR91

Message Consistency check for arg1 has detected multiple uncorrectable medium errors.

Arguments

• arg1 = virtual disk

Detailed Description This message occurs if there are medium errors in the physical drives.

Recommended Response

Action

Replace the failed drives.

Category Storage

SubCategory VDR = Virtual Disk Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID

2396

Server

120400

Administrator

Trap ID

VDR92

Consistency check for arg1 has completed with uncorrectable errors. Message

Arguments

• arg1 = virtual disk

Detailed

Description

This message occurs if there are medium errors in the physical drives.

Recommended Response

Replace the failed drives.

Action

Category Storage

SubCategory VDR = Virtual Disk Severity 1 (Critical) Severity

LCD Message No LCD message display defined.

2397 Server

Administrator Event ID

Server Administrator Trap ID

120400

VDR93

Message arg1bad block medium error is cleared.

Arguments

• *arg1* = VD Name

No response action is required.

Detailed Description This alert message occurs if there are medium errors in the physical drives.

Recommended Response

Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

2389

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

Server

120100

Administrator

Trap ID

VDR94

Message Controller preserved cache was recovered for arg1. **Arguments**

• arg1 = virtual disk

Detailed Description This message occurs if the controller pinned cache is recovered.

Recommended

No response action is required.

Response

Action

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2381

Administrator **Event ID**

Server 75100

Administrator Trap ID

VDR97

Message Patrol Read corrected a media error onarg1.

Arguments

arg1 = VD Name

Detailed The Patrol Read task has encountered an error such as a bad disk block and

Description remapped data to correct the error.

Recommended Response

Action

No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity 3 (Informational) Severity

LCD Message No LCD message display defined.

2271 Server

Administrator Event ID

Server 90100

Administrator Trap ID

VDR100

Message

arg1is unavailable because of incompatibilities with the current controller.

Arguments

• arg1 = virtual disk

Detailed Description The virtual disk identified in message cannot be used because of missing features on the current controller. The features may be missing because they are not available in the firmware version on the controller or the necessary licenses are not installed.

Recommended Response Action Update the controller firmware and license to match the peer controller.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2369

Server Administrator Trap ID 120100

VDR101

Message Hot Spare Protection policy deviation with severity set at Informational level

occured forarg1.

Arguments

• arg1 = virtual disk names

Detailed Description The number of hot spares available for the virtual disks identified in the message are not compliant with Hot Spare Protection policy, whose severity is set at

Informational level.

Recommended Response Action Make appropriate assignments of hotspares to meet the policy.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

2383

Administrator Event ID

Server

120100

Administrator Trap ID

VDR102

Message

Hot Spare Protection policy deviation with severity set at Warning level occured for arg1.

Arguments

• arg1 = virtual disk names

Detailed Description The number of hot spares available for the virtual disks identified in the message are not compliant with Hot Spare Protection policy, whose severity is set at Warning level.

Recommended Response Action Make appropriate assignments of hotspares to meet the policy.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

2384

Server

Administrator Event ID

Server 120300

Administrator Trap ID

VDR103

Message Hot Spare Protection policy deviation with severity set at Critical level occured

for*arg*1.

Arguments

• arg1 = virtual disk names

Detailed Description The number of hot spares available for the virtual disks identified in the message are not compliant with Hot Spare Protection policy, whose severity is set at Critical level.

Recommended

Response Action Make appropriate assignments of hotspares to meet the policy.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2385

Server Administrator

Trap ID

120400

VDR104

Message Successfully securedarg1.

Arguments • arg1 = virtual disk name

Detailed Description The secure virtual disk operation was successful on the security capable virtual disk identified in the message. A security capable virtual disk is created using only Self-Encrypting Drives (SED).

Recommended

Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2393

Server Administrator

Trap ID

120100

VDR105

Message Thearg1on power save mode drives is available.

Arguments

• arg1 = virtual disk name

Detailed

 $\label{thm:completed} \mbox{ Virtual Disk creation using power save mode drives successfully completed and the } \\$

Description

Virtual Disk identified in the message is ready for use.

Recommended Response Action No response action is required.

Category

Storage

SubCategory

VDR = Virtual Disk

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

Server

2403

Administrator

Event ID

120100

Administrator Trap ID

VDR106

Message

arg1on spun down power save mode drives is not available.

Arguments

• arg1 = virtual disk name

No response action is required.

Detailed Description This alert is generated after successfully configuring a virtual disk on at least one spundown drive. The virtual disk creation is not yet complete on the remaining spundown drives because the drives are still spinning up

spundown drives because the drives are still spinning up.

Recommended Response

onse

Action Category

Storage

SubCategory

VDR = Virtual Disk

Severity

Severity 3 (Informational)

LCD Message

No LCD message display defined.

Server

2404

Administrator

Event ID

Server

120100

Administrator

Trap ID

VDR107

Message Successfully resized Controller Enhanced cache (arg1).

Arguments

• arg1 = virtual disk name

Detailed Description The Controller Enhanced cache identified in the message was successfully resized.

Recommended Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator Event ID 2412

Server Administrator Trap ID 120100

VDR108

Message Successfully created Controller Enhanced cache (arg1).

Arguments

• arg1 = virtual disk name

Detailed Description The Controller Enhanced cache identified in the message was successfully created.

Recommended

Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2413

Administrator Event ID Server Administrator

Trap ID

120100

VDR109

Message Successfully deleted Controller Enhanced cache (arg1).

Arguments

• arg1 = virtual disk name

Detailed Description The Controller Enhanced cache identified in the message was successfully deleted.

Recommended Response Action No response action is required.

Category Storage

SubCategory VDR = Virtual Disk

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 2414

Administrator Event ID

Server Administrator Trap ID 120100

VDR110

Message Unrecoverable storage medium error detected onarg1.

Arguments

• arg1 = virtual disk name

Detailed Description

This alert is generated when an unrecoverable storage medium error is detected on the virtual disk. This error can be a prelude to the physical disk disk becoming non-

functional.

Recommended Response Action Make sure a hot spare to the Virtual Disk identified in the message is available and back up the data on the virtual disk.

Category Storage

SubCategory VDR = Virtual Disk
Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server

Administrator Event ID

120400

2417

Administrator Trap ID

Server

VDR111

Message Corrected disk storage medium error onarg1.

Arguments

• arg1 = virtual disk name

Detailed Description The controller corrected a disk storage medium error on one of the participating

physical disks of the virtual disk identified in the message.

Recommended Response Action

No response action is required.

Category Storage

VDR = Virtual Disk **SubCategory**

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server

Administrator **Event ID**

2418

Server Administrator 120100

Trap ID

VDR112

Message Deleted thearg1.

Arguments

arg1 = virtual disk

Detailed Description

Action

The controller removed a virtual disk because of a delete virtual disk operation or a

reset configuration operation.

Recommended Response

No response action is required.

Category Storage

VDR = Virtual Disk SubCategory

Severity Severity 2 (Warning)

LCD Message No LCD message display defined.

Server Administrator Event ID

Server Administrator Trap ID

VLT Event Messages

VLT400

Message

Thearg1sensor has failed with a valuearg2Volts.

Arguments

arg1 = sensor name

arg2 = voltage

Detailed Description A voltage sensor identified in the message may have failed. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Do one of the following to resolve the issue: 1) Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. 2) Re-configure the system to a minimum configuration, and verify if the sensor displays a normal value, otherwise replace the system board. 3) If the sensor identified is a processor voltage sensor, remove the processor module and inspect processor socket, and replace if required. If the issue persists, contact your service provider.

Category System Health **SubCategory** VLT = Voltage Severity Severity 1 (Critical)

Server

Administrator Event ID

LCD Message

Server Administrator

Trap ID

5150

VLT401

Message Unable to readarg1sensor value.

Arguments

arg1 = sensor name

No LCD message display defined.

Detailed Description A voltage sensor identified in the message may have failed. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action Do one of the following to resolve the issue: 1) Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. 2) Re-configure the system to a minimum configuration, and verify if the sensor displays a normal value, otherwise replace the system board. 3) If the sensor identified is a processor voltage sensor, remove the processor module and inspect processor socket, and replace if required. If the issue persists, contact your service provider.

Category System Health
SubCategory VLT = Voltage

Severity Severity 2 (Warning)

5151

LCD Message No LCD message display defined.

Server Administrator Event ID

Server

Administrator Trap ID

VLT402

Message Thearg1sensor has returned to a normal state with a value of arg2 Volts.

Arguments

arg1 = sensor name arg2 = voltage

Detailed Description The voltage sensor identified in the message has returned to a normal state.

Recommended Response Action No response action is required.

Category System Health
SubCategory VLT = Voltage

Severity Severity 3 (Informational)

LCD Message No LCD message display defined.

Server 5152

Administrator Event ID

Server 5152

Administrator Trap ID

VLT403

Message

Thearg1sensor state has changed to a warning state with a value of arg2 Volts.

Arguments

- arg1 = sensor name
- arg2 = voltage

Detailed Description

The voltage sensor identified in the message is faulty, or the voltage exceeds the preset warning threshold. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Do one of the following to resolve the issue: 1) Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. 2) Re-configure the system to a minimum configuration, and verify if the sensor displays a normal value, otherwise replace the system board. 3) If the sensor identified is a processor voltage sensor, remove the processor module and inspect processor socket, and replace if required. If the issue persists, contact your service provider.

Category

System Health

SubCategory

VLT = Voltage

Severity

Severity 2 (Warning)

LCD Message

No LCD message display defined.

Server

Administrator **Event ID**

5153

Server

5153

Administrator Trap ID

VLT404

Message

Thearg1sensor detected an error with a value of arg2 Volts.

Arguments

- arg1 = sensor name
- arg2 = voltage

Detailed Description

The voltage sensor identified in the message is faulty, or the voltage exceeds the preset critical threshold. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Do one of the following to resolve the issue: 1) Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. 2) Re-configure the system to a minimum configuration, and verify if the sensor displays a normal value, otherwise replace the system board. 3) If the sensor identified is a processor voltage sensor, remove the

processor module and inspect processor socket, and replace if required. If the issue persists, contact your service provider.

Category System Health **SubCategory** VLT = Voltage

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server Administrator

Event ID

Server Administrator 5154

5154

VLT405

Trap ID

Message Thearg1sensor has failed with a value of arg2 Volts.

Arguments

arq1 = sensor name

arg2 = voltage

Detailed Description A voltage sensor identified in the message may have failed. This condition can cause system performance issues and degradation in the moitoring capability of the system.

Recommended Response Action

Do one of the following to resolve the issue: 1) Verify the Embedded System Management (ESM) Log for any sensor related faults. If there is a failed sensor, replace the system board. 2) Re-configure the system to a minimum configuration, and verify if the sensor displays a normal value, otherwise replace the system board. 3) If the sensor identified is a processor voltage sensor, remove the processor module and inspect processor socket, and replace if required. If the issue persists, contact your service provider.

System Health Category SubCategory VLT = Voltage

Severity Severity 1 (Critical)

LCD Message No LCD message display defined.

Server 5155

Administrator Event ID

Server 5155

Administrator Trap ID